

Non-Household Retail Charges Scheme for Customers in England & Wales

2025 - 2026



Leap Networks
(Water) Ltd



leap utilities

This document contains the Leep Networks (Water) Ltd (the Company) Non-household Charges Scheme for 2025/26 (the Scheme). The Scheme is made by the Company pursuant to the provisions of the Water Industry Act 1991 (the Act) and of the Instrument of Appointment (the Licence) made under sections 11 and 14 of the Water Act 1989. By the Act and the Licence, the Company is authorised to fix, levy, demand and recover charges for any services provided in the course of carrying out its functions as a water undertaker and as a sewerage undertaker. In accordance with Licence Condition B paragraph 1A.4 (a), our charges will be no more than the charges set by the Relevant Licensee for Transferred Premises and will vary in line with charges published by that Licensee. Our Licence may be viewed at:

<https://www.ofwat.gov.uk/regulated-companies/ofwat-industry-overview/licences/>

The Company has not exited the non-household retail market and continues to provide retail services to those customers that have not elected to switch supplier. The charges contained in this Scheme are effective from 1 June 2025, **or as subsequently modified as per the note below**, for a period of up to 12 months.

NOTE: The charges herein will apply until such time as the acquiring Retail Licensees for each incumbent wholesaler have published their revised charges for 2025 – 26. This scheme will then be republished with the new charges. Customers will be placed on the new rates **at that time** and no retrospective charge increases will be applied.

The Scheme applies to the Company's non-household water supply and sewerage customers within the following appointed areas. Where **two** table numbers are shown, the **first** applies to water, the **second** applies to sewerage:

Postcode	Grid Reference	Service Supplied	Charges Scheme Table Sewerage
B4 7	SP 07793 87032	Water & Sewerage	<u>9</u>
B92 0	SP 21006 81297	Water & Sewerage	<u>9</u>
BA3 4	ST 66578 52638	Water & Sewerage	<u>11</u>
BA12 8	ST 85731 45180	Water & Sewerage	<u>16</u>
BD4 6	SE 18627 29847	Water & Sewerage	<u>17</u>
BH11 9	SZ 04884 97180	Water & Sewerage	<u>11</u>
BN15 0	TQ 16435 04804	Water & Sewerage	<u>12</u>
BR2 8	TQ 41977 67333	Water & Sewerage	<u>14</u>
BR2 9	TQ 41977 67333	Water & Sewerage	<u>14</u>
BS16 7	ST 67534 77650	Water & Sewerage	<u>5</u>
BS16 7	ST 67715 77098	Sewerage Only	<u>16</u>
CH41 1	SJ 31274 90370	Water & Sewerage	<u>15</u>
CH41 1	SJ 31816 90246	Water & Sewerage	<u>15</u>
CM7 5	TL 77062 26174	Water & Sewerage	<u>4</u>
CM8 2	TL 81555 16529	Water & Sewerage	<u>6 & 4</u>
CR0 4	TQ 31285 65446	Water & Sewerage	<u>14</u>
CV11 6	SP 38405 90605	Water & Sewerage	<u>9</u>
CV11 8	SP 38405 90605	Water & Sewerage	<u>9</u>
CV21 3	SP 50927 75808	Water & Sewerage	<u>9</u>
CV8 2	SP 29840 70686	Water & Sewerage	<u>9</u>
CW1 4	SJ 68797 58316	Water Only	<u>15</u>
CW7 3	SJ 65990 66801	Water Only	<u>15</u>
DE3 9	SK 31135 35947	Water & Sewerage	<u>9</u>
DE15 9	SK 24243 20140	Water & Sewerage	<u>10</u>
DE55 4	SK 43433 54045	Sewerage Only	<u>9</u>
DL10 7	NZ 22528 00515	Water & Sewerage	<u>17</u>
DN17 2	SE 87917 06692	Water & Sewerage	<u>4 & 9</u>
DT1 1	SY 69197 90128	Water & Sewerage	<u>16</u>
DY4 8	SO 94573 92739	Water & Sewerage	<u>10</u>
DY4 9	SO 94573 92739	Water & Sewerage	<u>10</u>
DY6 7	SO 90095 90315	Water & Sewerage	<u>10</u>
E14 9	TQ 37536 79678	Water & Sewerage	<u>14</u>
E16 4	TQ 39023 82695	Water & Sewerage	<u>14</u>
GL20 6	SO 91988 32676	Water & Sewerage	<u>9</u>
GL20 7	SO 91988 32676	Water & Sewerage	<u>9</u>
GL3 4	SO 88506 17291	Water & Sewerage	<u>9</u>
GL56 0	SP 20271 31789	Water & Sewerage	<u>14</u>

Postcode	Grid Reference	Charges Scheme Table Water	Charges Scheme Table Sewerage
HG1 4	SE 31844 56122	Water & Sewerage	<u>17</u>
HP2 7	TL 08156 09187	Water & Sewerage	<u>1</u>
HP22 7	SP 84696 14838	Water & Sewerage	<u>14</u>
HU18 1	TA 20778 47053	Water & Sewerage	<u>17</u>
IG11 0	TQ 46983 82341	Water & Sewerage	<u>6</u>
IP3 0	TM 17122 42481	Water & Sewerage	<u>4</u>
KT16 9	TQ 03305 66914	Water & Sewerage	<u>1</u>
L1 2	SJ 35339 90044	Water & Sewerage	<u>15</u>
L31 1	SD 38919 01702	Water & Sewerage	<u>15</u>
L5 7	SJ 34620 92685	Water & Sewerage	<u>15</u>
L6 0	SJ 37788 93300	Water & Sewerage	<u>15</u>
L6 1	SJ 36140 91205	Water & Sewerage	<u>15</u>
L8 5	SJ 35090 88788	Water & Sewerage	<u>15</u>
L24 1	SJ 43170 82608	Water & Sewerage	<u>15</u>
L24 8	SJ 41460 83421	Water & Sewerage	<u>15</u>
LE16 9	SP 74214 85721	Water & Sewerage	<u>8</u>
LS10 1	SE 31215 32591	Water & Sewerage	<u>17</u>
LU5 6	TL 03685 29923	Water & Sewerage	<u>4</u>
M1 1	SJ 84625 98598	Water & Sewerage	<u>15</u>
M1 5	SJ 83768 97572	Water & Sewerage	<u>15</u>
M16 0	SJ 81855 95939	Water & Sewerage	<u>15</u>
M17 1	SJ 81125 96520	Water & Sewerage	<u>15</u>
M3 1	SJ 83890 99292	Water & Sewerage	<u>15</u>
M3 4	SJ 83592 99042	Water & Sewerage	<u>15</u>
M3 7	SJ 83509 98936	Water & Sewerage	<u>15</u>
M4 7	SJ 854980 98085	Water & Sewerage	<u>15</u>
M5 3	SJ 82197 97869	Water & Sewerage	<u>15</u>
M5 4	SJ 82279 97290	Water & Sewerage	<u>15</u>
M5 4	SJ 82551 97580	Water & Sewerage	<u>15</u>
M5 4	SJ 82337 98204	Water & Sewerage	<u>15</u>
M50 3	SJ 81099 97644	Water & Sewerage	<u>15</u>
M50 2	SJ 80258 97411	Water & Sewerage	<u>15</u>
M6 6	SD 81861 00339	Water & Sewerage	<u>15</u>
ME4 4	TQ 77563 69623	Water & Sewerage	<u>12</u>
MK5 6	SP 83140 36149	Water & Sewerage	<u>4</u>
MK40 4	TL 01803 50338	Water & Sewerage	<u>4</u>
N17 9	TQ 34645 89603	Water & Sewerage	<u>14</u>
N4 2	TQ 32518 87666	Water & Sewerage	<u>14</u>
NN8 1	SP 90839 68207	Water & Sewerage	<u>4</u>
NN10 8	SP 96438 68107	Water & Sewerage	<u>4</u>

Postcode	Grid Reference	Charges Scheme Table Water	Charges Scheme Table Sewerage
NR18 0	TG 12972 03140	Water & Sewerage	<u>4</u>
OX10 9	SU 60127 88559	Water & Sewerage	<u>14</u>
OX11 0	SU 50788 90006	Water & Sewerage	<u>14</u>
OX11 6	SU 50788 90006	Water & Sewerage	<u>14</u>
OX11 7	SU 50788 90006	Water & Sewerage	<u>14</u>
OX11 9	SU 52413 88446	Water & Sewerage	<u>14</u>
OX12 9	SU 40031 89060	Water Only	<u>14</u>
OX14 2	SU 50960 99390	Water & Sewerage	<u>14</u>
OX18 3	SP 27764 05970	Water & Sewerage	<u>14</u>
OX26 1	SP 57061 22214	Water Only	<u>14</u>
OX26 6	SP 57061 22214	Water Only	<u>14</u>
PE34 3	TF 62392 04370	Water & Sewerage	<u>4</u>
PO19 6	SU 86550 06485	Water & Sewerage	<u>7</u>
PO7 3	SU 67411 08814	Water & Sewerage	<u>7</u>
PO7 5	SU 67411 08814	Water & Sewerage	<u>7</u>
PO7 6	SU 67411 08814	Water & Sewerage	<u>7</u>
PO7 7	SU 67411 08814	Water & Sewerage	<u>7</u>
PR3 0	SD 49107 51254	Water & Sewerage	<u>15</u>
PR3 5	SD 54040 34402	Water & Sewerage	<u>15</u>
PE34 3	TF 62392 04370	Water & Sewerage	<u>4</u>
PR3 0	SD 49107 51254	Water & Sewerage	<u>15</u>
RG14 7	SU 47939 65495	Water & Sewerage	<u>14</u>
RG2 0	SU 71433 70665	Water & Sewerage	<u>14</u>
RH12 1	TQ 15406 30407	Water & Sewerage	<u>12</u>
RH8 0	TQ 39460 52791	Water & Sewerage	<u>9</u>
S43 3	SK 45640 74886	Water & Sewerage	<u>9 & 17</u>
S45 8	SK 42019 62791	Water Only	<u>9</u>
SE10 0	TQ 39571 78175	Water & Sewerage	<u>14</u>
SE10 8	TQ 39571 78175	Water & Sewerage	<u>14</u>
SE10 9	TQ 39571 78175	Water & Sewerage	<u>14</u>
SE16 2	TQ 35630 79242	Water & Sewerage	<u>14</u>
SE16 7	TQ 36306 78802	Water & Sewerage	<u>14</u>
SK8 3	SJ 85851 85314	Water Only	<u>15</u>
SL1 2	SU 96746 79933	Water & Sewerage	<u>14</u>
SL6 1	SU 88791 81003	Water & Sewerage	<u>19</u>
SL6 2	SU 88257 79439	Water & Sewerage	<u>19</u>
SL6 8	SU 89266 81324	Water & Sewerage	<u>19</u>
SL6 9	SU 89266 81324	Water & Sewerage	<u>19</u>
SN4 0	SU 19420 85349	Water & Sewerage	<u>14</u>
SN12 6	ST 90278 62935	Water & Sewerage	<u>16</u>

