

Leep Networks Water Limited (LNWL)

Water Resource Management Plan 24: Annual Review 2026



Version 1.0

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1. Executive Summary

This annual review demonstrates LNWL's continued progress in delivering our WRMP24 commitments, maintaining supply resilience and complying with Environment Agency (EA) technical guidance (March 2024).

The 2025–26 reporting year was characterised by warmer than average conditions overall, with prolonged dry weather through spring and summer 2025 followed by wetter conditions later in the year. This resulted in temporary use bans being implemented in a number of incumbent areas, which were mirrored by LNWL where applicable.

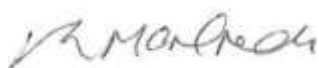
Our network continued to expand during the year, with 32 new water appointments and 7,773 new connections made. 26% of our all sites are now enabled with Advanced Meter Infrastructure (AMI), supporting more accurate real time water balancing.

While Per Capita Consumption (PCC) varies between sites, this does not necessarily indicate poor performance. LNWL's water balancing approach uses both bulk meter logger data and AMI outputs, with 123 loggers now live, representing a 25% increase on 2024-25.

We remain confident in the robustness of our network performance and leakage assumptions. All relevant zones have been assessed in line with EA Technical Guidance. While Table 1 details all sites granted to LNWL up to the end of March 2026, only those sites included in the published WRMP24 are considered in this annual review.

This annual review has been subject to full Board scrutiny. The Board maintains active oversight of LNWL's operational performance and strategic direction in water resource management and has formally approved the content and conclusions of this 2026 review. The document affirms LNWL's commitment to delivering resilient, efficient and responsible water services in alignment with our WRMP24 planning assumptions.

Authorised and signed by



Victoria Louise Manfredi
Chief Executive Officer

Date:

2. Introduction

LNWL is a statutory water and sewerage provider operating under Ofwat's New Appointment and Variation (NAV) framework. LNWL is a wholly owned subsidiary of Leep Utilities and was formerly known as SSE Water Ltd.

LNWL has no abstraction licences or water treatment works. All supplies are obtained via bulk potable imports under agreements negotiated with the local incumbent water company.

Each LNWL NAV considered in this review operates as a discrete Water Resource Zone (WRZ). A WRZ is defined as the largest area in which all customers share the same water resources, supply risk, and levels of service. LNWL currently has 173 active WRZs with 168* at 31 March 2026, as set out in Table 1.

For WRMP24, LNWL revised its WRZ numbering system, and this revised structure is maintained for the purposes of this review. The analysis presented focuses on the 124 WRZs listed in Table 2

Table 1 LNWL WRZ as at 31 March 2026

Water Resource Zone	Site Name	Location	AKA
WRZ000	Liverpool International Business Park	Liverpool	LIBP
WRZ001	Old Sarum	Salisbury	The Portway
WRZ002*	<i>Not Used - Llanilid Park</i>		
WRZ003	Hale Village	London N17	
WRZ004	Kennet Island	Reading	
WRZ005	Bromley Common	Bromley	
WRZ006	Park Views	Epsom	
WRZ007	Graylingwell Park	Chichester	
WRZ008	Kingsmere	Bicester	
WRZ009	Great Western Park	Didcot	
WRZ010	New South Quarter	London CRO	
WRZ011	Barking Riverside	London IG11	
WRZ012	Farndon Road	Market Harborough	
WRZ013	Brewery Square	Dorchester	
WRZ014	Marine Wharf	London SE16	
WRZ015	Riverlight	London SW11	
WRZ016	Norwich Common	Wymondham	
WRZ017	Hills Farm Lane	Horsham	Highwood
WRZ018	Newlands	Waterlooville	Berewood
WRZ019	Heart of East Greenwich	London SE10	Greenwich Square

