

Non-Household Retail Charges Scheme for Customers in England & Wales

2024 - 2025



Leep Networks (Water)
Ltd



leep utilities™

This document contains the Leep Networks (Water) Ltd (the Company) Non-household Charges Scheme for 2024/25 (the Scheme). The Company has not exited the non-household retail market and continues to provide retail services to those customers that have not elected to switch supplier.

NOTE: The charges in this scheme will apply until such time as the acquiring Retail Licensees for each incumbent wholesaler have published their revised charges for 2025 – 26. This scheme will then be republished with the new charges. Customers will be placed on the new rates at that time. No retrospective charge increases will be applied.

The Scheme is made by the Company pursuant to the provisions of the Water Industry Act 1991 (the Act) and of the Instrument of Appointment (the Licence) made under sections 11 and 14 of the Water Act 1989. By the Act and the Licence, the Company is authorised to fix, levy, demand and recover charges for any services provided in the course of carrying out its functions as a water undertaker and as a sewerage undertaker. The charges contained in the Scheme are fixed by the Company and are effective from 1 June 2024 for a period of up to 12 months.

The Scheme applies to the Company's non-household water supply and sewerage customers within the following appointed areas:

Postcode	Grid Reference	Charges Scheme Table Water	Charges Scheme Table Sewerage	Postcode	Grid Reference	Charges Scheme Table Water	Charges Scheme Table Sewerage
B92 0	SP 20992 81254	Water & Sewerage	10	B92 0	SP 20992 81254	Water & Sewerage	10
BA12 8	ST 85731 45180	Water & Sewerage	19	BA12 8	ST 85731 45180	Water & Sewerage	19
BH11 9	SZ 04884 97180	Water & Sewerage	14	BH11 9	SZ 04884 97180	Water & Sewerage	14
BR2 8	TQ 41977 67333	Water & Sewerage	17	BR2 8	TQ 41977 67333	Water & Sewerage	17
BR2 9	TQ 41977 67333	Water & Sewerage	17	BR2 9	TQ 41977 67333	Water & Sewerage	17
BS16 7	ST 67534 77650	Water & Sewerage	5	BS16 7	ST 67534 77650	Water & Sewerage	5
BS16 9	ST 67534 77650	Water & Sewerage	5	BS16 9	ST 67534 77650	Water & Sewerage	5
CF72 9	SS 99360 82162	Water & Sewerage	6	CF72 9	SS 99360 82162	Water & Sewerage	6
CH41 1	SJ 31274 90370	Water & Sewerage	18	CH41 1	SJ 31274 90370	Water & Sewerage	18
CH41 1	SJ 31816 90246	Water & Sewerage	18	CH41 1	SJ 31816 90246	Water & Sewerage	18
CM7 5	TL 76933 26374	Water & Sewerage	4	CM7 5	TL 76933 26374	Water & Sewerage	4
CR0 4	TQ 31285 65446	Water & Sewerage	17	CR0 4	TQ 31285 65446	Water & Sewerage	17
CV11 6	SP 38405 90605	Water & Sewerage	10	CV11 6	SP 38405 90605	Water & Sewerage	10
CV11 8	SP 38405 90605	Water & Sewerage	10	CV11 8	SP 38405 90605	Water & Sewerage	10
CV21 3	SP 50927 75808	Water & Sewerage	10	CV21 3	SP 50927 75808	Water & Sewerage	10
CV8 2	SP 29840 70686	Water & Sewerage	10	CV8 2	SP 29840 70686	Water & Sewerage	10
DE15 9	SK 24243 20140	Water & Sewerage	13	DE15 9	SK 24243 20140	Water & Sewerage	13
DE3 9	TQ 39460 52791	Water & Sewerage	10	DE3 9	TQ 39460 52791	Water & Sewerage	10
DE55 4	SK 43348 53842	Water Only	10	DE55 4	SK 43348 53842	Water Only	10
DT1 1	SY 69197 90128	Water & Sewerage	19	DT1 1	SY 69197 90128	Water & Sewerage	19
DY4 8	SO 94573 92739	Water & Sewerage	13	DY4 8	SO 94573 92739	Water & Sewerage	13
DY4 9	SO 94573 92739	Water & Sewerage	13	DY4 9	SO 94573 92739	Water & Sewerage	13
DY6 7	SO 90095 90315	Water & Sewerage	13	DY6 7	SO 90095 90315	Water & Sewerage	13
E14 9	TQ 37536 79678	Water & Sewerage	17	E14 9	TQ 37536 79678	Water & Sewerage	17
E16 4	TQ 39023 82695	Water & Sewerage	17	E16 4	TQ 39023 82695	Water & Sewerage	17
GL20 6	SO 91988 32676	Water & Sewerage	10	GL20 6	SO 91988 32676	Water & Sewerage	10
GL20 7	SO 91988 32676	Water & Sewerage	10	GL20 7	SO 91988 32676	Water & Sewerage	10
GL3 4	SO 88506 17291	Water & Sewerage	10	GL3 4	SO 88506 17291	Water & Sewerage	10

GL51 9	SO 93020 24765	Water & Sewerage	10	GL51 9	SO 93020 24765	Water & Sewerage	10
HP2 7	TL 08156 09187	Water & Sewerage	1	HP2 7	TL 08156 09187	Water & Sewerage	1
HP22 7	SP 84696 14838	Water & Sewerage	17	HP22 7	SP 84696 14838	Water & Sewerage	17
IG11 0	TQ 46983 82341	Water & Sewerage	7	IG11 0	TQ 46983 82341	Water & Sewerage	7
IP3 0	TM 17145 42484	Water & Sewerage	4	IP3 0	TM 17145 42484	Water & Sewerage	4
KT16 9	TQ 03187 66836	Water & Sewerage	1	KT16 9	TQ 03187 66836	Water & Sewerage	1
KT19 8	TQ 20502 62543	Water & Sewerage	17	KT19 8	TQ 20502 62543	Water & Sewerage	17
L1 2	SJ 35339 90044	Water & Sewerage	18	L1 2	SJ 35339 90044	Water & Sewerage	18
L31 1	SD 38919 01702	Water & Sewerage	18	L31 1	SD 38919 01702	Water & Sewerage	18
L5 7	SJ 34620 92685	Water & Sewerage	18	L5 7	SJ 34620 92685	Water & Sewerage	18
L6 0	SJ 37788 93300	Water Only	18	L6 0	SJ 37788 93300	Water Only	18
L6 1	SJ 36140 91205	Water & Sewerage	18	L6 1	SJ 36140 91205	Water & Sewerage	18
L8 5	SJ 35090 88788	Water & Sewerage	18	L8 5	SJ 35090 88788	Water & Sewerage	18
LE16 9	SP 72296 86280	Water & Sewerage	9	LE16 9	SP 72296 86280	Water & Sewerage	9
LE16 9	SP 74214 85721	Water & Sewerage	9	LE16 9	SP 74214 85721	Water & Sewerage	9
LS10 1	SE 31215 32591	Water & Sewerage	20	LS10 1	SE 31215 32591	Water & Sewerage	20
LU5 6	TL 03646 29889	Water & Sewerage	4	LU5 6	TL 03646 29889	Water & Sewerage	4
M1 1	SJ 84625 98598	Water & Sewerage	18	M1 1	SJ 84625 98598	Water & Sewerage	18
M1 5	SJ 83768 97572	Water & Sewerage	18	M1 5	SJ 83768 97572	Water & Sewerage	18
M16 0	SJ 81855 95939	Water & Sewerage	18	M16 0	SJ 81855 95939	Water & Sewerage	18
M17 1	SJ 81125 96520	Water & Sewerage	18	M17 1	SJ 81125 96520	Water & Sewerage	18
M3 7	SJ 83509 98936	Water & Sewerage	18	M3 7	SJ 83509 98936	Water & Sewerage	18
M4 7	SJ 854980 98085	Water & Sewerage	18	M4 7	SJ 854980 98085	Water & Sewerage	18
M5 3	SJ 82197 97869	Water & Sewerage	18	M5 3	SJ 82197 97869	Water & Sewerage	18

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1. Changes to the Non-household Retail Market

Since April 2017 occupiers or owners of eligible non-household premises have been able to choose their supplier of Retail services. Information about the new market arrangements may be found at <https://mosl.co.uk/> and at <http://www.open-water.org.uk>

Eligible Premises are defined within the guidance issued by the water industry regulator, Ofwat. Further information may be found at: <http://www.ofwat.gov.uk/publication/eligibility-guidance-whether-non-household-customers-england-wales-eligible-switch-retailer/>.

