

WaterSure Application Form

We understand that some households face challenges managing water bills. That's why we offer the WaterSure scheme, designed to cap your bill if you meet specific criteria.

What is WaterSure?

WaterSure ensures you won't pay more than the average metered bill for your area. If your usual bill is lower than the cap, you'll simply pay for what you use.

We can help you if you have a low income and you meet the following criteria:

- You are a domestic customer on a water meter
- You, or anyone living in the property receive qualifying benefits
- You, or anyone living in the property has a medical condition that means they use a lot more water AND / OR The person who receives the benefit has three or more children under the age of 19

How to apply

There are 3 sections and a declaration to complete.

Only complete the sections that apply to your circumstances.

Return this application form with copies of your supporting evidence.

Please make sure all documents clearly show name and address details.

What happens next

We will review your application and will contact you if we need any more information.

If your application is not successful, we will tell you why.

If your application is successful, we will apply the WaterSure cap to your account and you'll see the changes on your next bill.

Need further help?

Call our team on **0300 373 3540** or email us at watersure@leeputilities.co.uk
We are open Monday to Friday from 8am to 6pm. We are here to help.

Section One - About You

First name	
Last name	
Date of birth	
Address	
Home telephone number	
Mobile number	
Email address	
Leep Utilities account number (starting A-)	

Please tell us which of the following benefits or tax credits you, or anyone living in the property, are receiving.

Tick	(please tick all that apply)
<input type="checkbox"/>	Housing Benefit
<input type="checkbox"/>	Income Support or Income Related Employment & Support Allowance
<input type="checkbox"/>	Income Based Job Seekers Allowance
<input type="checkbox"/>	Universal Credit
<input type="checkbox"/>	Working Tax Credit
<input type="checkbox"/>	Child Tax Credit (excluding families in receipt of the family element only)
<input type="checkbox"/>	Pension Credit

Supporting Information

You'll need to include a copy of your latest document confirming the benefit with this application form

Please give the name and National Insurance Number of the person(s) who receives the benefits or tax credits:

Full Name(s)	
National Insurance Number(s)	

Section Two – Medical Conditions (move to Section Three if not applicable)

Please tell us the name of the person living at the property who has the medical condition(s), that means they use a lot more water.

Full Name	
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Please tell us which of the following medical conditions the person named above has.

Tick	(please tick all that apply with an X)
	Desquamation (flaky skin disease)
	Weeping skin disease (e.g. eczema, psoriasis, or varicose ulceration)
	Incontinence
	Abdominal stomas (e.g. colostomy, ileostomy)
	Crohn’s disease
	Ulcerative colitis
	Renal failure that requires dialysis at home (unless the NHS contributes to water costs)

If not listed above, please provide the name of the condition	
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Please provide the name and address of the doctor or hospital consultant who knows about this condition.

Full Name	
Address	
Telephone number	

Supporting Information

Please provide a copy of the repeat prescription form or a doctor’s certificate explaining the condition and why a lot more water is used.

Are you happy for us to add your details to our Priority Services Register. For example, for additional support if there’s a problem with the water supply in your area? Tick here:

Section Three – Complete this section if you have three or more children under the age of 19

Please confirm that you, or the person named in section one, declared to be receiving benefits or tax credits, are responsible for, and are claiming Child Benefit for, three or more children under the age of 19 living at the property.

Tick here to confirm:

Please confirm the name and date of birth of each of the children in this application.

Child	Full Name	Date of Birth (MM/DD/YYYY)
1		
2		
3		
4		
5		

Supporting Information

Please provide a copy of the latest notice of entitlement to Child Benefit for each of the children listed above.

IMPORTANT

WaterSure is an annual cap which **you must re-apply for every 12 months.**

The charges are subject to change in line with regional water company charging schemes updated each April.

Declaration:

The information provided is correct to the best of my knowledge and if I provide any information which is false, I understand you may refuse to consider my application.

If my circumstances change and it may affect my application, I will tell you straight away.

I give authority for those who provide my benefits permission to give Leep Utilities any information to confirm the details I have provided.

If my claim is based on a medical condition, I authorise the medical professional named in Section Two to share relevant information with Leep Utilities to confirm my condition and the need for increased water use.

If I pay part of my water bill to a different company, I give Leep Utilities permission to pass on the details I have provided so I can be considered under the WaterSure scheme.

I understand if I have deliberately provided misleading information that I am committing a criminal offence and I could be prosecuted.

I confirm the following:

- I believe the named person living at the property meets the conditions for help with the WaterSure scheme.
- I only use a hosepipe or watering can to water my garden.
- The property does not have an auto-filling swimming pool or pond which holds over 10,000 litres of water.
- I do not receive any help towards the cost of water from the Health Authority.

Leep Utilities Account Holder:

Signature: _____

Date signed: _____

Please email your completed application form and supporting documents to watersure@leeputilities.co.uk or post them all to **Leep Utilities, Level 2, Metro Building, 33 Trafford Road, Salford, Manchester, M5 3NN**