Water Resource Zone	Site Name	Location	AKA
WRZ020	Embassy Gardens	London SW11	
WRZ021	Emersons Green	Bristol	
WRZ022	Kingsbrook	Aylesbury	
WRZ023	Millharbour Central	London E14	Millharbour
WRZ024	RAM Quarter	Wandsworth	
WRZ025	Prince of Wales Drive	London SW11	Prince of Wales Gardens
WRZ026	White City	London W12	
WRZ027	Chatham Waters	Gillingham	
WRZ028	Media City	Salford M50	
WRZ029	Trafford Wharf	Salford M17	No. 1 Old Trafford
WRZ030	Castle Irwell	Salford M6	
WRZ031	Oxted Gardens	Oxted	
WRZ032	Queen Street	Salford M3	
WRZ033	D'urton Lane	Preston	
WRZ034	Worrall Street	Salford M5	
WRZ035	Wirral Waters	Birkenhead	
WRZ036	Dockers Club	Liverpool	
WRZ037	One Baltic Square	Liverpool	
WRZ038	Oldham Street	Manchester M1	
WRZ039	CITU	Leeds	Clarence Road
WRZ040	Redhill Way	Telford	
WRZ041	Liverpool John Lennon Airport	Liverpool	
WRZ042	Market Quarter	Rugby	
WRZ043	Heriot Street	Liverpool L5	
WRZ044	Station Road	Mickleover	
WRZ045	Gold Lane	Biddenham	Dandara Biddenham
WRZ046	Hallgate Lane	Pilsley	
WRZ047	Bridle Lane	Downham Market	
WRZ048	Trafford Plaza	Salford M5	
WRZ049	Conrad Road	Witham	
WRZ050	Regents Plaza	Salford M5	
WRZ051	Element - The Quarter	Liverpool L6	
WRZ052	Barton Farm	Winchester	Kings Barton
WRZ053	Roscoe Street	Liverpool	
WRZ054	Seashell Trust	Heald Green	
WRZ055	Sherdley Road	St. Helens	
WRZ056	Spencers Park	Hemel Hempstead	
WRZ057	Anchorage	Manchester M50	
WRZ058	Stanton Cross	Wellingborough	

Water Resource Zone	Site Name	Location	AKA
WRZ059	Golf Drive	Nuneaton	
WRZ060	Church Street	Braintree	
WRZ061	Twelvetrees Park	London E16	Stephenson's Street
WRZ062	Drakelow Park	Swadlincote	
WRZ063	Victoria Road	Warminster	
WRZ064	Woolavington Road	Somerset	
WRZ065	Victoria House	Manchester	
WRZ066	Viadux	Manchester	
WRZ067	Landmark X1	Salford	
WRZ068	Fiddington	Tewkesbury	
WRZ069	Landywood Lane	Great Wryley	
WRZ070	Poverty Lane	Liverpool	
WRZ071	Thickthorn	Kenilworth	
WRZ072	Main Road	Didcot	
WRZ073	Lapwing Drive	Hampton-in-Arden	
WRZ074	Rhodes Park	Sellindge	
WRZ075	Derwent Street	Manchester	
WRZ076	Broomhall Way	Worcester	
WRZ077	Oak Lane	Kingswinford	
WRZ078	Manor Road	Cheltenham	
WRZ079	Moorbridge Court	Maidenhead	
WRZ080	The Eight Gardens	London	
WRZ081	Coseley Park	Dudley	
WRZ082	Semington Road	Melksham	
WRZ083	Sundon Road	Harlington	
WRZ084	Twelve Acre Drive	Abingdon	
WRZ085	Perrybrook Farm	Gloucester	
WRZ086	Apedale Road	Newcastle-Under-Lyme	
WRZ087	Woodberry Down	Hackney	
WRZ088	Broadway	Maidenhead	
WRZ089	Wirral Waters (legacy)	Birkenhead	
WRZ090	Eady Drive	Market Harborough	
WRZ091	Milestone Road	Carterton	
WRZ092	Flowers Lane	Crewe	
WRZ093	Canada Water A1&A2	London	
WRZ094	Winterbrook Lane	Wallingford	
WRZ095	Canford Park	Bournemouth	
WRZ096*	<i>Not Used - Yaddlethorpe</i>		
WRZ097	Sandyhill Lane	Ipswich	

Water Resource Zone	Site Name	Location	AKA
WRZ098	Pinchington Lane	Newbury	
WRZ099	Dunstall Farm	Moreton-in-Marsh	
WRZ100	Lotmead Villages	Swindon	
WRZ101	Chilsey Green Farm	Chertsey	
WRZ102	Kingsgrove	Wantage	
WRZ103	Valley Park	Didcot	
WRZ104	Birchwood Lane	Derby	
WRZ105	Shenley Wood	Milton Keynes	
WRZ106	Montem Lane	Slough	
WRZ107	One Eastside	Birmingham	
WRZ108	Langford Bridge	Newton Abbott	
WRZ109	Barming	Barming	
WRZ110	Clayton Road	Hayes	
WRZ111	Wharton Road	Winsford	
WRZ112	Burton Road	Horsea	
WRZ113	John Clark Way	Higham Ferrer	
WRZ114	Greenwich 19.05	London	
WRZ115	Shetcliffe Lane	Bradford	
WRZ116	Boddingtons Brewery	Manchester	
WRZ117	School Lane	Forton	
WRZ118	Mastin Moor	Chesterfield	
WRZ119	Kingsley Drive	Harrogate	
WRZ120	Lumina Village	Manchester	
WRZ121	West Sompting	Worthing	
WRZ122	Elm Way	Castleford	
WRZ123	Clapham Park	London SW4	
WRZ124	White Post	Stratton-on-the-Fosse	
WRZ125	Middleton St George	Darlington	
WRZ126	Norfolk Drive	Washington	
WRZ127	Embankment Exchange	Salford	
WRZ128	St Michaels	Manchester	
WRZ129	Manor Lane	Maidenhead	
WRZ130	The Hem	Telford	
WRZ131	Hawkesbury Ph2	Coventry	
WRZ132	Sketchley Grange	Hinkley	
WRZ133	Main Street	Wheldrake	
WRZ134	Trinity Way Ph2	Salford	
WRZ135	Caxton Close Ph1	Brompton on Swale	
WRZ136	The Mount	Frome	