2. Value Added Tax

Measured water supply charges to businesses whose predominant activity falls within categories 1 to 5 of the Standard Industrial Classification (1980 Edition), i.e.:

1. energy and water supply industries;
2. extraction of minerals and ores other than fuels: manufacture of metals, mineral products and chemicals;
3. metal goods, engineering and vehicles industries;
4. other manufacturing industries;
5. construction;

are subject to Value Added Tax (VAT) at the standard rate. Water supply charges to all other customers are zero rated.

For properties where waste is disposed of via a public sewer, measured sewerage and sewage disposal charges and trade effluent charges are always zero rated.

Charges for engineering and construction services are subject to VAT at the standard rate unless they relate to the construction of new dwellings (in which case they are zero rated).

All charges in the Scheme are shown exclusive of VAT and will apply from 1 June 2024.

This section is a summary description of the VAT liability of charges and is subject to changes in VAT legislation and rates of VAT.

3. Main types of charges and special tariffs

Measured charges

Measured charges are paid by occupiers of properties where a water meter provided by the Company has been installed. The charges comprise standing charges and a charge per cubic metre. Some tariffs also include fixed or supplementary charges, often combined with lower volumetric charges.

The income recovered from all measured water customers reflects the costs of supplying water to the group as a whole. Similarly, the income recovered from all measured sewerage customers reflects the costs of supplying sewerage services to the measured group as a whole.

All customers connected to our sewers pay for highway drainage. There are reductions in charges for those customers who discharge no surface water to our network as shown in the charging summaries.

Sewerage volumetric charges are based on the amount of water measured by the meter. An allowance is made in recognition of the fact that some water will be used but not returned to the sewer (the Non-Return to Sewer Allowance). The difference will either be expressed on a bill as a reduction in volume or it will be incorporated into the tariff charged.

Large User Charges

If you consume a significant quantity of water at a single site during any given year, you may qualify for a reduction in your volumetric charges. If Large User charges are applicable in your area, you will find further details in the individual site charging information.

4. Liability to pay charges

Water charges

Water charges are payable for a property if a supply of water is available for use in connection with that property. It is not necessary for the property itself to be connected to the water supply.

Sewerage charges

Sewerage charges are payable for a property where the property benefits from the fact that it drains either directly or indirectly to a public sewer for which the Company is responsible or it benefits from facilities that drain as such. Drainage includes surface water drainage such as the rainwater from a roof and also highway drainage.

Water and sewerage charges are payable by the occupier of premises

Unless there is an agreement between the Company and somebody else to pay charges for a property, legally the occupier of the property is liable to pay the charges. In the case of a tenanted property, it is not sufficient for there to be a clause in the tenancy agreement that the landlord will pay the charges: the landlord must have confirmed in writing to the Company that she or he will pay the due charges. Tenants are advised to check that there is such a written agreement with their landlord.

What will happen if the third party does not pay as they have agreed?

Where there is an agreement between the Company and a person other than the occupier of a property to pay any charges contained in the Scheme and payment is not made within 21 days of the due date, or by any other time which might have been agreed, the Company will pursue payment from the person who has made the agreement.

The Company reserves the right to cancel the agreement and charge the occupier of the property in accordance with the Scheme without prejudicing its right to pursue the person who made the agreement for any outstanding charges at the time of the cancellation.

Who is the “occupier of a property”?

In the Scheme the term “occupier of a property” means in addition to any person in actual occupation of a property, any person who:

- a) maintains an existing or newly constructed property in a condition such that it can be more readily put to use for its intended purpose; or
- b) has sufficient control over the property to owe a duty of care towards those who come lawfully onto any part of that property; or
- c) is the occupier for the purpose of holding a licence to sell alcoholic drinks.

Liability for charges for unoccupied properties

Measured water and sewerage charges are based on the volume of water recorded by the meter. Where a metered property is unoccupied and unfurnished or furnished and no water is being recorded by the meter, only the measured water and sewerage standing charges will be payable by the owner of the property. Where a property is unoccupied for a period of more than four weeks due to exceptional circumstances (such as death or long-term hospitalisation) we will waive all charges from the time the property became unoccupied. We may require the provision of suitable evidence before making this allowance.

Liability for charges on change of occupancy

If a customer paying measured charges fails to provide at least two working days' notice that she or he is vacating the property, that customer will continue to be liable for charges until the date of whichever of the following occurs first:

- a) where the customer informs the Company of her or his vacation of the property less than two working days before, or at any time after she or he ceases to occupy it, the 28th day after the Company is informed of the vacation; or
- b) the day on which the meter would normally have been read in order for the amount of the charges to be determined; or
- c) the day on which any other person informs the Company that she or he has become the new occupier of the property.

Where a customer telephones the Company to notify it of their vacation of the property on the day of their vacation, the Company will close a meter account on the basis of a meter reading provided by the customer. If the customer is unable to provide a reading and is agreeable to closing and settling their account on the basis of an estimated closing bill provided by the Company, the account will be closed using that estimate.

Where an occupier of a property who is liable to pay measured charges vacates the property without notifying the Company and a new occupier takes up residence also without notifying the Company, once the Company becomes aware of the new occupier it will take meter readings to establish average daily use. This average daily use will then be used to calculate charges due from the new occupier between the date they occupied the property and date of the first meter reading taken by the Company.

Liability for charges when the person responsible for payment applies for bankruptcy

Where an Order for Bankruptcy has been made in respect of a person liable to pay water and sewerage charges and that person remains resident in the property for which a debt for water and sewerage charges was subject to the Order for Bankruptcy, that debt will be limited to charges outstanding up to the date of the Order for Bankruptcy. Any charges outstanding in respect of the current financial year will be apportioned on a daily basis up to, and including, the date of the Order for Bankruptcy. Any charges for services provided after the Order for Bankruptcy shall become due on the next day of occupation after the Order for Bankruptcy and will be payable by the person responsible for the payment of water and sewerage charges in respect of the property in question on the same terms as payments would apply had the property been newly occupied on that day.

5. How charges are applied

The previous section explained legal liability to pay charges. This section sets out how the Company will apply the charges contained in the Scheme.

The Company continues to have a legal right to charge commercial customers by agreement rather than in accordance with the Scheme (subject to a legal requirement that charges do not discriminate unduly in favour of or against any class of customer).

Measured charges

Where the occupier of a property at which a meter has been installed is liable to pay water and/or sewerage charges the standard measured charges will apply.

The standard measured charges will also apply where a customer moves into a property at which a meter has been installed previously.

Water charges

For measured water charges, the fact that a property might receive its water through a shared private service pipe does not affect liability to pay the standard charges in full and no reduction will be made to the standard charges.

Sewerage charges

For customers liable to pay sewerage charges, the full foul, surface water and highway drainage sewerage tariff will be applied to their accounts unless they apply in writing to pay the foul and highway drainage sewerage only tariff. The foul and highway drainage sewerage only tariffs are set out in the Charges Summaries.