Postcode	Grid Reference	Charges Scheme Table Water	Charges Scheme Table Sewerage
SO22 6	SU 47511 31365	Water & Sewerage	<u>12</u>
SO50 9	SU 43723 17835	Sewerage Only	<u>12</u>
SO51 0	SU 36816 23058	Sewerage Only	<u>12</u>
SP4 6	SU 14979 33809	Water & Sewerage	<u>16</u>
ST5 6	SJ 82700 48800	Water & Sewerage	<u>9</u>
SW4 8	TQ 29626 73958	Water & Sewerage	<u>14</u>
SW11 4	TQ 29401 77566	Water & Sewerage	<u>14</u>
SW11 5	TQ 28800 77147	Water & Sewerage	<u>14</u>
SW11 7	TQ 29681 77523	Water & Sewerage	<u>14</u>
SW11 8	TQ 29401 77566	Water & Sewerage	<u>14</u>
SW18 1	TQ 25641 74753	Water & Sewerage	<u>14</u>
SW18 4	TQ 25641 74753	Water & Sewerage	<u>14</u>
TA7 8	ST 32723 41377	Water & Sewerage	<u>16</u>
TF2 9	SJ 71787 11196	Water & Sewerage	<u>9</u>
TF11 9	SJ 71521 06779	Water & Sewerage	<u>9</u>
TN25 6	TR 10871 38046	Water & Sewerage	<u>3</u>
UB3 1	TQ 09434 79703	Water & Sewerage	<u>1</u>
W12 7	TQ 23399 80676	Water & Sewerage	<u>14</u>
WA9 5	SJ 50720 92787	Water Only	<u>15</u>
WD24 4	TQ 10961 97558	Water & Sewerage	<u>1</u>
WF10 5	SE 41379 24050	Water & Sewerage	<u>17</u>
WR5 3	SO 85424 51643	Water & Sewerage	<u>9</u>
WS6 7	SJ 98502 06568	Water & Sewerage	<u>10</u>

Contents

1. Changes to the Non-household Retail Market.....	7
2. Value Added Tax.....	7
3. Main types of charges and special tariffs	8
4. Liability to pay charges	9
5. How charges are applied	11
6. Other matters for customers paying metered charges	13
7. Compulsory metering of water supplies	14
8. Payment of water and sewerage charges.....	14
Charging Summary Information for 2025/26.....	16
Summary Tables of Non-household Charges for 2025 / 26.....	17
Table 1 – Affinity Water (Central) & Thames Water.....	17
Table 2 – Affinity Water (East) & Anglian Water	19
Table 3 – Affinity Water (South East) & Southern Water.....	21
Table 4 – Anglian Water	23
Table 5 – Bristol Water & Wessex Water	24
Table 6 – Essex & Suffolk & Thames Water.....	26
Table 7 – Portsmouth Water & Southern Water	30
Table 8 – Severn Trent Water & Anglian Water	32
Table 9 – Severn Trent Water	34
Table 10 – South Staffordshire Water & Severn Trent Water	37
Table 11 – South West Water & Wessex Water.....	41
Table 12 – Southern Water	43
Table 13 – Sutton and East Surrey Water & Southern Water	45
Table 14 – Thames Water	48
Table 15 – United Utilities	50
Table 16 – Wessex Water	56
Table 17 – Yorkshire Water	58
Table 18 – Severn Trent & Yorkshire Water.....	60
Table 19 – South East Water & Thames Water	63

1. Changes to the Non-household Retail Market

Since April 2017 occupiers or owners of eligible non-household premises have been able to choose their supplier of Retail services. Information about the new market arrangements may be found at <https://mosl.co.uk/> and at <http://www.open-water.org.uk>

Eligible Premises are defined within the guidance issued by the water industry regulator, Ofwat. Further information may be found at: <http://www.ofwat.gov.uk/publication/eligibility-guidance-whether-non-household-customers-england-wales-eligible-switch-retailer/>.

2. Value Added Tax

Measured water supply charges to businesses whose predominant activity falls within categories 1 to 5 of the Standard Industrial Classification (1980 Edition), i.e.:

1. energy and water supply industries;
2. extraction of minerals and ores other than fuels: manufacture of metals, mineral products and chemicals;
3. metal goods, engineering and vehicles industries;
4. other manufacturing industries;
5. construction;

are subject to Value Added Tax (VAT) at the standard rate. Water supply charges to all other customers are zero rated.

For properties where waste is disposed of via a public sewer, measured sewerage and sewage disposal charges and trade effluent charges are always zero rated.

Charges for engineering and construction services are subject to VAT at the standard rate unless they relate to the construction of new dwellings (in which case they are zero rated).

All charges in the Scheme are shown exclusive of VAT.

This section is a summary description of the VAT liability of charges and is subject to changes in VAT legislation and rates of VAT.

3. Main types of charges and special tariffs

Measured charges

Measured charges are paid by occupiers of properties where a water meter provided by the Company has been installed. The charges comprise standing charges and a charge per cubic metre. Some tariffs also include fixed or supplementary charges, often combined with lower volumetric charges.

The income recovered from all measured water customers reflects the costs of supplying water to the group as a whole. Similarly, the income recovered from all measured sewerage customers reflects the costs of supplying sewerage services to the measured group as a whole.

All customers connected to our sewers pay for highway drainage. There are reductions in charges for those customers who discharge no surface water to our network as shown in the charging summaries.

Sewerage volumetric charges are based on the amount of water measured by the meter. An allowance is made in recognition of the fact that some water will be used but not returned to the sewer (the Non-Return to Sewer Allowance). The difference will either be expressed on a bill as a reduction in volume or it will be incorporated into the tariff charged.

Large User Charges

If you consume a significant quantity of water at a single site during any given year, you may qualify for a reduction in your volumetric charges. If Large User charges are applicable in your area, you will find further details in the individual site charging information.

4. Liability to pay charges

Water charges

Water charges are payable for a property if a supply of water is available for use in connection with that property. It is not necessary for the property itself to be connected to the water supply.

Sewerage charges

Sewerage charges are payable for a property where the property benefits from the fact that it drains either directly or indirectly to a public sewer for which the Company is responsible or it benefits from facilities that drain as such. Drainage includes surface water drainage such as the rainwater from a roof and also highway drainage.

Water and sewerage charges are payable by the occupier of premises

Unless there is an agreement between the Company and somebody else to pay charges for a property, legally the occupier of the property is liable to pay the charges. In the case of a tenanted property, it is not sufficient for there to be a clause in the tenancy agreement that the landlord will pay the charges: the landlord must have confirmed in writing to the Company that she or he will pay the due charges. Tenants are advised to check that there is such a written agreement with their landlord.

What will happen if the third party does not pay as they have agreed?

Where there is an agreement between the Company and a person other than the occupier of a property to pay any charges contained in the Scheme and payment is not made within 21 days of the due date, or by any other time which might have been agreed, the Company will pursue payment from the person who has made the agreement.

The Company reserves the right to cancel the agreement and charge the occupier of the property in accordance with the Scheme without prejudicing its right to pursue the person who made the agreement for any outstanding charges at the time of the cancellation.

Who is the “occupier of a property”?

In the Scheme the term “occupier of a property” means in addition to any person in actual occupation of a property, any person who:

- a) maintains an existing or newly constructed property in a condition such that it can be more readily put to use for its intended purpose; or
- b) has sufficient control over the property to owe a duty of care towards those who come lawfully onto any part of that property; or
- c) is the occupier for the purpose of holding a licence to sell alcoholic drinks.

Liability for charges for unoccupied properties

Measured water and sewerage charges are based on the volume of water recorded by the meter. Where a metered property is unoccupied and unfurnished or furnished and no water is being recorded by the meter, only the measured water and sewerage standing charges will be payable by the owner of the property. Where a property is unoccupied for a period of more than four weeks due to exceptional circumstances (such as death or long-term hospitalisation) we will waive all charges from the time the property became unoccupied. We may require the provision of suitable evidence before making this allowance.

Liability for charges on change of occupancy

If a customer paying measured charges fails to provide at least two working days' notice that she or he is vacating the property, that customer will continue to be liable for charges until the date of whichever of the following occurs first:

- a) where the customer informs the Company of her or his vacation of the property less than two working days before, or at any time after she or he ceases to occupy it, the 28th day after the Company is informed of the vacation; or
- b) the day on which the meter would normally have been read in order for the amount of the charges to be determined; or
- c) the day on which any other person informs the Company that she or he has become the new occupier of the property.