Water Resource Zone	Site Name	Location	AKA
WRZ137	Bourne Road Ph1	Thornton-Cleveleys	
WRZ138	Berkeley Square	Salford	
WRZ139	Brockhill Lane	Redditch	
WRZ140	Sidgreaves Lane Ph1	Preston	
WRZ141	Barton Farm Ph2b	Winchester	
WRZ142	Wolsingham	Bishop Auckland	
WRZ143	Stanton Cross 17a & 17b	Wellingborough	
WRZ144	Hall Wood Meadows	Yarm	
WRZ145	Bethnal Green	London	
WRZ146	Bow Common Lane	London	
WRZ147	Woodlands Lane	Windlesham	
WRZ148	East of Station Road	Newport	
WRZ149	Newbury Racecourse	Newbury	
WRZ150	Church End	Brent	
WRZ151	Drybread Road	Whittlesey	
WRZ152	Common Lane	Nottingham	
WRZ153	Deepcut Ph6H	Camberley	
WRZ154	Renshaw	Staines	
WRZ155	Redruth Drive	Mansfield	
WRZ156	The Portal	London	
WRZ157	Bank Hey	Darwen	
WRZ158	Royal Gateway	London	
WRZ159	Frimley Square	Frimley	
WRZ160	Kenton Bankfoot 5 & 6	Newcastle upon Tyne	
WRZ161	Vastern Road	Reading	
WRZ162	Rowlands Castle	Horndean	
WRZ163	Mansfield Road	Mansfield	
WRZ164	Rectory Farm	Kings Langley	
WRZ165	Harrier Place	Whitby	
WRZ166	Morwick Green	Leeds	
WRZ167	Deepcut Ph6C	Mindenhurst	
WRZ168	Hither Green Lane	Redditch	
WRZ169	Hauxley View	Amble	
WRZ170	Bath Gasworks	Bath	

* Llanilid Park (WRZ002) reverted to DCWW in January 2025 and Yaddlethorpe (WRZ096) went to IWNL in September 2025 (as Scotter Road).

Table 2 LNWL WRZ Included in this review

WRZ	Site
WRZ000	Liverpool International Business Park
WRZ001	Old Sarum
WRZ002	<i>Not Used</i>
WRZ003	Hale Village
WRZ004	Kennet Island
WRZ005	Bromley Common
WRZ006	Park Views
WRZ007	Graylingwell Park
WRZ008	Kingsmere
WRZ009	Great Western Park
WRZ010	New South Quarter
WRZ011	Barking Riverside
WRZ012	Farndon Road
WRZ013	Brewery Square
WRZ014	Marine Wharf
WRZ015	Riverlight
WRZ016	Norwich Common
WRZ017	Hills Farm Lane
WRZ018	Newlands
WRZ019	Heart of East Greenwich
WRZ020	Embassy Gardens
WRZ021	Emersons Green
WRZ022	Kingsbrook
WRZ023	Millharbour Central
WRZ024	RAM Quarter
WRZ025	Prince of Wales Drive
WRZ026	White City
WRZ027	Chatham Waters
WRZ028	Media City
WRZ029	Trafford Wharf
WRZ030	Castle Irwell
WRZ031	Oxted Gardens
WRZ032	Queen Street
WRZ033	D'urton Lane
WRZ034	Worrall Street

WRZ	Site
WRZ035	Wirral Waters
WRZ036	Dockers Club
WRZ037	One Baltic Square
WRZ038	Oldham Street
WRZ039	CITU
WRZ040	Redhill Way
WRZ041	Liverpool John Lennon Airport
WRZ042	Market Quarter
WRZ043	Heriot Street
WRZ044	Station Road
WRZ045	Gold Lane
WRZ046	Hallgate Lane
WRZ047	Bridle Lane
WRZ048	Trafford Plaza
WRZ049	Conrad Road
WRZ050	Regents Plaza
WRZ051	Element - The Quarter
WRZ052	Barton Farm
WRZ053	Roscoe Street
WRZ054	Seashell Trust
WRZ055	Sherdley Road
WRZ056	Spencers Park
WRZ057	Anchorage
WRZ058	Stanton Cross
WRZ059	Golf Drive
WRZ060	Church Street
WRZ061	Twelvetrees Park
WRZ062	Drakelow Park
WRZ063	Victoria Road
WRZ064	Woolavington Road
WRZ065	Victoria House
WRZ066	Viadux
WRZ067	Landmark X1
WRZ068	Fiddington
WRZ069	Landywood Lane
WRZ070	Poverty Lane
WRZ071	Thickthorn
WRZ072	Main Road
WRZ073	Lapwing Drive
WRZ074	Rhodes Park
WRZ075	Derwent Street