The fully abated foul and highway drainage sewerage-only tariff will be applied to an account only when the Company is satisfied that the property draining to the Company's sewers has no surface water drainage connection to those sewers. Where a customer has taken steps to reduce the surface water ingress to our sewerage network, the Company may agree to a reduction in the surface water element of the drainage charges.

Once the Company has confirmed a customer's entitlement, the foul and highway drainage sewerage-only tariff will be applied to a customer's account from the start of the charging year in which a written application is received.

Private sewers

For measured sewerage charges, the fact that a property might drain to a public sewer via an intermediary private sewer for which the occupier is wholly or jointly responsible does not entitle the occupier to any reduction in the standard sewerage charges.

Customers are advised to ask their solicitor, when considering buying a property, to check whether the property drains to a private sewer before it drains to a public sewer.

Measured sewerage charges and water used externally which may not be returned to a sewer

When calculating measured sewerage charges, a Non-Return to Sewer Allowance will be given against the volume of water recorded by the meter in recognition of the fact that not all water used will be returned to a sewer. This varies between different areas and ranges from 2.5% to 10%.

Some properties might be able to show that more water is not returned to a sewer. If the customer can prove to the company that more of the water that they use does not go into a sewer we may be able to offer a more generous allowance.

If a metered customer intends using large amounts of water externally where water is not returned to a sewer and that customer does not wish to pay sewerage charges on this water, they must pay to have a sub-meter installed on the pipework immediately before the tap used for external use.

Their charges will then be calculated as follows:

- water and sewerage charges will be raised on the volume of water derived by deducting the reading on the sub-meter from the reading on the main meter. A further charge for water will be raised on the volume of water measured by the sub-meter. The relevant standing charges for the main meter will be payable in addition to the volume charges.

Concessionary Charges

This Charges Scheme does not provide for reduced charges to community groups in respect of surface water drainage from their premises.

6. Other matters for customers paying metered charges

Leakage from underground pipework

Where a meter is installed externally it will record any leakage from the private underground service pipe between the meter and a property. If this happens a large bill may result. Provided certain criteria are met, the Company may grant a leakage allowance where a customer has received a large bill because of leakage.

Different criteria for leakage allowances apply to service pipes serving dwellings only and service pipes serving commercial properties or mixed-use properties. Full details of the Company's policies on leakage allowances are set out in its Code of Practice on Leakage for Customers. Copies of this document can be obtained free of charge from our website at <https://www.leeputilities.co.uk/lwnl-leakage-code-of-practice>.

Issuing of bills when it has not been possible to read a meter

Should the Company not be able to read a meter when it is due to read it, an estimated bill will be issued. The estimate will be based on past consumption at the property for the period for which the bill is issued.

Customers receiving an estimated bill may read their meters and return the bill with their reading written on it or telephone 0300 373 3540 to provide the Company with their meter reading. A replacement bill based on the customer's reading will be issued.

Customer requested meter readings

Where a customer requests a meter reading outside the normal reading programme and not at change of tenancy then a fee of £40.80 (incl. VAT) will be charged during normal working hours (8am to 5pm Monday to Friday) and £60 (incl. VAT) outside normal working hours. This fee will not apply if the customer is physically unable to read the meter.

Queries over the accuracy of a meter

In accordance with the provisions of the Water (Meters) Regulations 1988, a customer who believes the meter supplying her or his property is faulty may require the Company to test the accuracy of a meter.

Customers are asked to contact their Retailer if they consider that their meter is incorrectly recording use. If the customer has not chosen a new Retailer, then they should contact the Company on 0300 373 3540 and it will investigate the matter. If the Company considers that the meter is incorrectly recording use it will fix or replace the meter as soon as possible.

If the Company considers that the meter is correctly recording use, but a customer believes that the meter is faulty, the customer can ask the Company (or their Retailer) to provide an application form for the meter to be tested. The meter will be sent to a Trading Standards approved test centre for testing and a new meter will be installed. There will be a charge for this if the test shows that the meter is correctly recording use.

A copy of the test results will be sent to the customer. If these confirm that the meter which was tested falls within the prescribed limits of error as set out in the Measuring Equipment (Cold-Water Meters) Regulations 1988 the Company will invoice the customer for its reasonable costs.

If the meter is found to have been over-recording use in accordance with the Water (Meters) Regulations 1988 it will be deemed to have begun to have registered use incorrectly from the date of the last, but one, meter reading taken by the Company (unless it can be shown that it became faulty at a later date). Charges will be amended back to that date based on meter readings taken by the Company from the replacement meter installed when the faulty meter was removed for testing.

If a meter is found to have under-recorded use the Company reserves the right to recover any additional charges which may be due for the period from the date the meter is deemed to have become faulty. In so doing it will use readings taken from the meter installed when the faulty meter was removed to calculate what the level of use was in the period in question.

7. Compulsory metering of water supplies

The Company has powers under the Water Industry Act 1991 to require certain categories of property to be metered. All premises in the Company's areas of appointment will be metered.

8. Payment of water and sewerage charges

Measured water and sewerage charges

Measured charges are payable in arrears and unless a customer has agreed a different payment arrangement with the Company, they are payable within 21 days of issuance of the bill.

Bills are usually issued at least every six months, though the Company reserves the right to read meters and issue bills on a monthly basis. The Company aims to base bills on meter readings it has taken. Details of when an individual meter is due to be read are issued to customers when they have a meter installed or move into a metered property.

The Company operates a special Meter Payment Plan for metered customers. Under the Plan customers agree to pay a fixed amount each month. At the end of each year the Company will review the account and make any adjustments to the required monthly payment if water use has changed and the amount being paid is too high or too low.

If the account is in credit, customers can choose to have the over-payment refunded or carried forward to reduce next year's payments. If not enough has been paid, the debt will be added to the following year's bill and monthly payments re-set to repay the outstanding balance over the next 12 months.

Fortnightly or weekly plans for paying metered charges are available on request.

Monthly, fortnightly and weekly plans are also available for re-paying any arrears of metered charges.

For frequent payment plans we would prefer customers to call our Customer Service Team on 0300 373 3540 so that we can discuss their requirements with them and agree suitable plans. We will always require a payment plan to be set at a level which clears the current year's charges by 31 March but if there are arrears on the account we may be able to agree a longer period of time to make instalments more manageable.

Frequent payment plans can also be requested in writing by writing to **Customer Accounts, Leep Networks (Water) Ltd, Level 2, Metro, 33 Trafford Road, Manchester M5 3NN.**

If you are concerned about your ability to pay your bill, please note that although LNWL does not currently offer reductions for those having difficulty in paying, we may be able to suggest ways to reduce your consumption. Please contact us on 0300 373 3540.

Payment arrangements for measured charges

The following payment options are available to our customers:

- at a customer's own bank or building society (some banks now charge for this service) or via their bank or building society's internet or telebanking facilities;
- at any branch of Natwest (National Westminster Bank Plc);
- by Direct Debit;
- by phoning us with your debit or credit card details;
- by Standing Order;
- by cheque posted to **Leep Networks (Water) Ltd, Level 2, Metro, 33 Trafford Road, Manchester M5 3NN** (but please do not send cash through the post); and
- through our website at <https://myaccount.leeputilities.co.uk/login>.

If you have difficulty making payment by any of the options listed above or would prefer to make a cash payment or to pay more frequently then please call our Customer Service Team on 0300 373 3540 so that we can discuss your requirements and agree a suitable payment option.

Failure to pay charges when they are due

If we do not receive payment when it is due for water and sewerage services, there are a number of steps that we will take to recover the money owed. These are set out in our Code of Practice and our Procedure on Debt Recovery, available on our website.

After a first reminder the Company will send a notice that it intends to disconnect the water supply if the debt is not paid. If payment is still not made or the customer does not contact the Company to agree a payment plan, the supply may be disconnected. A Court Claim may then be issued to recover the outstanding debt if the customer does not contact the Company to agree a payment plan. To get the supply reconnected we will require payment of our reasonable costs, as well as payment of a significant proportion of the outstanding debt.