Where a customer telephones the Company to notify it of their vacation of the property on the day of their vacation, the Company will close a meter account on the basis of a meter reading provided by the customer. If the customer is unable to provide a reading and is agreeable to closing and settling their account on the basis of an estimated closing bill provided by the Company, the account will be closed using that estimate.

Where an occupier of a property who is liable to pay measured charges vacates the property without notifying the Company and a new occupier takes up residence also without notifying the Company, once the Company becomes aware of the new occupier it will take meter readings to establish average daily use. This average daily use will then be used to calculate charges due from the new occupier between the date they occupied the property and date of the first meter reading taken by the Company.

Liability for charges when the person responsible for payment applies for bankruptcy

Where an Order for Bankruptcy has been made in respect of a person liable to pay water and sewerage charges and that person remains resident in the property for which a debt for water and sewerage charges was subject to the Order for Bankruptcy, that debt will be limited to charges outstanding up to the date of the Order for Bankruptcy. Any charges outstanding in respect of the current financial year will be apportioned on a daily basis up to, and including, the date of the Order for Bankruptcy. Any charges for services provided after the Order for

Bankruptcy shall become due on the next day of occupation after the Order for Bankruptcy and will be payable by the person responsible for the payment of water and sewerage charges in respect of the property in question on the same terms as payments would apply had the property been newly occupied on that day.

5. How charges are applied

The previous section explained legal liability to pay charges. This section sets out how the Company will apply the charges contained in the Scheme.

The Company continues to have a legal right to charge commercial customers by agreement rather than in accordance with the Scheme (subject to a legal requirement that charges do not discriminate unduly in favour of or against any class of customer).

Measured charges

Where the occupier of a property at which a meter has been installed is liable to pay water and/or sewerage charges the standard measured charges will apply.

The standard measured charges will also apply where a customer moves into a property at which a meter has been installed previously.

Water charges

For measured water charges, the fact that a property might receive its water through a shared private service pipe does not affect liability to pay the standard charges in full and no reduction will be made to the standard charges.

Sewerage charges

For customers liable to pay sewerage charges, the full foul, surface water and highway drainage sewerage tariff will be applied to their accounts unless they apply in writing to pay the foul and highway drainage sewerage only tariff. The foul and highway drainage sewerage only tariffs are set out in the Charges Summaries.

The fully abated foul and highway drainage sewerage-only tariff will be applied to an account only when the Company is satisfied that the property draining to the Company's sewers has no surface water drainage connection to those sewers. Where a customer has taken steps to reduce the surface water ingress to our sewerage network, the Company may agree to a reduction in the surface water element of the drainage charges.

Once the Company has confirmed a customer's entitlement, the foul and highway drainage sewerage-only tariff will be applied to a customer's account from the start of the charging year in which a written application is received.

Private sewers

For measured sewerage charges, the fact that a property might drain to a public sewer via an intermediary private sewer for which the occupier is wholly or jointly responsible does not entitle the occupier to any reduction in the standard sewerage charges.

Customers are advised to ask their solicitor, when considering buying a property, to check whether the property drains to a private sewer before it drains to a public sewer.

Measured sewerage charges and water used externally which may not be returned to a sewer

When calculating measured sewerage charges, a Non-Return to Sewer Allowance will be given against the volume of water recorded by the meter in recognition of the fact that not all water used will be returned to a sewer. This varies between different areas and ranges from 2.5% to 10%.

Some properties might be able to show that more water is not returned to a sewer. If the customer can prove to the company that more of the water that they use does not go into a sewer we may be able to offer a more generous allowance.

If a metered customer intends using large amounts of water externally where water is not returned to a sewer and that customer does not wish to pay sewerage charges on this water, they must pay to have a sub-meter installed on the pipework immediately before the tap used for external use.

Their charges will then be calculated as follows:

- water and sewerage charges will be raised on the volume of water derived by deducting the reading on the sub-meter from the reading on the main meter. A further charge for water will be raised on the volume of water measured by the sub-meter. The relevant standing charges for the main meter will be payable in addition to the volume charges.

Concessionary Charges

This Charges Scheme does not provide for reduced charges to community groups in respect of surface water drainage from their premises.

6. Other matters for customers paying metered charges

Leakage from underground pipework

Where a meter is installed externally it will record any leakage from the private underground service pipe between the meter and a property. If this happens a large bill may result. Provided certain criteria are met, the Company may grant a leakage allowance where a customer has received a large bill because of leakage.

Different criteria for leakage allowances apply to service pipes serving dwellings only and service pipes serving commercial properties or mixed-use properties. Full details of the Company's policies on leakage allowances are set out in its Code of Practice on Leakage for Customers.

Copies of this document can be obtained free of charge from our website at

<https://www.leeputilities.co.uk/lwnl-leakage-code-of-practice>.

Issuing of bills when it has not been possible to read a meter

Should the Company not be able to read a meter when it is due to read it, an estimated bill will be issued. The estimate will be based on past consumption at the property for the period for which the bill is issued.

Customers receiving an estimated bill may read their meters and return the bill with their reading written on it or telephone 0300 373 3540 to provide the Company with their meter reading. A replacement bill based on the customer's reading will be issued.

Customer requested meter readings

Where a customer requests a meter reading outside the normal reading programme and not at change of tenancy then a fee of £40.80 (incl. VAT) will be charged during normal working hours (8am to 5pm Monday to Friday) and £60 (incl. VAT) outside normal working hours. This fee will not apply if the customer is physically unable to read the meter.

Queries over the accuracy of a meter

In accordance with the provisions of the Water (Meters) Regulations 1988, a customer who believes the meter supplying her or his property is faulty may require the Company to test the accuracy of a meter.

Customers are asked to contact their Retailer if they consider that their meter is incorrectly recording use. If the customer has not chosen a new Retailer, then they should contact the Company on 0300 373 3540 and it will investigate the matter. If the Company considers that the meter is incorrectly recording use it will fix or replace the meter as soon as possible.

If the Company considers that the meter is correctly recording use, but a customer believes that the meter is faulty, the customer can ask the Company (or their Retailer) to provide an application form for the meter to be tested. The meter will be sent to a Trading Standards approved test centre for testing and a new meter will be installed. There will be a charge for this if the test shows that the meter is correctly recording use.

A copy of the test results will be sent to the customer. If these confirm that the meter which was tested falls within the prescribed limits of error as set out in the Measuring Equipment (Cold-Water Meters) Regulations 1988 the Company will invoice the customer for its reasonable costs.

If the meter is found to have been over-recording use in accordance with the Water (Meters) Regulations 1988 it will be deemed to have begun to have registered use incorrectly from the date of the last, but one, meter reading taken by the Company (unless it can be shown that it became faulty at a later date). Charges will be amended back to that date based on meter readings taken by the Company from the replacement meter installed when the faulty meter was removed for testing.

If a meter is found to have under-recorded use the Company reserves the right to recover any additional charges which may be due for the period from the date the meter is deemed to have become faulty. In so doing it will use readings taken from the meter installed when the faulty meter was removed to calculate what the level of use was in the period in question.

7. Compulsory metering of water supplies

The Company has powers under the Water Industry Act 1991 to require certain categories of property to be metered. All premises in the Company's areas of appointment will be metered.

8. Payment of water and sewerage charges

Measured water and sewerage charges

Measured charges are payable in arrears and unless a customer has agreed a different payment arrangement with the Company, they are payable within 21 days of issuance of the bill.

Bills are usually issued at least every six months, though the Company reserves the right to read meters and issue bills on a monthly basis. The Company aims to base bills on meter readings it has taken. Details of when an individual meter is due to be read are issued to customers when they have a meter installed or move into a metered property.

The Company operates a special Meter Payment Plan for metered customers. Under the Plan customers agree to pay a fixed amount each month. At the end of each year the Company will review the account and make any adjustments to the required monthly payment if water use has changed and the amount being paid is too high or too low.

If the account is in credit, customers can choose to have the over-payment refunded or carried forward to reduce next year's payments. If not enough has been paid, the debt will be added to the following year's bill and monthly payments re-set to repay the outstanding balance over the next 12 months.

Fortnightly or weekly plans for paying metered charges are available on request.

Monthly, fortnightly and weekly plans are also available for re-paying any arrears of metered charges.

For frequent payment plans we would prefer customers to call our Customer Service Team on 0300 373 3540 so that we can discuss their requirements with them and agree suitable plans. We will always require a payment plan to be set at a level which clears the current year's charges by 31

March but if there are arrears on the account we may be able to agree a longer period of time to make instalments more manageable.

Frequent payment plans can also be requested in writing by writing to **Customer Accounts, Leep Networks (Water) Ltd, Level 2, Metro, 33 Trafford Road, Manchester M5 3NN.**

If you are concerned about your ability to pay your bill, please note that although LNWL does not currently offer reductions for those having difficulty in paying, we may be able to suggest ways to reduce your consumption. Please contact us on 0300 373 3540.

Payment arrangements for measured charges

The following payment options are available to our customers:

- at a customer's own bank or building society (some banks now charge for this service) or via their bank or building society's internet or telebanking facilities;
- at any branch of Natwest (National Westminster Bank Plc);
- by Direct Debit;
- by phoning us with your debit or credit card details;
- by Standing Order;
- by cheque posted to **Leep Networks (Water) Ltd, Level 2, Metro, 33 Trafford Road, Manchester M5 3NN** (but please do not send cash through the post); and
 - through our website at <https://myaccount.leeputilities.co.uk/login>.