WRZ	Site
WRZ076	Broomhall Way
WRZ077	Oak Lane
WRZ078	Manor Road
WRZ079	Moorbridge Court
WRZ080	The Eight Gardens
WRZ081	Coseley Park
WRZ082	Semington Road
WRZ083	Sundon Road
WRZ084	Twelve Acre Drive
WRZ085	Perrybrook Farm
WRZ086	Apedale Road
WRZ087	Woodberry Down
WRZ088	Broadway
WRZ089	Wirral Waters (legacy)
WRZ090	Eady Drive
WRZ091	Milestone Road
WRZ092	Flowers Lane
WRZ093	Canada Water A1&A2
WRZ094	Winterbrook Lane
WRZ095	Canford Park
WRZ096	<i>Not Used</i>
WRZ097	Sandyhill Lane
WRZ098	Pinchington Lane
WRZ099	Dunstall Farm
WRZ100	Lotmead Villages
WRZ101	Chilsey Green Farm
WRZ102	Kingsgrove
WRZ103	Valley Park
WRZ104	Birchwood Lane
WRZ105	Shenley Wood
WRZ106	Montem Lane
WRZ107	One Eastside
WRZ108	Langford Bridge
WRZ109	Barming
WRZ110	Clayton Road
WRZ111	Wharton Road
WRZ112	Burton Road
WRZ113	John Clark Way
WRZ114	Greenwich 19.05
WRZ115	Shetcliffe Lane

WRZ	Site
WRZ116	Boddingtons Brewery
WRZ117	School Lane
WRZ118	Mastin Moor
WRZ119	Kingsley Drive
WRZ120	Lumina Village
WRZ121	West Sompting
WRZ122	Elm Way
WRZ123	Clapham Park
WRZ124	White Post

3. Supply

3.1 Bulk Supply Agreements

LNWL does not own or operate water supply sources of its own. All supplies are bulk transfers from the incumbent water companies. There are no exports of water out of LNWL supply areas.

The volume of water to be made available in each WRZ has been negotiated and agreed with the relevant incumbent water company.

3.1 Weather Events

The principal weather-related event of 2025 was the declaration of drought across a number of regions, which resulted in the imposition of Level 2 restrictions (Temporary Use Bans, or TUBs).

3.2 Supply Forecast

There are no anticipated changes to our supply forecast.

Between 1 April 2025 to 31 March 2026 the number of appointments increased by 31, some of which were extensions to existing appointments and integrated into the original resource zones.

During this period 7,725 new residential meters were installed, compared with 8,785 installed 2024-25.

3.3 Levels of Service

Bulk supply contracts with incumbent water companies guarantee a maximum annual volume of water, theoretically ensuring a 100% level of service. However, these contracts also require LNWL to mirror any restrictions imposed by the bulk supplier.

Appendix 1 provides details of the levels of service for the WRZs included in this review. The level of service reflects the reliability of supply and the likelihood of water restrictions or reductions due to drought conditions.

4. Demand

4.1 Drought Events

Temporary use bans were declared in July 2025 in a number of incumbent zones, with an impact on several LNWL sites. In accordance with the terms of our bulk supply agreements, we also declared restrictions in those areas.

4.2 Dry Year Demand

In our WRMP19, projected consumption was assessed against the Dry Year Annual Average (DYAA) defined within each incumbent's supply zones. Since LNWL does not have deployable output, this assessment was treated as a 'sensitivity test' by considering increased per capita consumption (PCC) above expected levels.

For this review, historical consumption data includes some notably dry years. Our draft WRMP24 was not based on DYAA, but our consultation response highlighted the inclusion of a 5% 'uncertainty' factor alongside 5% headroom to account for demand variability.

The Environment Agency's tables for this review additionally require an assessment using DYAA. Given that the impact of dry years varies, being less significant for sites with limited outdoor space, we have applied a blanket 5% increase in PCC to reflect dry year conditions. This increase has been added to the Distribution Input.

4.3 Per Capita Consumption

In WRMP19, we assumed an average occupancy of 2.3 people per household and an annual consumption of 110 m³ per household, resulting in a PCC of approximately 131 litres per person per day (l/h/d).