9. Charging Summary Information for 2024/25

Non-household customers will be assigned one of the tariffs shown in the tables in this section. These tariffs may apply where a single site has annual consumption within one of the shown bands and will comprise standing charges based on meter size plus volumetric and site charges based on annual consumption plus surface water and highways drainage charges based on meter size or surface area.

If suitable charges are not shown here, perhaps owing to unusually high consumption or a non-standard meter size, the Company will assign a tariff based on the nearest tariff that would have applied had the customer been served by the previous appointee for the site.

10. Summary Tables of Non-household Charges for 2024 / 25

- Table 1 – Affinity Water (Central) & Thames Water

Valid from 1 June 2024

	Water			Sewerage						
	0 - 500m3/annum	501 - 50000m3/annum	>50000m3/annum	0 - 500m3/annum		501 - 50000m3/annum		>50000m3/annum		
Meter size	Standing charge per annum	Standing charge per annum	Standing charge per annum	Full standing charge per annum	Abated standing charge * per annum	Full standing charge per annum	Abated standing charge * per annum	Full standing charge per annum	Abated standing charge * per annum	Volumetric charge per cubic metre
15mm	£18.59	£19.30	£20.42	£61.64	£22.52	£65.44	£23.91	£67.15	£24.53	See below
20mm	£18.59	£19.30	£20.42	£138.70	£50.68	£147.26	£53.80	£151.08	£55.20	See below
25mm	£18.59	£19.30	£20.42	£246.57	£90.09	£261.78	£95.64	£268.58	£98.13	See below
40mm	£33.53	£34.83	£36.85	£554.79	£202.70	£589.00	£215.20	£604.31	£220.80	See below

50mm	£33.53	£34.83	£36.85	£986.29	£360.36	£1,047.11	£382.58	£1,074.34	£392.52	See below
80mm	£133.12	£138.26	£146.28	£2,219.15	£810.80	£2,356.00	£860.80	£2,417.26	£883.18	See below
100mm	£133.12	£138.26	£146.28	£3,945.16	£1,441.42	£4,188.44	£1,530.31	£4,297.34	£1,570.10	See below
m³ per annum	Fixed charge £ per annum	Volumetric Charge per cubic metre		Fixed charge £ per annum	Volumetric Charge per cubic metre					
0 - 500	£65.47	122.62p		£54.79	127.10p					
501 - 5000	£0.00	127.35p		£0.00	134.93p					
5001 - 25000	£0.00	120.02p		£0.00	134.93p					
25001 - 50000	£0.00	120.02p		£0.00	134.93p					
>50000	£0.00	89.99p		£0.00	138.44p					
* The abated charge is payable where no part of the property is connected for surface water drainage.										

	Water	Sewerage
Supplementary Charges based on m ³ per annum	£ per annum	£ per annum
20,000 - 50,000	£0.00	n/a
50,000 - 250,000	£17,784.75	n/a
100,000+	As above	£26,304.36

- Table 2 – Affinity Water (East) & Thames Water

Valid from 1 June 2024

Water				Sewerage						
	0 - 500m3/annum	501 - 50000m3/annum	>50000m3/annum	0 - 500m3/annum		501 - 50000m3/annum		>50000m3/annum		
Meter size	Standing charge per annum	Standing charge per annum	Standing charge per annum	Full standing charge per annum	Abated standing charge * per annum	Full standing charge per annum	Abated standing charge * per annum	Full standing charge per annum	Abated standing charge * per annum	Volumetric charge per cubic metre
15mm	£18.59	£19.30	£20.42	£61.64	£22.52	£65.44	£23.91	£67.15	£24.53	See below
20mm	£18.59	£19.30	£20.42	£138.70	£50.68	£147.26	£53.80	£151.08	£55.20	See below
25mm	£18.59	£19.30	£20.42	£246.57	£90.09	£261.78	£95.64	£268.58	£98.13	See below
40mm	£33.53	£34.83	£36.85	£554.79	£202.70	£589.00	£215.20	£604.31	£220.80	See below
50mm	£33.53	£34.83	£36.85	£986.29	£360.36	£1,047.11	£382.58	£1,074.34	£392.52	See below
80mm	£133.12	£138.26	£146.28	£2,219.15	£810.80	£2,356.00	£860.80	£2,417.26	£883.18	See below
100mm	£133.12	£138.26	£146.28	£3,945.16	£1,441.42	£4,188.44	£1,530.31	£4,297.34	£1,570.10	See below

m³ per annum	Fixed charge £ per annum	Volumetric Charge per cubic metre	Fixed charge £ per annum	Volumetric Charge per cubic metre
0 - 500	£65.47	195.35p	£54.79	127.10p
501 - 5000	£0.00	212.35p	£0.00	134.93p
5001 - 25000	£0.00	188.45p	£0.00	134.93p
25001 - 50000	£0.00	158.52p	£0.00	134.93p
>50000	£0.00	131.47p	£0.00	138.44p

* The abated charge is payable where no part of the property is connected for surface water drainage.

	Water	Sewerage
Supplementary Charges based on m³ per annum	£ per annum	£ per annum
25,000 - 50,000	£7,480.96	n/a
50,000 - 100,000	£24,417.31	n/a
100,000+	£32,881.26	£26,304.36

- Table 3 – Affinity Water (South East) & Southern Water

Valid from 1 June 2024

	Water			Sewerage						
	0 - 500m3/annum	501 - 50000m3/annum	>50000m3/annum	0 - 500m3/annum		501 - 50000m3/annum		>50000m3/annum		
Meter size	Standing charge per annum	Standing charge per annum	Standing charge per annum	Full standing charge per annum	Abated standing charge * per annum	Full standing charge per annum	Abated standing charge * per annum	Full standing charge per annum	Abated standing charge * per annum	Volumetric charge per cubic metre
15mm	£18.59	£19.30	£20.42	£61.64	£22.52	£65.44	£23.91	£67.15	£24.53	See below
20mm	£18.59	£19.30	£20.42	£138.70	£50.68	£147.26	£53.80	£151.08	£55.20	See below
25mm	£18.59	£19.30	£20.42	£246.57	£90.09	£261.78	£95.64	£268.58	£98.13	See below
40mm	£33.53	£34.83	£36.85	£554.79	£202.70	£589.00	£215.20	£604.31	£220.80	See below
50mm	£33.53	£34.83	£36.85	£986.29	£360.36	£1,047.11	£382.58	£1,074.34	£392.52	See below
80mm	£133.12	£138.26	£146.28	£2,219.15	£810.80	£2,356.00	£860.80	£2,417.26	£883.18	See below
100mm	£133.12	£138.26	£146.28	£3,945.16	£1,441.42	£4,188.44	£1,530.31	£4,297.34	£1,570.10	See below

m³ per annum	Fixed charge £ per annum	Volumetric Charge per cubic metre	Fixed charge £ per annum	Volumetric Charge per cubic metre
0 - 500	£65.47	207.77p	£54.79	127.10p
501 - 5000	£0.00	225.84p	£0.00	134.93p
5001 - 25000	£0.00	215.78p	£0.00	134.93p
25001 - 50000	£0.00	215.78p	£0.00	134.93p
>50000	£0.00	170.53p	£0.00	138.44p
* The abated charge is payable where no part of the property is connected for surface water drainage.				

m3 per annum	Fixed charge £ per annum	Volumetric Charge per cubic metre	Fixed charge £ per annum	Volumetric Charge per cubic metre
0 - 500	£65.47	207.77p	£54.79	127.10p
501 - 5000	£0.00	225.84p	£0.00	134.93p
5001 - 50000	£0.00	215.78p	£0.00	134.93p
>50000	£0.00	170.53p	£0.00	138.44p
* The abated charge is payable where no part of the property is connected for surface water drainage.				