If you have difficulty making payment by any of the options listed above or would prefer to make a cash payment or to pay more frequently then please call our Customer Service Team on 0300 373 3540 so that we can discuss your requirements and agree a suitable payment option.

Failure to pay charges when they are due

If we do not receive payment when it is due for water and sewerage services, there are a number of steps that we will take to recover the money owed. These are set out in our Code of Practice and our Procedure on Debt Recovery, available on our website.

After a first reminder the Company will send a notice that it intends to disconnect the water supply if the debt is not paid. If payment is still not made or the customer does not contact the Company to agree a payment plan, the supply may be disconnected. A Court Claim may then be issued to recover the outstanding debt if the customer does not contact the Company to agree a payment plan. To get the supply reconnected we will require payment of our reasonable costs, as well as payment of a significant proportion of the outstanding debt.

Charging Summary Information for 2025/26

Non-household customers will be assigned one of the tariffs shown in the tables in this section. These tariffs may apply where a single site has annual consumption within one of the shown bands and will comprise standing charges based on meter size plus volumetric and site charges based on annual consumption plus surface water and highways drainage charges based on meter size or surface area.

If suitable charges are not shown here, perhaps owing to unusually high consumption or a non-standard meter size, the Company will assign a tariff based on the nearest tariff that would have applied had the customer been served by the previous appointee for the site.

Summary Tables of Non-household Charges for 2025 / 26

Table 1 – Affinity Water (Central) & Thames Water

Valid from 1 June 2025

	Water			Sewerage						
	0 - 500m3/annum	501 - 50000m3/annum	>50000m3/annum	0 - 500m3/annum		501 - 50000m3/annum		>50000m3/annum		
Meter size	Standing charge per annum	Standing charge per annum	Standing charge per annum	Full standing charge per annum	Abated standing charge * per annum	Full standing charge per annum	Abated standing charge * per annum	Full standing charge per annum	Abated standing charge * per annum	Volumetric charge per cubic metre
15mm	£21.85	£22.55	£24.01	£82.72	£30.23	£86.94	£31.77	£90.11	£32.92	See below
20mm	£21.85	£22.55	£24.01	£186.12	£68.01	£195.62	£71.48	£202.74	£74.08	See below
25mm	£21.85	£22.55	£24.01	£330.88	£120.90	£347.78	£127.07	£360.42	£131.69	See below
40mm	£39.43	£40.69	£43.33	£744.49	£272.03	£782.50	£285.91	£810.95	£296.31	See below
50mm	£39.43	£40.69	£43.33	£1,323.54	£483.60	£1,391.10	£508.29	£1,441.69	£526.77	See below
80mm	£156.48	£161.48	£171.95	£2,977.96	£1,088.10	£3,129.98	£1,143.65	£3,243.80	£1,185.24	See below

100mm	£156.48	£161.48	£171.95	£5,294.15	£1,934.40	£5,564.42	£2,033.15	£5,766.76	£2,107.08	See below
m³ per annum	Fixed charge £ per annum	Volumetric Charge per cubic metre		Fixed charge £ per annum	Volumetric Charge per cubic metre					
0 - 500	£67.52	144.17p		£56.51	170.54p					
501 - 5000	£0.00	148.77p		£0.00	179.25p					
5001 - 25000	£0.00	140.22p		£0.00	179.25p					
25001 - 50000	£0.00	140.22p		£0.00	179.25p					
>50000	£0.00	110.30p		£0.00	185.76p					
* The abated charge is payable where no part of the property is connected for surface water drainage.										

	Water	Sewerage
Supplementary Charges based on m ³ per annum	£ per annum	£ per annum
20,000 - 50,000	£0.00	n/a
50,000 - 250,000	£19,492.50	n/a
100,000+	As above	£35,294.40

Table 2 – Affinity Water (East) & Anglian Water

Valid from 1 June 2025

Meter size	Standing Charge	Standing Charge	Standing Charge	Volumetric charge	Foul Charge	Surface Water	Highways	Foul, Surface & Highways	Volumetric charge
	0 - 500m ³ /annum	501 - 50000m ³ /annum	>50000m ³ /annum	per cubic metre	per annum	per annum	per annum	per annum	per cubic metre
15mm	£21.85	£22.55	£24.01	See below	See below	See below	See below	See below	See below
20mm	£21.85	£22.55	£24.01	See below	See below	See below	See below	See below	See below
25mm	£21.85	£22.55	£24.01	See below	See below	See below	See below	See below	See below
40mm	£39.43	£40.69	£43.33	See below	See below	See below	See below	See below	See below
50mm	£39.43	£40.69	£43.33	See below	See below	See below	See below	See below	See below
80mm	£156.48	£161.48	£171.95	See below	See below	See below	See below	See below	See below
100mm	£156.48	£161.48	£171.95	See below	See below	See below	See below	See below	See below
m ³ per annum	Fixed charge £ per annum			Volumetric charge	Fixed charge £ per annum				Volumetric Charge per cubic metre
0 - 500	£67.52			240.36p	£64.78	£48.14	£21.98	£134.90	230.69p

501 - 5000	£0.00	248.03p	£44.00	£79.20	£23.10	£146.30	234.93p
5001 - 10000	£0.00	220.13p	£387.20	£192.50	£23.10	£602.80	227.71p
10001 - 25000	£0.00	220.13p	£1,823.80	£1,815.00	£23.10	£3,661.90	221.66p
25001 - 50000	£0.00	193.05p	£1,823.80	£1,815.00	£23.10	£3,661.90	221.66p
>50000	£0.00	154.73p	£1,823.80	£1,815.00	£23.10	£3,661.90	221.66p
m3/annum	Supplementary Charges per annum - water		Supplementary Charges per annum - sewerage				
5000 - 50000	£6,768.88		£0.00				
>50000	£32,622.65						
* The abated charge is payable where no part of the property is connected for surface water drainage.							

Table 3 – Affinity Water (South East) & Southern Water

Valid from 1 June 2025

Meter size	Standing Charge 0 - 500m3/annum	Standing Charge 501 - 50000m3/annum	Standing Charge >50000m3/annum	Volumetric charge per cubic metre	Foul fixed charge per annum	Surface water standing charge* <500m3 per annum	Highways drainage charge <500m3 per annum	Surface water standing charge* 500 - 50000m3 per annum	Highways drainage charge 500 - 50000m3 per annum	Volumetric charge per cubic metre
15mm	£21.85	£22.55	£24.01	See below	See below	£42.78	£21.39	£44.96	£22.48	See below
20mm	£21.85	£22.55	£24.01	See below	See below	£42.78	£21.39	£44.96	£22.48	See below
25mm	£21.85	£22.55	£24.01	See below	See below	£410.72	£21.39	£431.69	£22.48	See below
40mm	£39.43	£40.69	£43.33	See below	See below	£821.45	£21.39	£863.39	£22.48	See below
50mm	£39.43	£40.69	£43.33	See below	See below	£1,026.81	£21.39	£1,079.23	£22.48	See below
80mm	£156.48	£161.48	£171.95	See below	See below	£2,053.62	£21.39	£2,158.46	£22.48	See below
100mm	£156.48	£161.48	£171.95	See below	See below	£2,669.71	£21.39	£2,806.00	£22.48	See below
m ³ per annum	Fixed charge £ per annum			Volumetric charge	Fixed charge £ per annum					Volumetric Charge per cubic metre
0 - 500	£67.52			240.36p	£56.51					397.17p

501 - 5000	£0.00	248.03p	£0.00		417.45p
5001 - 25000	£0.00	233.77p	£0.00		417.45p
25001 - 50000	£0.00	233.77p	£0.00		417.45p
>50000	£0.00	200.49p	£0.00		417.45p
>100000	£0.00	200.49p	£0.00		344.41p
m3/annum	Supplementary Charges per annum - water		m3/annum	Supplementary Charges per annum - sewerage	
5000 - 50000	£0.00		>100000	£72,999.30	
>50000	£0.00				
* The abated charge is payable where no part of the property is connected for surface water drainage.					

Table 4 – Anglian Water

Valid from 1 June 2025

Water			Sewerage				
m3 / annum	£ per annum	Volumetric charge p / m3	Foul Charge £ per annum	Surface Water £ / annum	Highways £ / annum	Foul, Surface & Highways	Volumetric charge p / m3
0 - 500	£77.10	252.27p	£64.78	£48.14	£21.98	£134.90	230.69p
501 - 5000	£108.00	240.75p	£44.00	£79.20	£23.10	£146.30	234.93p
5001 - 10000	£700.92	228.90p	£387.20	£192.50	£23.10	£602.80	227.71p

Table 5 – Bristol Water & Wessex Water

Valid from 1 June 2025

Water			Sewerage			
Consumption (m3 / annum)	Fixed charge per annum	Volumetric charge per cubic metre	Meter size	Full standing charge per annum	Abated standing charge * per annum	Volumetric charge per cubic metre
0 - 500	£74.03	169.06p	20mm	£54.42	£26.16	See below
501 - 1000	£6.72	174.46p	25mm	£276.30	£133.96	See below
1001 - 5000	£14.56	172.22p	30mm	£452.12	£219.78	See below
5001 - 15000	£50.12	169.78p	40mm	£619.57	£301.41	See below
15001 - 50000	£2,423.67	150.44p	50mm	£1,136.58	£551.54	See below
50001 - 100000	£5,351.62	142.89p	65mm	£1,651.49	£801.67	See below
100001 - 250000	£12,465.53	135.21p	80mm	£2,903.19	£1,408.69	See below
			100mm	£5,032.97	£2,441.65	See below
			Consumption	Fixed charge	Discount	Volumetric charge

		m3 per annum	per meter point		per cubic metre
		0 - 500	£56.51	£0.00	267.13p
		>500	£0.00	£0.00	280.76p
Waste standing charges where water use is greater than 20,000m3 or where charges are based on strength**					
m3/annum	Full Standing Charge / annum		Abated Standing Charge / annum*		
20000 - 162000	£3,594.80		£1,743.50		
Charge based on strength**					
* The abated charge is payable where no part of the property is connected for surface water drainage.					
** Where customer elect to pay the optional sewerage tariff based on strength, there will be a minimum annual charge of £20,000 and a one-off sampling charge of £500. The total waste charge will be the addition of foul drainage and trade effluent.					