For this review, we have applied an updated average occupancy of 2.4 persons per household, based on Office for National Statistics data. Applying this assumption to the same annual household consumption results in a nominal PCC of 125.6 l/h/d..

For the 2025 review, our approach prioritised imported volumes, representing actual Distribution Input, where we had confidence in their accuracy. Residential consumption was then derived by subtracting commercial billed volumes and estimated distribution leakage.

For this review, bulk import data is used where available, supplemented by bulk logger telemetry data where other sources are limited. Our new billing system and updated processes have improved our ability to distinguish consumption categories, including non-domestic usage such as bin stores, cycle stores, and temporary supplies. This means that the input figures for household consumption will more closely reflect the actual volumes delivered to households.

We continue to run annual customer campaigns promoting water efficiency. Customers also have access online to detailed bills to monitor their water consumption.

In Table 3, red shading highlights any PCC values exceeding 125.6 l/h/d.

Table 3 LNWL PCC 2025-2026

WRZ	Site	Residential consumption (m3/day)	Residential Population (excl voids)	PCC @2.4 persons/prop (litres/day)
WRZ001	Old Sarum	269.1	1925	139.8
WRZ003	Hale Village	369.2	2981	123.8
WRZ004	Kennet Island	245.5	2215	110.8
WRZ005	Bromley Common	161.0	1579	102.0
WRZ006	Park Views	104.8	794	132.0
WRZ007	Graylingwell Park	158.9	1538	103.3
WRZ008	Kingsmere	574.5	4130	139.1
WRZ009	Great Western Park	1057.4	8275	127.8
WRZ010	New South Quarter	118.7	878	135.1
WRZ011	Barking Riverside	943.3	6905	136.6
WRZ012	Farndon Road	161.5	1404	115.0
WRZ013	Brewery Square	59.8	941	63.5
WRZ014	Marine Wharf	134.6	1330	101.2
WRZ015	Riverlight	168.9	1930	87.5
WRZ016	Norwich Common	96.5	773	124.9
WRZ017	Hills Farm Lane	182.8	1675	109.1
WRZ018	Newlands	403.0	3396	118.7
WRZ019	Heart of East Greenwich	172.0	1618	106.3
WRZ020	Embassy Gardens	404.5	3588	112.7
WRZ021	Emersons Green	673.8	6187	108.9
WRZ022	Kingsbrook	690.7	4968	139.0
WRZ023	Millharbour Central	225.1	2105	107.0
WRZ024	RAM Quarter	76.6	802	95.5
WRZ025	Prince of Wales Drive	201.2	2206	91.2
WRZ026	White City	400.6	3636	110.2
WRZ027	Chatham Waters	129.6	1466	88.4
WRZ028	Media City	210.2	2650	79.3
WRZ029	Trafford Wharf	65.2	1198	54.5
WRZ030	Castle Irwell	118.0	862	137.0
WRZ031	Oxted Gardens	0.0	264	0.0
WRZ032	Queen Street	34.4	511	67.2
WRZ033	D'urton Lane	54.8	583	94.0
WRZ034	Worrall Street	0.0	197	0.0

WRZ	Site	Net residential consumption (m3/day)	Residential Population (excl voids)	PCC @2.4 persons/prop (litres/day)
WRZ035	Wirral Waters	7.3	70	105.1
WRZ036	Dockers Club	58.2	540	107.8
WRZ037	One Baltic Square	54.9	667	82.2
WRZ038	Oldham Street	17.9	238	75.4
WRZ039	CITU	1.2	24	50.2
WRZ040	Redhill Way	112.2	955	117.4
WRZ041	Liverpool John Lennon Airport	0.0	0	0.0
WRZ042	Market Quarter	73.0	850	85.9
WRZ043	Heriot Street	15.5	190	81.6
WRZ044	Station Road	58.0	487	119.0
WRZ045	Gold Lane	78.8	595	132.4
WRZ046	Hallgate Lane	23.4	230	101.6
WRZ047	Bridle Lane	12.8	137	93.6
WRZ048	Trafford Plaza	39.3	0	0.0
WRZ049	Conrad Road	41.0	307	133.6
WRZ050	Regents Plaza	27.7	209	132.4
WRZ051	Element - The Quarter	43.9	931	47.2
WRZ052	Barton Farm	79.1	730	108.5
WRZ053	Roscoe Street	9.4	190	49.7
WRZ054	Seashell Trust	80.8	610	132.6
WRZ055	Sherdley Road	27.1	324	83.7
WRZ056	Spencers Park	45.0	432	104.1
WRZ057	Anchorage	47.5	634	75.0
WRZ058	Stanton Cross	85.5	929	92.1
WRZ059	Golf Drive	12.6	182	68.8
WRZ060	Church Street	0.0	115	0.0
WRZ061	Twelvetrees Park	44.8	706	63.4
WRZ062	Drakelow Park	210.7	1987	106.0
WRZ063	Victoria Road	39.5	542	72.9
WRZ064	Woolavington Road	1.7	12	141.4
WRZ065	Victoria House	28.0	394	71.3
WRZ066	Viadux	68.5	806	85.0
WRZ067	Landmark X1	0.0	454	0.0
WRZ068	Fiddington	62.5	523	119.4
WRZ069	Landywood Lane	18.2	151	120.0
WRZ070	Poverty Lane	73.8	1003	73.6
WRZ071	Thickthorn	26.2	310	84.7
WRZ072	Main Road	0.0	178	0.0