- Table 4 – Anglian Water

Valid from 1 June 2024

Water			Sewerage		
m3 / annum	£ per annum	Volumetric charge £ / m3	Full standing charge £ per annum	Abated standing charge* £ / annum	Volumetric charge p / m3
0 - 500	£73.42	193.34p	£131.03	£84.98	211.32p
501 - 5000	£84.24	184.26p	£136.40	£59.40	216.29p
5001 - 10000	£535.68	175.22p	£551.10	£369.60	209.77p
* The abated charge is payable where no part of the property is connected for surface water drainage					

- Table 5 – Bristol Water & Wessex Water

Valid from 1 June 2024

Water			Sewerage			
Meter size + Consumption (m3 / annum)	Fixed charge per annum	Volumetric charge per cubic metre	Meter size	Full standing charge per annum	Abated standing charge * per annum	Volumetric charge per cubic metre
0 - 500	£71.75	165.85p	0 - 20mm	£52.33	£25.12	See below
			25mm	£266.88	£129.77	See below
501 - 1000	£6.49	171.15p	30mm	£436.42	£212.45	See below
			40mm	£598.64	£290.95	See below
1001 - 5000	£14.06	168.94p	50mm	£1,097.85	£532.71	See below
			65mm	£1,594.98	£774.46	See below
5001 - 15000	£48.41	166.55p	80mm	£2,803.77	£1,360.54	See below
			100mm	£4,860.28	£2,357.93	See below
15001 - 50000	£2,340.82	147.58p	Consumption m3 per annum	Fixed charge per meter point		Volumetric charge per cubic metre

50001 - 100000	£5,168.67	140.17p	0 - 500	£54.79	208.82p
>100000	£12,039.42	132.63p	>500	£0.00	219.48p
Waste charges where water use is greater than 20,000m3					
m3/annum	Full Standing Charge / annum		Abated Standing Charge / annum*		
>20000	£3,471.60		£1,684.10		
* The abated charge is payable where no part of the property is connected for surface water drainage.					

- Table 6 – Dwr Cymru Welsh Water

Valid from 1 June 2024

Sewerage			
Meter size	Full standing charge per annum	Abated standing charge* per annum	Volumetric charge per cubic metre
15mm	£111.81	£55.61	See below
20mm	£111.81	£55.61	See below
25mm	£322.79	£223.79	See below
40mm	£662.30	£568.84	See below
50mm	£1,182.64	£1,089.19	See below
m3 / annum	Fixed charge per annum		Volumetric charge
0 – 49,999	£0.00		214.07
* The abated charge is payable where no part of the property is connected for surface water drainage.			

- Table 7 – Essex & Suffolk & Thames Water

Valid from 1 June 2024

Water			Sewerage		
Consumption <=500m3 / annum	Standing charge per annum	Volumetric charge per cubic metre	Full standing charge per annum	Abated standing charge * per annum	Volumetric charge per cubic metre
15mm	£35.90	See below	£61.64	£22.52	See below
20mm	£35.90	See below	£138.70	£50.68	See below
25mm	£35.90	See below	£246.57	£90.09	See below
30mm	£52.75	See below	£385.27	£140.76	See below
40mm	£52.75	See below	£554.79	£202.70	See below
50mm	£52.75	See below	£986.29	£360.36	See below
80mm	£220.86	See below	£2,219.15	£810.80	See below
100mm	£220.86	See below	£3,945.16	£1,441.42	See below
Consumption >500m3 / annum	Standing charge per annum	Volumetric charge per cubic metre	Full standing charge per annum	Abated standing charge * per annum	Volumetric charge per cubic metre
15mm	£26.03	See below	£65.44	£23.91	See below

20mm	£26.03	See below	£147.26	£53.80	See below
25mm	£26.03	See below	£261.78	£95.64	See below
30mm	£43.42	See below	£409.03	£149.44	See below
40mm	£43.42	See below	£589.00	£215.20	See below
50mm	£43.42	See below	£1,047.11	£382.58	See below
80mm	£216.90	See below	£2,356.00	£860.80	See below
100mm	£216.90	See below	£4,188.44	£1,530.31	See below
Standard Tariff m ³ per annum	Fixed £ per annum	Volumetric charge	Fixed £ per annum	Abated standing charge *	Volumetric charge
<500	£54.79	183.24p	£54.79	As above	127.10p
500 - 19999	£0.00	189.10p	£0.00	As above	134.93p
>=20,000	£756.86	185.31p	£0.00	As above	134.93p

Supplementary Charges - Waste	
Volume discharged	per annum
> 100000	£26,304.36
* The abated charge is payable where no part of the property is connected for surface water drainage.	

- Table 8 – Portsmouth Water & Southern Water

Valid from 1 June 2024

Volume m3/annum	Water			Sewerage			
	Meter size	Standing charge per annum	Volumetric charge per cubic metre	Foul fixed charge per annum	Surface water standing charge* per annum	Highways drainage charge per annum	Volumetric charge per cubic metre
<500	15mm	£13.46	See below	See below	£40.77	£13.59	See below
	20mm	£13.46	See below	See below	£40.77	£13.59	See below
	25mm	£83.84	See below	See below	£274.61	£13.59	See below
	40mm	£206.27	See below	See below	£535.64	£13.59	See below
	50mm	£206.27	See below	See below	£666.14	£13.59	See below
	80mm	£481.28	See below	See below	£1,318.70	£13.59	See below
	100mm	£481.28	See below	See below	£1,710.24	£13.59	See below
500 - 50000	15mm	£13.98	See below	See below	£42.85	£14.28	See below
	20mm	£13.98	See below	See below	£42.85	£14.28	See below

	25mm	£87.08	See below	See below	£288.63	£14.28	See below
	40mm	£214.23	See below	See below	£562.98	£14.28	See below
	50mm	£214.23	See below	See below	£700.15	£14.28	See below
	80mm	£499.85	See below	See below	£1,386.02	£14.28	See below
	100mm	£499.85	See below	See below	£1,797.54	£14.28	See below
Volumetric charges	m3 / annum	Supplementary Charge	per cubic metre	Fixed charge per annum	per cubic metre		
	<500	£0.00	91.19p	£54.78	257.56p		
	500 - 10000	£0.00	94.71p	£0.00	270.71p		
	10001 - 50000	£279.37	91.91p	£0.00	270.71p		
* The abated charge is payable where no part of the property is connected for surface water drainage.							

- Table 9 – Severn Trent Water & Anglian Water

Valid from 1 June 2024

Water			Sewerage			
Meter size & <500m ³ /annum	Standing charge per annum	Volumetric charge per cubic metre	Foul charge £ / annum	Surface Water charge* £ / annum	Highways Drainage charge £ / annum	Volumetric charge per cubic metre
15mm	£11.21	see below	£63.00	£46.05	£21.98	see below
20mm	£11.21	see below	£63.00	£46.05	£21.98	see below
25mm	£30.37	see below	£63.00	£46.05	£21.98	see below
50mm	£30.37	see below	£63.00	£46.05	£21.98	see below
80mm	£43.34	see below	£63.00	£46.05	£21.98	see below
100mm	£43.34	see below	£63.00	£46.05	£21.98	see below
Meter size & 500 - 50000m ³ /annum	Standing charge per annum	Volumetric charge per cubic metre	Foul charge £ / annum	Surface Water charge* £ / annum	Highways Drainage charge £ / annum	Volumetric charge per cubic metre
15mm	£11.57	see below	£36.30	£77.00	£23.10	see below
20mm	£11.57	see below	£36.30	£77.00	£23.10	see below
25mm	£31.34	see below	£36.30	£77.00	£23.10	see below