Table 6 – Essex & Suffolk & Thames Water

Valid from 1 June 2025

Water			Sewerage						
Consumption <=500m3 / annum	Standing charge per annum	Volumetric charge per cubic metre	Full standing charge 0 - 500m3/annum	Abated standing charge *	Full standing charge 501 - 50000m3/annum	Abated standing charge *	Full standing charge >50000m3/annum	Abated standing charge *	Volumetric charge per cubic metre
15mm	£37.17	See below	£82.72	£30.23	£86.94	£31.77	£90.11	£32.92	See below
20mm	£37.17	See below	£186.12	£68.01	£195.62	£71.48	£202.74	£74.08	See below
25mm	£37.17	See below	£330.88	£120.90	£347.78	£127.07	£360.42	£131.69	See below
30mm	£54.65	See below	£517.01	£188.91	£543.40	£198.55	£563.16	£205.77	See below
40mm	£54.65	See below	£744.49	£272.03	£782.50	£285.91	£810.95	£296.31	See below
50mm	£54.65	See below	£1,323.54	£483.60	£1,391.10	£508.29	£1,441.69	£526.77	See below
80mm	£229.04	See below	£2,977.96	£1,088.10	£3,129.98	£1,143.65	£3,243.80	£1,185.24	See below
100mm	£229.04	See below	£5,294.15	£1,934.40	£5,564.42	£2,033.15	£5,766.76	£2,107.08	See below

Consumption >500m3 / annum	Standing charge per annum	Volumetric charge per cubic metre	Full standing charge 0 - 500m3/annum	Abated standing charge *	Full standing charge 501 - 50000m3/annum	Abated standing charge *	Full standing charge >50000m3/annum	Abated standing charge *	Volumetric charge per cubic metre
15mm	£27.00	See below	£82.72	£30.23	£86.94	£31.77	£90.11	£32.92	See below
20mm	£27.00	See below	£186.12	£68.01	£195.62	£71.48	£202.74	£74.08	See below
25mm	£27.00	See below	£330.88	£120.90	£347.78	£127.07	£360.42	£131.69	See below
30mm	£45.04	See below	£517.01	£188.91	£543.40	£198.55	£563.16	£205.77	See below
40mm	£45.04	See below	£744.49	£272.03	£782.50	£285.91	£810.95	£296.31	See below
50mm	£45.04	See below	£1,323.54	£483.60	£1,391.10	£508.29	£1,441.69	£526.77	See below
80mm	£225.00	See below	£2,977.96	£1,088.10	£3,129.98	£1,143.65	£3,243.80	£1,185.24	See below
100mm	£225.00	See below	£5,294.15	£1,934.40	£5,564.42	£2,033.15	£5,766.76	£2,107.08	See below
Consumption >=20,000m3 / annum (Focus 20)	Standing charge per annum	Volumetric charge per cubic metre	Full standing charge 0 - 500m3/annum	Abated standing charge *	Full standing charge 501 - 50000m3/annum	Abated standing charge *	Full standing charge >50000m3/annum	Abated standing charge *	Volumetric charge per cubic metre
15mm	£27.00	See below	£82.72	£30.23	£86.94	£31.77	£90.11	£32.92	See below

20mm	£27.00	See below	£186.12	£68.01	£195.62	£71.48	£202.74	£74.08	See below
25mm	£27.00	See below	£330.88	£120.90	£347.78	£127.07	£360.42	£131.69	See below
30mm	£45.04	See below	£517.01	£188.91	£543.40	£198.55	£563.16	£205.77	See below
40mm	£45.04	See below	£744.49	£272.03	£782.50	£285.91	£810.95	£296.31	See below
50mm	£45.04	See below	£1,323.54	£483.60	£1,391.10	£508.29	£1,441.69	£526.77	See below
80mm	£225.00	See below	£2,977.96	£1,088.10	£3,129.98	£1,143.65	£3,243.80	£1,185.24	See below
100mm	£225.00	See below	£5,294.15	£1,934.40	£5,564.42	£2,033.15	£5,766.76	£2,107.08	See below
Standard Tariff m ³ per annum	Fixed £ per annum	Volumetric charge	Fixed Charge per annum						Volumetric charge
0 - 500	£0.00	205.90p	£56.51						170.54p
500 - 1000	£0.00	212.48p	£0.00						179.25p
1000 - 5000	£0.00	212.48p	£0.00						179.25p
5000 - 20,000	£0.00	212.48p	£0.00						179.25p
>=20,000	£421.79	210.35p	£0.00						179.25p

Supplementary Charges per annum - Water	Supplementary Charges per annum - Waste
20000 - 50000 cubic metres	>100000 cubic metres
£4,542.48	£35,294.40
* The abated charge is payable where no part of the property is connected for surface water drainage.	

Table 7 – Portsmouth Water & Southern Water

Valid from 1 July 2025

Water				Sewerage					
Meter size	Standing charge <500m3 per annum	Standing charge 500 - 50000m3 per annum	Volumetric charge per cubic metre	Foul fixed charge per annum	Surface water standing charge* <500m3 per annum	Highways drainage charge <500m3 per annum	Surface water standing charge* 500 - 50000m3 per annum	Highways drainage charge 500 - 50000m3 per annum	Volumetric charge per cubic metre
15mm	£17.45	£18.00	See below	See below	£42.78	£21.39	£44.96	£22.48	See below
20mm	£17.45	£18.00	See below	See below	£42.78	£21.39	£44.96	£22.48	See below
25mm	£108.68	£112.15	See below	See below	£410.72	£21.39	£431.69	£22.48	See below
40mm	£267.37	£275.91	See below	See below	£821.45	£21.39	£863.39	£22.48	See below
50mm	£623.82	£643.74	See below	See below	£1,026.81	£21.39	£1,079.23	£22.48	See below
80mm	£623.82	£643.74	See below	See below	£2,053.62	£21.39	£2,158.46	£22.48	See below
100mm	£623.82	£643.74	See below	See below	£2,669.71	£21.39	£2,806.00	£22.48	See below
m3 / annum	Supplementary Charge		Volumetric charge / m3	Fixed charge per annum				m3 / annum	Volumetric charge
<10000	£0.00			n/a					See below

10000 - 50000	£357.44		n/a		See below
>50000	£9,257.95		n/a		See below
0 - 500		117.43p	£67.52		0 - 500 397.17p
500 - 10000		121.18p	£0.00		>500 417.45p
10000 - 50000		117.60p	£0.00		
* An abated charge is payable where no part of the property is connected for surface water drainage.					

Table 8 – Severn Trent Water & Anglian Water

Valid from 1 June 2025

Water			Sewerage				
Meter size & <500m3/annum	Standing charge per annum	Volumetric charge per cubic metre	Consumption m3 per annum	Foul only £ / per annum	Surface Water £ / annum	Highways £ / annum	Volumetric charge per cubic metre
15mm	£11.61	see below		see below	see below	see below	see below
20mm	£11.61	see below		see below	see below	see below	see below
25mm	£11.61	see below		see below	see below	see below	see below
50mm	£31.44	see below		see below	see below	see below	see below
80mm	£44.88	see below		see below	see below	see below	see below
100mm	£44.88	see below		see below	see below	see below	see below
Meter size & 500 - 50000m3/annum	Standing charge per annum	Volumetric charge per cubic metre		Standing charge per annum	Surface Water £ / annum	Highways £ / annum	Volumetric charge per cubic metre
15mm	£11.98	see below		see below	see below	see below	see below
20mm	£11.98	see below		see below	see below	see below	see below

25mm	£11.98	see below		see below	see below	see below	see below
50mm	£32.45	see below		see below	see below	see below	see below
80mm	£46.32	see below		see below	see below	see below	see below
100mm	£46.32	see below		see below	see below	see below	see below
m3 / annum	Fixed £ per annum	Volumetric charge £ / m3	m3 / annum	Foul only £ / per annum	Surface Water £ / annum	Highways Drainage £ / annum	Volumetric charge £ / m3
<500*	£85.58	272.94p	0 - 500	£64.78	£48.14	£21.98	230.69p
500 - 50000	£18.63	281.66p	501 - 5000	£44.00	£79.20	£23.10	234.93p
			5001 - 10000	£387.20	£192.50	£23.10	227.71p
			>10000	£1,823.80	£1,815.00	£23.10	221.66p
Intermediate User Tariff m3 / annum	Fixed £ per annum	Volumetric charge £ / m3					
500 - 50000	£3,595.19	245.39p					
*This includes a fixed Retail Charge of £56.52							