WRZ	Site	Net residential consumption (m3/day)	Residential Population (excl voids)	PCC @2.4 persons/prop (litres/day)
WRZ073	Lapwing Drive	12.8	144	88.9
WRZ074	Rhodes Park	7.3	82	89.9
WRZ075	Derwent Street	30.4	358	85.1
WRZ076	Broomhall Way	14.1	166	85.4
WRZ077	Oak Lane	35.8	458	78.1
WRZ078	Manor Road	0.0	281	0.0
WRZ079	Moorbridge Court	4.2	134	30.9
WRZ080	The Eight Gardens	9.0	893	10.1
WRZ081	Coseley Park	48.5	526	92.4
WRZ082	Semington Road	23.7	204	116.0
WRZ083	Sundon Road	12.4	106	117.0
WRZ084	Twelve Acre Drive	0.0	353	0.0
WRZ085	Perrybrook Farm	28.2	466	60.6
WRZ086	Apedale Road	0.0	0	0.0
WRZ087	Woodberry Down	82.8	1054	78.5
WRZ088	Broadway	55.0	910	60.4
WRZ089	Wirral Waters (legacy)	68.6	1118	61.3
WRZ090	Eady Drive	24.4	278	87.7
WRZ091	Milestone Road	49.4	466	106.0
WRZ092	Flowers Lane	0.0	264	0.0
WRZ093	Canada Water A1&A2	0.0	72	0.0
WRZ094	Winterbrook Lane	0.0	194	0.0
WRZ095	Canford Park	0.0	338	0.0
WRZ097	Sandyhill Lane	0.0	0	0.0
WRZ098	Pinchington Lane	0.0	271	0.0
WRZ099	Dunstall Farm	0.0	300	0.0
WRZ100	Lotmead Villages	0.0	0	0.0
WRZ101	Chilsey Green Farm	22.5	305	73.8
WRZ102	Kingsgrove	17.8	221	80.6
WRZ103	Valley Park	35.4	650	54.4
WRZ104	Birchwood Lane	6.2	77	80.2
WRZ105	Shenley Wood	48.9	576	85.0
WRZ106	Montem Lane	0.0	168	0.0
WRZ107	One Eastside	-6.5	331	-19.6
WRZ108	Langford Bridge	0.0	62	0.0
WRZ109	Barming	0.0	403	0.0

WRZ	Site	Net residential consumption (m3/day)	Residential Population (excl voids)	PCC @2.4 persons/prop (litres/day)
WRZ110	Clayton Road	16.5	965	17.1
WRZ111	Wharton Road	16.0	386	41.4
WRZ112	Burton Road	0.0	70	0.0
WRZ113	John Clark Way	20.1	156	129.1
WRZ114	Greenwich 19.05	0.0	0	0.0
WRZ115	Shetcliffe Lane	0.0	0	0.0
WRZ116	Boddingtons Brewery	19.6	816	24.0
WRZ117	School Lane	13.3	118	112.7
WRZ118	Mastin Moor	0.0	43	0.0
WRZ119	Kingsley Drive	0.7	31	21.9
WRZ120	Lumina Village	0.4	1008	0.4
WRZ121	West Sompting	13.4	132	101.2
WRZ122	Elm Way	5.5	110	49.8
WRZ123	Clapham Park	49.4	766	64.6
WRZ124	White Post	6.2	77	81.3
	Total / Average	11084.0	110054	100.7

Table 4 LNWL 2025/26 PCC COMPARED WITH 2024/25

WRZ	Site	PCC 2024/25 l/h/d	PCC 2025/26 l/h/d	% Change
WRZ001	Old Sarum	143.8	139.8	-3%
WRZ003	Hale Village	121.4	123.8	2%
WRZ004	Kennet Island	130	110.8	-15%
WRZ005	Bromley Common	120.2	102.0	-15%
WRZ006	Park Views	138	132.0	-4%
WRZ007	Graylingwell Park	107.4	103.3	-4%
WRZ008	Kingsmere	153.6	139.1	-9%
WRZ009	Great Western Park	129.6	127.8	-1%
WRZ010	New South Quarter	133.9	135.1	1%
WRZ011	Barking Riverside	121.2	136.6	13%
WRZ012	Farndon Road	118.4	115.0	-3%
WRZ013	Brewery Square	59.6	63.5	7%
WRZ014	Marine Wharf	105.6	101.2	-4%
WRZ015	Riverlight	84.9	87.5	3%
WRZ016	Norwich Common	123.3	124.9	1%
WRZ017	Hills Farm Lane	107.1	109.1	2%