50mm	£31.34	see below	£36.30	£77.00	£23.10	see below
80mm	£44.73	see below	£36.30	£77.00	£23.10	see below
100mm	£44.73	see below	£36.30	£77.00	£23.10	see below
m3 / annum	Fixed £ per annum	Volumetric charge p / m3	Full standing charge £ / annum	Abated charge £ / annum*		Volumetric charge p / m3
<500	£83.34**	190.34p	£131.03	£84.98		211.32p
500 - 50000	£18.44	196.41p	£136.40	£59.40		216.29p
* Will be abated where no part of the property is connected for surface water drainage						
** Includes a Retail Charge of £54.79 & Site Foxed Charge of £28.55						

- Table 10 – Severn Trent Water

Valid from 1 June 2024

Water			Sewerage			
Meter size & <500m ³ /annum	Standing charge per annum	Volumetric charge per cubic metre	Standing charge per annum	Surface Water £ / annum	Highways £ / annum	Volumetric charge per cubic metre
15mm	£11.21	see below	see below	see below	see below	see below
20mm	£11.21	see below	see below	see below	see below	see below
25mm	£30.37	see below	see below	see below	see below	see below
50mm	£30.37	see below	see below	see below	see below	see below
80mm	£43.34	see below	see below	see below	see below	see below
100mm	£43.34	see below	see below	see below	see below	see below
Meter size & 500 - 50000m ³ /annum	Standing charge per annum	Volumetric charge per cubic metre	Standing charge per annum	Surface Water £ / annum	Highways £ / annum	Volumetric charge per cubic metre
15mm	£11.57	see below	see below	see below	see below	see below
20mm	£11.57	see below	see below	see below	see below	see below
25mm	£31.34	see below	see below	see below	see below	see below
50mm	£31.34	see below	see below	see below	see below	see below
80mm	£44.73	see below	see below	see below	see below	see below

100mm	£44.73	see below	see below	see below	see below	see below
Meter size & >50000m3/annum	Standing charge per annum	Volumetric charge per cubic metre	Standing charge per annum	Surface Water £ / annum	Highways £ / annum	Volumetric charge per cubic metre
15mm	£12.04	see below	see below	see below	see below	see below
20mm	£12.04	see below	see below	see below	see below	see below
25mm	£32.60	see below	see below	see below	see below	see below
50mm	£32.60	see below	see below	see below	see below	see below
80mm	£46.53	see below	see below	see below	see below	see below
100mm	£46.53	see below	see below	see below	see below	see below
m3 / annum	Fixed per annum	Volumetric charge p / m3	Fixed per annum	Surface Water Fixed* / annum	Highways Drainage Fixed / annum	Volumetric charge / m3
<500	£83.34**	190.34p	£65.56**	See Table 1	£17.88	136.05p
500 - 50000	£18.44	196.41p	£11.33	See Table 1	£18.79	143.00p
>50000	£89.47	204.34p	£70.39	See Table 1	£19.20	146.06p

Intermediate User Tariff m3 / annum	Fixed per annum	Volumetric charge / m3	Fixed per annum	Surface Water Fixed* / annum	Highways Drainage Fixed / annum	Volumetric charge / m3
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500 - 50000	£3,278.96	163.81p	£11.33	See Table 1	£18.79	143.00p
>50000	£3,481.60	170.42p	£70.39	See Table 1	£19.20	146.06p
Large User Tariff m3 / annum	Fixed per annum	Volumetric charge / m3	Fixed per annum	Surface Water Fixed* / annum	Highways Drainage Fixed / annum	Volumetric charge / m3
>50000	£25,296.21	126.79p	£2,860.56	See Table 1	£19.20	140.48p
*Plus an additional charge for surface water based on site area as in Table 1						
**Includes a Retail Charge of £54.79 and Site Fixed Charge						

Table 1				
Band	Surface Area m2	<500m3 per annum	500 - 50000m3 per annum	over 50000m3
1	0 - 20	£21.25	£22.34	£22.82
2	21 - 99	£68.09	£71.56	£73.10
3	100 - 199	£125.66	£132.07	£134.91
4	200 - 299	£202.29	£212.61	£217.17
5	300 - 499	£317.32	£333.52	£340.67
6	500 - 749	£489.99	£515.00	£526.05
7	750 - 999	£681.81	£716.61	£731.98
8	1000 - 1499	£969.27	£1,018.75	£1,040.60
9	1500 - 1999	£1,352.14	£1,421.16	£1,451.65
10	2000 - 3999	£2,310.30	£2,428.25	£2,480.33
11	4000 - 7499	£4,418.69	£4,644.26	£4,743.88
12	7500 - 9999	£6,718.93	£7,061.93	£7,213.41
13	10000 - 14999	£9,593.78	£10,083.54	£10,299.84

14	15000 - 19999	£13,427.37	£14,112.84	£14,415.57
15	20000 - 24999	£17,260.86	£18,142.03	£18,531.19
16	25000 - 29999	£21,094.47	£22,171.34	£22,646.93
17	30000 - 34999	£24,927.82	£26,200.39	£26,762.40
18	35000 - 39999	£28,763.69	£30,232.08	£30,880.57
19	40000 - 44999	£32,599.57	£34,263.77	£34,998.75
20	45000 - 49999	£36,435.59	£38,295.63	£39,117.08
21	50000 - 99999	£57,517.05	£60,453.30	£61,750.05
22	Over 100000	£134,211.28	£141,062.76	£144,088.62

- Table 13 – South Staffordshire Water & Severn Trent Water

Valid from 1 June 2024

m3 / annum	Water			Sewerage		
< 500	Meter size	Fixed £ per annum	Volumetric charge per cubic metre	Fixed charge £ / annum	Highways drainage £ / annum	Volumetric charge per cubic metre
	15mm	£65.46	134.82p	£65.56	£17.88	136.05p
	20mm	£65.46	134.82p	£65.56	£17.88	136.05p
	25mm	£65.46	134.82p	£65.56	£17.88	136.05p
	50mm	£92.51	134.82p	£65.56	£17.88	136.05p
	80mm	£213.72	134.82p	£65.56	£17.88	136.05p
	100mm	£226.20	134.82p	£65.56	£17.88	136.05p
500 - 50000	Meter size	Fixed £ per annum	Volumetric charge per cubic metre	Fixed charge £ / annum	Highways drainage £ / annum	Volumetric charge per cubic metre
	15mm	£0.00	139.13p	£11.33	£18.79	143.00p
	20mm	£0.00	139.13p	£11.33	£18.79	143.00p
	25mm	£0.00	139.13p	£11.33	£18.79	143.00p

	50mm	£27.91	139.13p	£11.33	£18.79	143.00p
	80mm	£152.99	139.13p	£11.33	£18.79	143.00p
	100mm	£165.87	139.13p	£11.33	£18.79	143.00p
*Plus an additional charge for surface water based on site area as in Table 1. Where it can be shown to the company's satisfaction that no surface water drains to its sewers, then an abated charge may be applied						

Table 1			
Band	Surface Area m2	<500m3 £/annum	>500m3 £/annum
1	0 -20	£21.25	£22.34
2	21 - 99	£68.09	£71.56
3	100 - 199	£125.66	£132.07
4	200 - 299	£202.29	£212.61
5	300 - 499	£317.32	£333.52
6	500 - 749	£489.99	£515.00
7	750 - 999	£681.81	£716.61
8	1000 - 1499	£969.27	£1,018.75
9	1500 - 1999	£1,352.14	£1,421.16
10	2000 - 3999	£2,310.30	£2,428.25
11	4000 - 7499	£4,418.69	£4,644.26
12	7500 - 9999	£6,718.93	£7,061.93
13	10000 - 14999	£9,593.78	£10,083.54
14	15000 - 19999	£13,427.37	£14,112.84