Table 9 – Severn Trent Water

Valid from 1 June 2025

Water			Sewerage			
Meter size & <500m ³ /annum	Standing charge per annum	Volumetric charge per cubic metre	Standing charge per annum	Surface Water £ / annum	Highways £ / annum	Volumetric charge per cubic metre
15mm	£11.61	see below	see below	See Table 1	see below	see below
20mm	£11.61	see below	see below	See Table 1	see below	see below
25mm	£11.61	see below	see below	See Table 1	see below	see below
50mm	£31.44	see below	see below	See Table 1	see below	see below
80mm	£44.88	see below	see below	See Table 1	see below	see below
100mm	£44.88	see below	see below	See Table 1	see below	see below
Meter size & 500 - 50000m ³ /annum	Standing charge per annum	Volumetric charge per cubic metre	Standing charge per annum	Surface Water £ / annum	Highways £ / annum	Volumetric charge per cubic metre
15mm	£11.98	see below	see below	See Table 1	see below	see below
20mm	£11.98	see below	see below	See Table 1	see below	see below
25mm	£11.98	see below	see below	See Table 1	see below	see below
50mm	£32.45	see below	see below	See Table 1	see below	see below
80mm	£46.32	see below	see below	See Table 1	see below	see below

100mm	£46.32	see below	see below	See Table 1	see below	see below
m3 / annum	Fixed £ per annum	Volumetric charge £ / m3	Fixed £ per annum	Surface Water Fixed £ / annum	Highways Drainage Fixed £ / annum	Volumetric charge £ / m3
<500*	£85.58	272.94p	£66.52	See Table 1	£18.29	157.02p
500 - 50000	£18.63	281.66p	£10.51	See Table 1	£19.22	165.04p
Intermediate User Tariff m3 / annum	Fixed £ per annum	Volumetric charge £ / m3	Fixed £ per annum	Surface Water Fixed £ / annum	Highways Drainage Fixed £ / annum	Volumetric charge £ / m3
500 - 50000	£3,595.19	245.39p	£10.51	See Table 1	£19.22	165.00p
*This includes a fixed Retail Charge of £56.52						

Table 1				
Band	Surface Area m2	<500m3 per annum	500 - 50000m3 per annum	>50000m3 per annum
1	0 -20	£17.39	£18.28	£18.67
2	21 - 99	£50.65	£53.24	£54.38
3	100 - 199	£110.77	£116.43	£118.93
4	200 - 299	£177.95	£187.04	£191.05
5	300 - 499	£278.72	£292.95	£299.23

6	500 - 749	£429.87	£451.82	£461.51
7	750 - 999	£597.83	£628.35	£641.83
8	1000 - 1499	£849.75	£893.13	£912.29
9	1500 - 1999	£1,185.66	£1,246.19	£1,272.92
10	2000 - 3999	£2,025.41	£2,128.80	£2,174.47
11	4000 - 7499	£3,872.86	£4,070.57	£4,157.88
12	7500 - 9999	£5,888.27	£6,188.87	£6,321.62
13	10000 - 14999	£8,407.53	£8,836.73	£9,026.29
14	15000 - 19999	£11,766.54	£12,367.22	£12,632.50
15	20000 - 24999	£15,125.55	£15,897.71	£16,238.73
16	25000 - 29999	£18,484.56	£19,428.20	£19,844.94
17	30000 - 34999	£21,843.56	£22,958.68	£23,451.15
18	35000 - 39999	£25,202.58	£26,489.17	£27,057.38
19	40000 - 44999	£28,561.59	£30,019.65	£30,663.59
20	45000 - 49999	£31,920.60	£33,550.15	£34,269.82
21	50000 - 99999	£50,395.16	£52,967.83	£54,104.02
22	Over 100000	£117,575.37	£123,577.59	£126,228.39

Table 10 – South Staffordshire Water & Severn Trent Water

Valid from 1 June 2025

m3 / annum	Water			Sewerage		
	Meter size	Fixed £ per annum	Volumetric charge per cubic metre	Fixed charge £ / annum	Highways drainage £ / annum	Volumetric charge per cubic metre
< 500	15mm	£67.52	169.00p	£66.52	£18.29	157.00p
	20mm	£67.52	169.00p	£66.52	£18.29	157.00p
	25mm	£67.52	169.00p	£66.52	£18.29	157.00p
	50mm	£100.74	169.00p	£66.52	£18.29	157.00p
	80mm	£249.52	169.00p	£66.52	£18.29	157.00p
	100mm	£264.85	169.00p	£66.52	£18.29	157.00p
500 - 50000	Meter size	Fixed £ per annum	Volumetric charge per cubic metre	Fixed charge £ / annum	Highways drainage £ / annum	Volumetric charge per cubic metre
	15mm	£0.00	174.00p	£10.51	£19.22	165.00p
	20mm	£0.00	174.00p	£10.51	£19.22	165.00p
	25mm	£0.00	174.00p	£10.51	£19.22	165.00p

	50mm	£34.27	174.00p	£10.51	£19.22	165.00p
	80mm	£187.81	174.00p	£10.51	£19.22	165.00p
	100mm	£203.63	174.00p	£10.51	£19.22	165.00p
>50000	Meter size	Fixed £ per annum	Volumetric charge per cubic metre	Fixed charge £ / annum	Highways drainage £ / annum	Volumetric charge per cubic metre
	15mm	£3,391.18	160.00p	£10.51	£19.22	165.00p
	20mm	£3,391.18	160.00p	£10.51	£19.22	165.00p
	25mm	£3,391.18	160.00p	£10.51	£19.22	165.00p
	50mm	£3,391.18	160.00p	£10.51	£19.22	165.00p
	80mm	£3,391.18	160.00p	£10.51	£19.22	165.00p
	100mm	£3,391.18	160.00p	£10.51	£19.22	165.00p
*Plus an additional charge for surface water based on site area as in Table 1. Where it can be shown to the company's satisfaction that no surface water drains to its sewers, then an abated charge may be applied						

Table 1			
Band	Surface Area m2	0 - 499m3 per annum	>499m3 per annum
Band 1	0 -20	£17.39	£18.28
Band 2	21 - 99	£50.65	£53.24
Band 3	100 - 199	£110.77	£116.43
Band 4	200 - 299	£177.95	£187.04
Band 5	300 - 499	£278.72	£292.95
Band 6	500 - 749	£429.87	£451.82
Band 7	750 - 999	£597.83	£628.35
Band 8	1000 - 1499	£849.75	£893.13
Band 9	1500 - 1999	£1,185.66	£1,246.19
Band 10	2000 - 3999	£2,025.41	£2,128.80
Band 11	4000 - 7499	£3,872.86	£4,070.57
Band 12	7500 - 9999	£5,888.27	£6,188.87
Band 13	10000 - 14999	£8,407.53	£8,836.74

Band 14	15000 - 19999	£11,766.54	£12,367.22
Band 15	20000 - 24999	£15,125.55	£15,897.71
Band 16	25000 - 29999	£18,484.56	£19,428.20
Band 17	30000 - 34999	£21,843.56	£22,958.68
Band 18	35000 - 39999	£25,202.58	£26,489.17
Band 19	40000 - 44999	£28,561.59	£30,019.66
Band 20	45000 - 49999	£31,920.60	£33,550.15
Band 21	50000 - 99999	£50,395.16	£52,967.83
Band 22	Over 100000	£117,575.37	£123,577.59

Table 11 – South West Water & Wessex Water

Valid from 1 June 2025

Water			Sewerage			
Meter size (mm) and <500m3/annum	Fixed charge per annum	Volumetric charge per cubic metre	Meter size (mm) <= 20000m3/annum	Full standing charge per annum	Abated standing charge * per annum	Volumetric charge per cubic metre
15	£67.52	168.99p	15	£54.42	£26.16	See below
20	£67.52	168.99p	20	£54.42	£26.16	See below
25	£67.52	168.99p	25	£276.30	£133.96	See below
50	£100.74	168.99p	50	£1,136.58	£551.54	See below
80	£249.52	168.99p	80	£2,903.19	£1,408.69	See below
Meter size and >500m3/annum	Fixed charge	Volumetric charge	Consumption	Fixed charge		Volumetric charge
	per annum	per cubic metre	m3 per annum	per meter point		per cubic metre
15	£0.00	174.38p				

20	£0.00	174.38p	0 - 499	£56.51	267.13p
25	£0.00	174.38p	500+	£0.00	280.76p
50	£34.27	174.38p			
80	£187.81	174.38p			
>50000m3/annum	Fixed charge	Volumetric charge			
	per annum	per cubic metre			
N/A	£3,391.18	159.62p			
Waste standing charges where water use is greater than 20,000m3					
m3/annum	Full Standing Charge / annum		Abated Standing Charge / annum*		
>20000	£3,594.80		£1,743.50		
* The abated charge is payable where no part of the property is connected for surface water drainage.					

Table 12 – Southern Water

Valid from 1 June 2025

Water			Sewerage			
m3 / annum	Standing charge per meter per annum	Volumetric charge per cubic metre	Fixed charge per meter per annum	Surface Water standing charge* per annum	Highways Drainage charge per annum	Volumetric charge per cubic metre
<500	£92.47	277.02p	£56.51	See below	£21.39	397.17p
500 - 1000	£25.74	285.87p	£0.00	See below	£22.48	417.45
1001 - 5000	£113.05	295.38p	£0.00	See below	£22.48	417.45
5001 - 20000	£907.20	279.50p	£0.00	See below	£22.48	417.45
20001 - 100000	£3,283.20	267.62p	£0.00	See below	£22.48	417.45
			<500m3 / annum		>=500m3 / annum	
			Meter size		Meter size	
			Up to 20mm	£42.78	Up to 20mm	£44.96

	25mm	£410.72	25mm	£431.69
	40mm	£821.45	40mm	£863.39
	50mm	£1,026.81	50mm	£1,079.23
	80mm	£2,053.62	80mm	£2,158.46
	100mm	£2,669.71	100mm	£2,806.00
* An abated charge is payable where no part of the property is connected for surface water drainage.				