WRZ	Site	PCC 2024/25 l/h/d	PCC 2025/26 l/h/d	% Change
WRZ018	Newlands	116.3	118.7	2%
WRZ019	Heart of East Greenwich	116.7	106.3	-9%
WRZ020	Embassy Gardens	112.8	112.7	0%
WRZ021	Emersons Green	120.5	108.9	-10%
WRZ022	Kingsbrook	120.6	139.0	15%
WRZ023	Millharbour Central	108.3	107.0	-1%
WRZ024	RAM Quarter	102.1	95.5	-6%
WRZ025	Prince of Wales Drive	63.4	91.2	44%
WRZ026	White City	68.9	110.2	60%
WRZ027	Chatham Waters	79	88.4	12%
WRZ028	Media City	73.7	79.3	8%
WRZ029	Trafford Wharf	76	54.5	-28%
WRZ030	Castle Irwell	128.8	137.0	6%
WRZ031	Oxted Gardens	72.9	0.0	-100%
WRZ032	Queen Street	66.4	67.2	1%
WRZ033	D'urton Lane	56.6	94.0	66%
WRZ034	Worrall Street	64.6	0.0	-100%
WRZ035	Wirral Waters	12.6	105.1	734%
WRZ036	Dockers Club	107.5	107.8	0%
WRZ037	One Baltic Square	75.3	82.2	9%
WRZ038	Oldham Street	85.5	75.4	-12%
WRZ039	CITU	65.5	50.2	-23%
WRZ040	Redhill Way	81.8	117.4	44%
WRZ041	Liverpool John Lennon Airport	0	0.0	0%
WRZ042	Market Quarter	73.5	85.9	17%
WRZ043	Heriot Street	93.7	81.6	-13%
WRZ044	Station Road	91.4	119.0	30%
WRZ045	Gold Lane	90.3	132.4	47%
WRZ046	Hallgate Lane	78.6	101.6	29%
WRZ047	Bridle Lane	23.3	93.6	302%
WRZ048	Trafford Plaza	47.3	0	0%
WRZ049	Conrad Road	83.6	133.6	60%
WRZ050	Regents Plaza	43.9	132.4	202%
WRZ051	Element - The Quarter	72	47.2	-34%
WRZ052	Barton Farm	98.4	108.5	10%
WRZ053	Roscoe Street	68.1	49.7	-27%
WRZ054	Seashell Trust	106	132.6	25%
WRZ055	Sherdley Road	55.6	83.7	51%
WRZ056	Spencers Park	26.2	104.1	297%

WRZ	Site	PCC 2024/25 l/h/d	PCC 2025/26 l/h/d	% Change
WRZ057	Anchorage	58.4	75.0	28%
WRZ058	Stanton Cross	53.5	92.1	72%
WRZ059	Golf Drive	21.3	68.8	223%
WRZ060	Church Street	18.5	0.0	-100%
WRZ061	Twelvvetrees Park	5.6	63.4	1033%
WRZ062	Drakelow Park	74.8	106.0	42%
WRZ063	Victoria Road	83.4	72.9	-13%
WRZ064	Woolavington Road	71.9	141.4	97%
WRZ065	Victoria House	57.9	71.3	23%
WRZ066	Viadux	41.2	85.0	106%
WRZ067	Landmark X1	96.2	0.0	-100%
WRZ068	Fiddington	50.7	119.4	136%
WRZ069	Landywood Lane	111.1	120.0	8%
WRZ070	Poverty Lane	72.1	73.6	2%
WRZ071	Thickthorn	47.1	84.7	80%
WRZ072	Main Road	84.4	0.0	-100%
WRZ073	Lapwing Drive	6.5	88.9	1268%
WRZ074	Rhodes Park	25.1	89.9	258%
WRZ075	Derwent Street	49.6	85.1	72%
WRZ076	Broomhall Way	7.1	85.4	1103%
WRZ077	Oak Lane	85.3	78.1	-8%
WRZ078	Manor Road	7.9	0.0	-100%
WRZ079	Moorbridge Court	12.1	30.9	156%
WRZ080	The Eight Gardens	33.9	10.1	-70%
WRZ081	Coseley Park	76.4	92.4	21%
WRZ082	Semington Road	68.5	116.0	69%
WRZ083	Sundon Road	12.8	117.0	814%
WRZ084	Twelve Acre Drive	17.1	0.0	-100%
WRZ085	Perrybrook Farm	36.3	60.6	67%
WRZ086	Apedale Road	0	0	0%
WRZ087	Woodberry Down	21.3	78.5	269%
WRZ088	Broadway	30.6	60.4	98%
WRZ089	Wirral Waters (legacy)	3.8	61.3	1514%
WRZ090	Eady Drive	33.4	87.7	163%
WRZ091	Milestone Road	20.9	106.0	407%
WRZ092	Flowers Lane	11.4	0.0	-100%
WRZ093	Canada Water A1&A2	3	0.0	-100%
WRZ094	Winterbrook Lane	9.6	0.0	-100%