15	20000 - 24999	£17,260.86	£18,142.03
16	25000 - 29999	£21,094.47	£22,171.34
17	30000 - 34999	£24,927.82	£26,200.39
18	35000 - 39999	£28,763.69	£30,232.08
19	40000 - 44999	£32,599.57	£34,263.77
20	45000 - 49999	£36,435.59	£38,295.63
21	50000 - 99999	£57,517.05	£60,453.30
22	Over 100000	£134,211.28	£141,062.76

- Table 14 – South West Water & Wessex Water

Valid from 1 June 2024

Water			Sewerage			
Meter size (mm) and <500m ³ /annum	Fixed charge per annum	Volumetric charge per cubic metre	Meter size (mm) <= 20000m ³ /annum	Full standing charge per annum	Abated standing charge * per annum	Volumetric charge per cubic metre
15	£65.46	216.78p	15	£52.33	£25.12	See below
20	£94.68	216.78p	20	£52.33	£25.12	See below
25	£115.67	216.78p	25	£266.88	£129.77	See below
50	£191.81	216.78p	50	£1,097.85	£532.71	See below
80	£205.36	216.78p	80	£2,803.77	£1,360.54	See below
Meter size and >500m ³ /annum	Fixed charge per annum	Volumetric charge per cubic metre				
15	£0.00	223.71p	Consumption	Fixed charge		Volumetric charge
20	£30.15	223.71p	m ³ per annum	per meter point		per cubic metre

25	£51.81	223.71p			
50	£130.38	223.71p	0 - 499	£54.79	208.82p
80	£144.37	223.71p	500+	£0.00	219.48p
Waste standing charges where water use is greater than 20,000m3					
m3/annum	Full Standing Charge / annum		Abated Standing Charge / annum*		
>20000	£3,471.60		£1,684.10		
* The abated charge is payable where no part of the property is connected for surface water drainage.					

- Table 15 – Southern Water

Valid from 1 June 2024

Water			Sewerage				
Meter size	Standing charge per meter per annum	Volumetric charge per cubic metre	Foul fixed charge per meter per annum	Full standing charge <500m ³ /annum per annum	Abated standing charge* <500m ³ /annum per annum	Full standing charge >500m ³ /annum per annum	Abated standing charge* >500m ³ /annum per annum
15mm	See below	See below	See below	£40.77	£13.59	£42.85	£14.28
20mm	See below	See below	See below	£40.77	£13.59	£42.85	£14.28
25mm	See below	See below	See below	£274.61	£13.59	£288.63	£14.28
40mm	See below	See below	See below	£535.64	£13.59	£562.98	£14.28
50mm	See below	See below	See below	£666.14	£13.59	£700.15	£14.28
80mm	See below	See below	See below	£1,318.70	£13.59	£1,386.02	£14.28
100mm	See below	See below	See below	£1,710.24	£13.59	£1,797.54	£14.28

m3 / annum	Fixed charge per annum		Fixed charge per annum	Volumetric Charge per cubic metre
<500	£83.20	197.06p	£54.78	257.56p
500 - 1000	£18.30	203.36p	£0.00	270.71p
1001 - 5000	£80.37	209.95p	£0.00	270.71p
5001 - 20000	£563.76	198.72p	£0.00	270.71p
20001 - 100000	£2,248.56	190.29p	£0.00	270.71p
* An abated charge is payable where no part of the property is connected for surface water drainage.				

- Table 16 – Sutton & East Surrey Water & Southern Water

Valid from 1 June 2024

Water					Sewerage		
<500m3/annum					>500m3/annum		
Meter size	Standing charge per annum	Volumetric charge per cubic metre	Full standing charge per annum	Abated standing charge * per annum	Full standing charge per annum	Abated standing charge * per annum	Volumetric charge per cubic metre
15mm	See below	See below	£40.77	£13.59	£42.85	£14.28	See below
20mm	See below	See below	£40.77	£13.59	£42.85	£14.28	See below
25mm	See below	See below	£274.61	£13.59	£288.63	£14.28	See below
40mm	See below	See below	£535.64	£13.59	£562.98	£14.28	See below
50mm	See below	See below	£666.14	£13.59	£700.15	£14.28	See below
80mm	See below	See below	£1,318.70	£13.59	£1,386.02	£14.28	See below
100mm	See below	See below	£1,710.24	£13.59	£1,797.54	£14.28	See below
Standard Tariff - meter sizes	Fixed charge £ per annum	Volumetric charge	Fixed charge £ per annum	Volumetric charge			
Southern Area Standard 0-500	£66.84	179.71p	£54.78	257.56p			

Southern Area Standard 500-10,000	£1.31	187.64p	£0.00	270.71p
Southern Area Mid User 10,000-50,000	£1,900.00	164.24p	£0.00	270.71p
Southern Area High User >50,000	£5,997.97	157.73	£0.00	270.71p
Northern Area 1 Standard 0-500	£66.84	139.51p	£54.78	257.56p
Northern Area 1 Standard 500-10,000	£1.31	146.32p	£0.00	270.71p
Northern Area 1 Mid User 10,000-50,000	£1,300.00	128.49p	£0.00	270.71p
Northern Area 1 High User >50,000	£4,000.00	122.79p	£0.00	270.71p
Northern Area 2 Standard 0-500	£66.84	139.51p	£54.78	257.56p
Northern Area 2 Standard 500-10,000	£1.31	146.32p	£0.00	270.71p
Northern Area 2 Mid User 10,000-50,000	£1,300.00	128.49p	£0.00	270.71p
Northern Area 2 High User >50,000	£4,000.00	122.79p	£0.00	270.71p

* The abated charge is payable where no part of the property is connected for surface water drainage.

• **Table 17 – Thames Water**

Valid from 1 June 2024

Water			Sewerage						
			0 - 500m3/annum		501 - 50000m3/annum		>50000m3/annum		
Meter size	Standing charge	Volumetric charge	Full standing charge	Abated standing charge *	Full standing charge	Abated standing charge *	Full standing charge	Abated standing charge *	Volumetric charge
	per annum	per cubic metre	per annum	per annum	per annum	per annum	per annum	per annum	per cubic metre
15mm	£0.00	See below	£61.64	£22.52	£65.44	£23.91	£67.15	£24.53	See below
20mm	£0.00	See below	£138.70	£50.68	£147.26	£53.80	£151.08	£55.20	See below
25mm	£0.00	See below	£246.57	£90.09	£261.78	£95.64	£268.58	£98.13	See below
30mm	£0.00	See below	£385.27	£140.76	£409.03	£149.44	£419.67	£153.33	See below
40mm	£0.00	See below	£554.79	£202.70	£589.00	£215.20	£604.31	£220.80	See below
50mm	£0.00	See below	£986.29	£360.36	£1,047.11	£382.58	£1,074.34	£392.52	See below
80mm	£0.00	See below	£2,219.15	£810.80	£2,356.00	£860.80	£2,417.26	£883.18	See below
100mm	£0.00	See below	£3,945.16	£1,441.42	£4,188.44	£1,530.31	£4,297.34	£1,570.10	See below

Metered, fixed charges. Based on m ³ per annum	Fixed £ per annum	Volumetric charge	Fixed £ per annum	Abated standing charge *	Volumetric charge
0 - 500	£65.47	200.37p	£54.79	As above	127.10p
500 - 1000	n/a	208.10p	n/a	As above	134.93p
1000 - 5000	n/a	208.10p	n/a	As above	134.93p
5000 - 20,000	n/a	208.10p	n/a	As above	134.93p
20,000 - 50,000	n/a	190.41p	n/a	As above	134.93p
50,000 - 100,000	n/a	165.13p	n/a	As above	138.44p

* The abated charge is payable where no part of the property is connected for surface water drainage.