Table 13 – Sutton and East Surrey Water & Southern Water

Valid from 1 June 2025

Water			Sewerage					
Meter size	Standing charge per annum	Volumetric charge per cubic metre	Foul fixed charge per annum	Surface water standing charge* <500m3 per annum	Highways drainage charge <500m3 per annum	Surface water standing charge* 500+m3 per annum	Highways drainage charge 500+m3 per annum	Volumetric charge per cubic metre
15mm	See below		See below	£42.78	£21.39	£44.96	£22.48	See below
20mm	See below		See below	£42.78	£21.39	£44.96	£22.48	See below
25mm	See below		See below	£410.72	£21.39	£431.69	£22.48	See below
40mm	See below		See below	£821.45	£21.39	£863.39	£22.48	See below
50mm	See below		See below	£1,026.81	£21.39	£1,079.23	£22.48	See below
80mm	See below		See below	£2,053.62	£21.39	£2,158.46	£22.48	See below
100mm	See below		See below	£2,669.71	£21.39	£2,806.00	£22.48	See below
Standard Tariff - meter sizes	Fixed charge £ per annum	Volumetric charge	Fixed charge per annum	Forecast m3 / annum				Volumetric charge
Southern Area	£68.86	176.57p	£56.51	0 - 500				397.17p

Standard 0-500					
Southern Area Standard 500-10,000	£1.41	182.21p	£0.00	>500	417.45p
Southern Area Mid User 10,000-50,000	£1,873.88	159.46p	£0.00		
Southern Area High User >50,000	£5,796.44	152.36p	£0.00		
Northern Area 1 Standard 0-500	£68.86	137.69p	£56.51		
Northern Area 1 Standard 500-10,000	£1.40	142.09p	£0.00		
Northern Area 1 Mid User 10,000-50,000	£1,287.37	124.74p	£0.00		
Northern Area 1 High	£4,249.46	118.85p	£0.00		

User >50,000				
Northern Area 2 Standard 0- 500	£68.86	137.69p	£56.51	
Northern Area 2 Standard 500-10,000	£1.40	142.09p	£0.00	
Northern Area 2 Mid User 10,000- 50,000	£1,287.37	124.74p	£0.00	
Northern Area 2 High User >50,000	£4,249.46	118.85p	£0.00	
* The abated charge is payable where no part of the property is connected for surface water drainage.				

Table 14 – Thames Water

Valid from 1 June 2025

Water			0 - 500m3		501 - 50000m3		
Meter size	Standing charge per annum	Volumetric charge per cubic metre	Full standing charge per annum	Abated standing charge* per annum	Full standing charge per annum	Abated standing charge* per annum	Volumetric charge per cubic metre
15mm	£0.00	See below	£82.72	£30.23	£86.94	£31.77	See below
20mm	£0.00	See below	£186.12	£68.01	£195.62	£71.48	See below
25mm	£0.00	See below	£330.88	£120.90	£347.78	£127.07	See below
30mm	£0.00	See below	£517.01	£188.91	£543.40	£198.55	See below
40mm	£0.00	See below	£744.49	£272.03	£782.50	£285.91	See below
50mm	£0.00	See below	£1,323.54	£483.60	£1,391.10	£508.29	See below
65mm	£0.00	See below	£2,068.03	£755.63	£2,173.60	£794.20	See below
80mm	£0.00	See below	£2,977.96	£1,088.10	£3,129.98	£1,143.65	See below
100mm	£0.00	See below	£5,294.15	£1,934.40	£5,564.42	£2,033.15	See below
Metered, fixed charges. Based on m ³ per annum	Fixed £ per annum	Volumetric charge per m3	Fixed £ per annum		Volumetric charge per m3		

0 - 500	£67.52	258.95p	£56.51	170.54p
500 - 1000	£0.00	267.22p	£0.00	179.25p
1000 - 5000	£0.00	267.22p	£0.00	179.25p
5000 - 20000	£0.00	267.22p	£0.00	179.25p
20000 - 50000	£0.00	244.51p	£0.00	179.25p
50000 - 100000	£0.00	213.41p	£0.00	185.76p
100000 - 250000	£0.00	213.41p	£0.00	148.61p
* The abated charge is payable where no part of the property is connected for surface water drainage.				

	Water	Sewerage
Supplementary Charges based on m ³ per annum	£ per annum	£ per annum
20,000 - 50,000	£4,542.48	£0.00
50,000 - 250,000	£28,314.15	£0.00
100,000+	£28,314.15	£35,294.40

Table 15 – United Utilities

Valid from 1 June 2025

Water					Sewerage		
Meter size	Standing charge per annum <500m ³	Standing charge per annum 500 – 50,000m ³	Standing charge per annum 50,000m ³ +	Volumetric charge per cubic metre	Full standing charge per annum	Abated standing charge * per annum	Volumetric charge per cubic metre
15mm	£16.74	£17.28	£17.97	See below	See Table 1 or Table 2	See Table 1 or Table 2	See below
20mm	£16.74	£17.28	£17.97	See below	See Table 1 or Table 2	See Table 1 or Table 2	See below
25mm	£16.74	£17.28	£17.97	See below	See Table 1 or Table 2	See Table 1 or Table 2	See below
30mm	£77.33	£79.80	£83.02	See below	See Table 1 or Table 2	See Table 1 or Table 2	See below
40mm	£77.33	£79.80	£83.02	See below	See Table 1 or Table 2	See Table 1 or Table 2	See below
50mm	£77.33	£79.80	£83.02	See below	See Table 1 or Table 2	See Table 1 or Table 2	See below
80mm	£142.40	£146.95	£152.88	See below	See Table 1 or Table 2	See Table 1 or Table 2	See below
100mm	£142.40	£146.95	£152.88	See below	See Table 1 or Table 2	See Table 1 or Table 2	See below

Consumption m3	Retail fee £ per annum	Site fixed charges £ per annum	Volumetric charge	Fixed charges £ per annum	Volumetric charge
<500	£56.52	£11.01	250.86p	£0.00	191.52p
500 - 50,000	£0.00	£0.00	258.87p	£0.00	201.30p
>50,000	£0.00	£72.50	269.32p	£60.67	205.61p
Large user tariff					
Tariff name & m3/annum	Annual fixed charge**	Volumetric charge (m3)		Fixed charges £ per annum	Volumetric charge (m3)
Select 50 50000 - 180000	£31,757.89	£205.95		£0.00	199.66p
* The abated charge is payable where no part of the property is connected for surface water drainage.					
** In addition to the standing charges according to meter size.					

Table 1 - Standard surface water & highways drainage

Band	Chargeable area (m2)	Surface water drainage only charge p.a. <500m ³	Surface water drainage only charge p.a. 500 – 50,000m ³	Surface water drainage only charge p.a. 50,000m ³ +	Highway drainage only charge p.a. <500m ³	Highway drainage only charge p.a. 500 – 50,000m ³	Highway drainage only charge p.a. 50,000m ³ +	Surface water & highway drainage charge p.a. <500m ³	Surface water & highway drainage charge p.a. 500 – 50,000m ³	Surface water & highway drainage charge p.a. 50,000m ³ +
1	0 -124	£133.41	£140.22	£143.23	£57.18	£60.10	£61.39	£190.59	£200.32	£204.62
2	125 -299	£332.76	£349.75	£357.25	£142.59	£149.87	£153.08	£475.35	£499.62	£510.33
3	300 - 649	£741.55	£779.41	£796.13	£317.80	£334.02	£341.19	£1,059.35	£1,113.43	£1,137.32
4	650 - 1,499	£1,677.83	£1,763.48	£1,801.31	£719.05	£755.76	£771.97	£2,396.88	£2,519.24	£2,573.28
5	1,500 – 2,999	£3,509.42	£3,688.58	£3,767.70	£1,504.05	£1,580.83	£1,614.74	£5,013.47	£5,269.41	£5,382.44
6	3,000 - 6,999	£7,802.60	£8,200.92	£8,376.84	£3,343.98	£3,514.69	£3,590.08	£11,146.58	£11,715.61	£11,966.92
7	7,000 - 11,999	£14,824.06	£15,580.82	£15,915.04	£6,353.16	£6,677.49	£6,820.73	£21,177.22	£22,258.31	£22,735.77
8	12,000 - 17,999	£23,904.69	£25,125.03	£25,663.97	£10,244.88	£10,767.88	£10,998.86	£34,149.57	£35,892.91	£36,662.83

9	18,000 - 24,999	£34,263.75	£36,012.92	£36,785.41	£14,684.47	£15,434.12	£15,765.19	£48,948.22	£51,447.04	£52,550.60
10	25,000 - 49,999	£59,762.91	£62,813.81	£64,161.20	£25,612.69	£26,920.22	£27,497.67	£85,375.60	£89,734.03	£91,658.87
11	50,000 - 74,999	£99,605.45	£104,690.31	£106,935.96	£42,688.06	£44,867.29	£45,829.71	£142,293.51	£149,557.60	£152,765.67
12	75,000 - 99,999	£139,447.92	£146,566.73	£149,710.66	£59,763.42	£62,814.34	£64,161.74	£199,211.34	£209,381.07	£213,872.40
13	100,000 - 124,999	£179,290.43	£188,443.21	£192,485.40	£76,838.79	£80,761.41	£82,493.78	£256,129.22	£269,204.62	£274,979.18
14	125,000 - 149,999	£219,132.94	£230,319.68	£235,260.14	£93,914.13	£98,708.45	£100,825.79	£313,047.07	£329,028.13	£336,085.93
15	> 150,000	£258,976.19	£272,196.92	£278,035.67	£110,989.83	£116,655.86	£119,158.19	£369,966.02	£388,852.78	£397,193.86

Table 2 - Schools concessionary surface water & highways drainage

Band	Chargeable area (m2)	Surface water drainage only charge p.a. <500m ³	Surface water drainage only charge p.a. 500 – 50,000m ³	Surface water drainage only charge p.a. 50,000m ³ +	Highway drainage only charge p.a. <500m ³	Highway drainage only charge p.a. 500 – 50,000m ³	Highway drainage only charge p.a. 50,000m ³ +	Surface water & highway drainage charge p.a. <500m ³	Surface water & highway drainage charge p.a. 500 – 50,000m ³	Surface water & highway drainage charge p.a. 50,000m ³ +
1	Up to 124	£133.41	£140.22	£143.23	£57.18	£60.10	£61.39	£190.59	£200.32	£204.62
2	125-299	£166.37	£174.86	£178.61	£142.59	£149.87	£153.08	£308.96	£324.73	£331.69
3	300-649	£370.77	£389.70	£398.06	£317.80	£334.02	£341.19	£688.57	£723.72	£739.25
4	650-1,499	£838.92	£881.74	£900.66	£719.05	£755.76	£771.97	£1,557.97	£1,637.50	£1,672.63
5	1,500-2,999	£1,754.71	£1,844.29	£1,883.85	£1,504.05	£1,580.83	£1,614.74	£3,258.76	£3,425.12	£3,498.59
6	3,000-6,999	£3,901.29	£4,100.45	£4,188.41	£3,343.98	£3,514.69	£3,590.08	£7,245.27	£7,615.14	£7,778.49
7	7,000-11,999	£7,412.04	£7,790.43	£7,957.53	£6,353.16	£6,677.49	£6,820.73	£13,765.20	£14,467.92	£14,778.26
8	12,000-17,999	£11,952.36	£12,562.52	£12,832.00	£10,244.88	£10,767.88	£10,998.86	£22,197.24	£23,330.40	£23,830.86
9	18,000-24,999	£17,131.88	£18,006.47	£18,392.71	£14,684.47	£15,434.12	£15,765.19	£31,816.35	£33,440.59	£34,157.90
10	25,000-49,999	£29,881.47	£31,406.92	£32,080.61	£25,612.69	£26,920.22	£27,497.67	£55,494.16	£58,327.14	£59,578.28

11	50,000-74,999	£49,802.73	£52,345.16	£53,467.98	£42,688.06	£44,867.29	£45,829.71	£92,490.79	£97,212.45	£99,297.69
12	75,000-99,999	£69,723.96	£73,283.37	£74,855.33	£59,763.42	£62,814.34	£64,161.74	£129,487.38	£136,097.71	£139,017.07
13	100,000-124,999	£89,645.19	£94,221.57	£96,242.67	£76,838.79	£80,761.41	£82,493.78	£166,483.98	£174,982.98	£178,736.45
14	125,000-149,999	£109,566.44	£115,159.81	£117,630.04	£93,914.13	£98,708.45	£100,825.79	£203,480.57	£213,868.26	£218,455.83
15	≥ 150,000	£129,488.11	£136,098.47	£139,017.85	£110,989.83	£116,655.86	£119,158.19	£240,477.94	£252,754.33	£258,176.04

Table 16 – Wessex Water

Valid from 1 June 2025

Water			Sewerage			
Meter size + Consumption (m3 / annum)	Fixed charge per annum	Volumetric charge per cubic metre	Meter size	Full standing charge per annum	Abated standing charge * per annum	Volumetric charge per cubic metre
<25mm 0 - 500	£72.76	309.46p	20mm	£54.42	£26.16	See below
>=25mm 0 - 500	£126.13	309.46p	25mm	£276.30	£133.96	See below
<25mm 501 - 19999	£5.40	319.35p	30mm	£452.12	£219.78	See below
>=25mm 501 - 19999	£60.48	319.35p	40mm	£619.57	£301.41	See below
20000 - 161999	£126.36	261.47p	50mm	£1,136.58	£551.54	See below
			65mm	£1,651.49	£801.67	See below
			80mm	£2,903.19	£1,408.69	See below
			100mm	£5,032.97	£2,441.65	See below
			Consumption m3 per annum	Fixed charge per meter point		Volumetric charge per cubic metre

		0 - 500	£56.51	267.13p
		501+	£0.00	280.76p
Waste charges where water use is greater than 20,000m3 or where charges are based on strength**				
m3/annum	Full Standing Charge / annum	Abated Standing Charge / annum*		
20000 - 162000	£3,954.80	£1,743.50		
Charge based on strength**	£7,187.40	£3,488.10		
* The abated charge is payable where no part of the property is connected for surface water drainage.				
** Where customer elect to pay the optional sewerage tariff based on strength, there will be a minimum annual charge of £20,000 and a one-off sampling charge of £500				

Table 17 – Yorkshire Water

Water			Sewerage		
Forecast Consumption m3 / annum	Standing charge per annum	Volumetric charge per cubic metre	Standing charge per annum	Surface Water charge per annum	Volumetric charge per cubic metre
<500	£67.52	217.96p	£56.51	See Table 1	272.02p
0 - 50000	£0.00	224.93p	£0.00	See Table 1	285.91p

Table 1			
Band	Chargeable area (m2)	Surface water drainage charge p.a.	Surface water drainage charge p.a.
		Forecast <500m3/annum	Forecast >=500m3/annum
1	0 - 500	£81.70	£85.87
2	501 - 750	£163.42	£171.76
3	751 - 1000	£245.12	£257.64
4	1001 - 2000	£326.83	£343.51

5	2001 - 15000	£653.67	£687.04
6	15001 - 35000	£4,902.58	£5,152.86
7	35001 - 150000	£11,439.35	£12,023.33
8	> 150,000	£49,026.37	£51,529.17

Table 18 – Severn Trent & Yorkshire Water

Valid from 1 June 2025

Water			Sewerage
Meter size & <500m ³ /annum	Standing charge per annum	Volumetric charge per cubic metre	See below
15mm	£11.61	see below	
20mm	£11.61	see below	
25mm	£11.61	see below	
50mm	£31.44	see below	
80mm	£44.88	see below	
100mm	£44.88	see below	
Meter size & 500 - 50000m ³ /annum	Standing charge per annum	Volumetric charge per cubic metre	
15mm	£11.98	see below	
20mm	£11.98	see below	
25mm	£11.98	see below	
50mm	£32.45	see below	
80mm	£46.32	see below	

100mm	£46.32	see below			
m3 / annum	Fixed £ per annum	Volumetric charge £ / m3	Forecast Volume m3 / annum	Fixed £ / annum	Volumetric charge per cubic metre
<500*	£85.58	272.94p	<500	£56.51	272.02p
500 - 50000	£18.63	281.66p	0 - 50000	£0.00	285.91p
Intermediate User Tariff m3 / annum	Fixed £ per annum	Volumetric charge £ / m3	For surface water, see Tables 1 & 2		
500 - 50000	£3,595.19	245.39p			
*This includes a fixed Retail Charge of £56.52					

Table 1 Forecast Volume <500m3

Band	Chargeable area (m2)	Surface water drainage charge p.a.
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Table 2 Forecast Volume >=500m3

Chargeable area (m2)	Surface water drainage charge p.a.
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1	0 - 500	£81.70
2	501 - 750	£163.42
3	751 - 1000	£245.12
4	1001 - 2000	£326.83
5	2001 - 15000	£653.67
6	15001 - 35000	£4,902.58
7	35001 - 150000	£11,439.35
8	> 150,000	£49,026.37

0 - 500	£85.87
501 - 750	£171.76
751 - 1000	£257.64
1001 - 2000	£343.51
2001 - 15000	£687.04
15001 - 35000	£5,152.86
35001 - 150000	£12,023.33
> 150,000	£51,529.17

Table 19 – South East Water & Thames Water

Valid from 1 June 2025

Water	0 - 500m3		501 - 50000m3		0 - 500m3		501 - 50000m3		
Meter size	Standing charge per annum	Volumetric charge per cubic metre	Standing charge per annum	Volumetric charge per cubic metre	Full standing charge per annum	Abated standing charge* per annum	Full standing charge per annum	Abated standing charge* per annum	Volumetric charge per cubic metre
15mm	£10.04	See below	£10.36	See below	£82.72	£30.23	£86.94	£31.77	See below
20mm	£33.39	See below	£34.45	See below	£186.12	£68.01	£195.62	£71.48	See below
25mm	£45.35	See below	£46.80	See below	£330.88	£120.90	£347.78	£127.07	See below
40mm	£86.43	See below	£89.19	See below	£744.49	£272.03	£782.50	£285.91	See below
50mm	£107.16	See below	£110.58	See below	£1,323.54	£483.60	£1,391.10	£508.29	See below
80mm	£147.67	See below	£152.39	See below	£2,977.96	£1,088.10	£3,129.98	£1,143.65	See below
100mm	£212.46	See below	£219.25	See below	£5,294.15	£1,934.40	£5,564.42	£2,033.15	See below
Standard Tariff - consumption m3/annum	Fixed charge £ per annum	Volumetric charge	Fixed charge £ per annum	Volumetric charge	Fixed charge £ per annum		Fixed charge £ per annum		Volumetric charge
West Region <500	£67.52	219.39p	£67.52	219.39p	£56.51		£0.00		See below

West Region >500	£0.00	226.40p	£0.00	226.40p	£0.00	£0.00	See below
East Region <500	£67.52	289.03p	£67.52	289.03p	£56.51	£0.00	See below
East Region >500	£0.00	298.26p	£0.00	298.26p	£0.00	£0.00	See below
						Consumption group m3/annum	Volumetric charge / m3
						0 - 500	170.54p
						501 - 50000	179.25p
						50001 - 100000	185.76p
* The abated charge is payable where no part of the property is connected for surface water drainage.							

May 2025

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