	Water	Sewerage
Supplementary Charges based on m ³ per annum	£ per annum	£ per annum
20,000 - 50,000	£3,536.96	n/a
50,000 - 250,000	£21,906.35	n/a
100,000+	As above	£26,304.36

- Table 18 – United Utilities

Valid from 1 June 2024

Water					Sewerage		
Meter size	Standing charge per annum <500m ³	Standing charge per annum 500 – 50,000m ³	Standing charge per annum 50,000m ³ +	Volumetric charge per cubic metre	Full standing charge per annum	Abated standing charge * per annum	Volumetric charge per cubic metre
15mm	£14.43	£14.89	£15.49	See below	See Table 1 or Table 2	See Table 1 or Table 2	See below
20mm	£14.43	£14.89	£15.49	See below	See Table 1 or Table 2	See Table 1 or Table 2	See below
25mm	£14.43	£14.89	£15.49	See below	See Table 1 or Table 2	See Table 1 or Table 2	See below
30mm	£66.66	£68.79	£71.57	See below	See Table 1 or Table 2	See Table 1 or Table 2	See below
40mm	£66.66	£68.79	£71.57	See below	See Table 1 or Table 2	See Table 1 or Table 2	See below
50mm	£66.66	£68.79	£71.57	See below	See Table 1 or Table 2	See Table 1 or Table 2	See below
80mm	£122.76	£126.68	£131.79	See below	See Table 1 or Table 2	See Table 1 or Table 2	See below
100mm	£122.76	£126.68	£131.79	See below	See Table 1 or Table 2	See Table 1 or Table 2	See below
Consumption m ³	Retail fee £ per annum	Site fixed charges £ per annum		Volumetric charge	Retail fee £ per annum	Fixed charges £ per annum	Volumetric charge
< 500	£54.79	£10.67		207.22p	£54.79	£0.00	151.33p

500 - 50,000	£0.00	£0.00		213.84p	£0.00	£0.00	159.06p
>50,000	£0.00	£70.28		222.47p	£0.00	£58.82	162.47p
Large user tariff Water				Large user tariff Sewerage			
Tariff name & m3/annum	Annual fixed charge**	Volumetric charge (m3)			Full standing charge	Abated standing charge *	Volumetric charge (m3)
Select 50 50000 - 180000	£26,250.05	170.11p			See Table 1 or Table 2	See Table 1 or Table 2	157.86p
* The abated charge is payable where no part of the property is connected for surface water drainage.							
** In addition to the standing charges according to meter size.							

Table 2 - Schools concessionary surface water & highways drainage

Band	Chargeable area (m2)	Surface water drainage only charge p.a. <500m ³	Surface water drainage only charge p.a. 500 – 50,000m ³	Surface water drainage only charge p.a. >50,000m ³	Highway drainage only charge p.a. <500m ³	Highway drainage only charge p.a. 500 – 50,000m ³	Highway drainage only charge p.a. 50,000m ³ +	Surface water & highway drainage charge p.a. <500m ³	Surface water & highway drainage charge p.a. 500 – 50,000m ³	Surface water & highway drainage charge p.a. >50,000m ³
1	Up to 124	£107.51	£113.00	£115.42	£46.08	£48.43	£49.47	£153.59	£161.43	£164.89
2	125-299	£133.54	£140.36	£143.37	£57.23	£60.15	£61.44	£190.77	£200.51	£204.81
3	300-649	£297.60	£312.79	£319.50	£127.54	£134.05	£136.93	£425.14	£446.84	£456.43
4	650-1,499	£673.36	£707.74	£722.92	£288.58	£303.31	£309.82	£961.94	£1,011.05	£1,032.74
5	1,500-2,999	£1,408.42	£1,480.32	£1,512.07	£603.62	£634.43	£648.04	£2,012.04	£2,114.75	£2,160.11
6	3,000-6,999	£3,131.38	£3,291.24	£3,361.84	£1,342.01	£1,410.52	£1,440.78	£4,473.39	£4,701.76	£4,802.62
7	7,000-11,999	£5,949.30	£6,253.01	£6,387.14	£2,549.69	£2,679.85	£2,737.33	£8,498.99	£8,932.86	£9,124.47
8	12,000-17,999	£9,829.01	£10,330.78	£10,552.38	£4,212.42	£4,427.46	£4,522.43	£14,041.43	£14,758.24	£15,074.81
9	18,000-24,999	£14,088.39	£14,807.60	£15,125.23	£6,037.86	£6,346.09	£6,482.22	£20,126.25	£21,153.69	£21,607.45
10	25,000-49,999	£24,573.00	£25,827.46	£26,381.47	£10,531.28	£11,068.90	£11,306.33	£35,104.28	£36,896.36	£37,687.80
11	50,000-74,999	£40,955.23	£43,046.00	£43,969.35	£17,552.24	£18,448.28	£18,844.01	£58,507.47	£61,494.28	£62,813.36
12	75,000-99,999	£57,337.44	£60,264.52	£61,557.22	£24,573.18	£25,827.64	£26,381.66	£81,910.62	£86,092.16	£87,938.88

13	100,000-124,999	£73,719.65	£77,483.04	£79,145.08	£31,594.13	£33,207.02	£33,919.32	£105,313.78	£110,690.06	£113,064.40
14	125,000-149,999	£90,101.88	£94,701.58	£96,732.97	£38,615.08	£40,586.38	£41,456.97	£128,716.96	£135,287.96	£138,189.94
15	≥ 150,000	£106,484.44	£111,920.47	£114,321.22	£45,636.15	£47,965.88	£48,994.77	£152,120.59	£159,886.35	£163,315.99

- Table 19 – Wessex Water

Valid from 1 June 2024

Water			Sewerage			
Meter size + Consumption (m3 / annum)	Fixed charge per annum	Volumetric charge per cubic metre	Meter size	Full standing charge per annum	Abated standing charge * per annum	Volumetric charge per cubic metre
<25mm 0 - 500	£70.70	266.09p	20mm	£52.33	£25.12	See below
>25mm 0 - 500	£121.98	266.09p	25mm	£266.88	£129.77	See below
<25mm 501 - 19999	£5.40	274.59p	30mm	£436.42	£212.45	See below
>25mm 501 - 19999	£58.32	274.59p	40mm	£598.64	£290.95	See below
Site charge 20000 - 161999	£122.04	224.89p	50mm	£1,097.85	£532.71	See below
			65mm	£1,594.98	£774.46	See below
			80mm	£2,803.77	£1,360.54	See below
			100mm	£4,860.28	£2,357.93	See below
			Consumption	Fixed charge		Volumetric charge

		m3 per annum	per meter point	per cubic metre
		0 - 499	£54.79	208.82p
		500+	£0.00	219.48p
Waste standing charges where water use is greater than 20,000m3				
m3/annum	Full Standing Charge / annum	Abated Standing Charge / annum*		
>20000	£3,471.60	£1,684.10		
* The abated charge is payable where no part of the property is connected for surface water drainage.				

- Table 20 – Yorkshire Water

Water			Sewerage		
Consumption m3	Standing charge per annum	Volumetric charge per cubic metre	Standing charge per annum	Surface Water charge per annum	Volumetric charge per cubic metre
< 500	£65.46	184.66p	£54.78	See Table 1	208.66p
0 - 50000	£0.00	190.56p	£0.00	See Table 2	219.31p

Table 1			Table 2		
Band	Chargeable area (m2)	Surface water drainage charge p.a.	Band	Chargeable area (m2)	Surface water drainage charge p.a.
1	0 - 500	£61.55	1	0 - 500	£58.56
2	501 - 750	£123.12	2	501 - 750	£117.14
3	751 - 1000	£184.69	3	751 - 1000	£175.71
4	1001 - 2000	£246.25	4	1001 - 2000	£234.29
5	2001 - 15000	£492.50	5	2001 - 15000	£468.58

6	15001 - 35000	£3,693.80	6	15001 - 35000	£3,514.39
7	35001 - 150000	£8,618.87	7	35001 - 150000	£8,200.25
8	> 150,000	£36,938.05	8	> 150,000	£35,143.95

May 2024

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