WRZ	Site	PCC 2024/25 l/h/d	PCC 2025/26 l/h/d	% Change
WRZ095	Canford Park	51.5	0.0	-100%
WRZ097	Sandyhill Lane	0	0	0%
WRZ098	Pinchington Lane	40.7	0.0	-100%
WRZ099	Dunstall Farm	50.3	0.0	-100%
WRZ100	Lotmead Villages	0	0	0%
WRZ101	Chilsey Green Farm	48.4	73.8	52%
WRZ102	Kingsgrove	49.4	80.6	63%
WRZ103	Valley Park	17.8	54.4	206%
WRZ104	Birchwood Lane	0	80.2	0%
WRZ105	Shenley Wood	21.9	85.0	288%
WRZ106	Montem Lane	43.2	0.0	-100%
WRZ107	One Eastside	18	-19.6	-209%
WRZ108	Langford Bridge	0	0.0	0%
WRZ109	Barming	22.8	0.0	-100%
WRZ110	Clayton Road	0	17.1	0%
WRZ111	Wharton Road	17	41.4	143%
WRZ112	Burton Road	0	0.0	0%
WRZ113	John Clark Way	16.9	129.1	664%
WRZ114	Greenwich 19.05	0	0	0%
WRZ115	Shetcliffe Lane	0	0	0%
WRZ116	Boddingtons Brewery	0	24.0	0%
WRZ117	School Lane	12.5	112.7	802%
WRZ118	Mastin Moor	0	0.0	0%
WRZ119	Kingsley Drive	0	21.9	0%
WRZ120	Lumina Village	0	0.4	0%
WRZ121	West Sompting	29.7	101.2	241%
WRZ122	Elm Way	0	49.8	0%
WRZ123	Clapham Park	0.3	64.6	21424%
WRZ124	White Post	0	81.3	0%

Table 5 LNWL PCC 5 YEAR AVERAGE

Water Resource Zone	Site	PCC 2022	PCC 2023	PCC 2024	PCC 2025	PCC 2026
WRZ001	Old Sarum	156	139	151	144	139.8
WRZ003	Hale Village	124	121	127	121	123.8
WRZ004	Kennet Island	123	118	144	130	110.8
WRZ005	Bromley Common	121	110	129	120	102
WRZ006	Park View	147	124	160	138	132

Water Resource Zone	Site	PCC 2022	PCC 2023	PCC 2024	PCC 2025	PCC 2026
WRZ007	Graylingwell Park	118	163	119	107	103.3
WRZ008	Kingsmere	172	164	157	154	139.1
WRZ009	Great Western Park	139	126	132	130	127.8
WRZ010	New South Quarter	156	132	137	134	135.1
WRZ011	Barking Riverside	148	133	133	121	136.6
WRZ012	Farndon Road	133	126	114	118	115
WRZ013	Brewery Square	63	57	86	60	63.54
WRZ014	Marine Wharf	120	111	116	106	101.2
WRZ015	Riverlight	129	107	93	85	87.51
WRZ016	Norwich Common	133	135	145	123	124.9
WRZ017	Hills Farm Lane	111	106	110	107	109.1
WRZ018	Newlands	124	116	124	116	118.7
WRZ019	Heart of East Greenwich	124	120	124	117	106.3
WRZ020	Embassy Gardens	124	128	127	113	112.7
WRZ021	Emersons Green	113	106	100	120	108.9
WRZ022	Kingsbrook	121	120	108	121	139
WRZ023	Millharbour Central	131	120	133	108	107
WRZ024	RAM Quarter	109	136	123	102	95.52
WRZ025	Prince of Wales Drive	50	95	89	63	91.2
WRZ026	White City	38	66	103	69	110.2
WRZ027	Chatham Waters	60.19	82.21	78.39	79.03	87.66
WRZ028	MediaCity UK	77.15	106.6	125.6	73.72	79.84
	Average	118.5	119.1	122.5	110.1	107.5

Overview

Per Capita Consumption (PCC) has remained broadly stable across the five reporting years from 2022 to 2025. Table 5 presents the trend in PCC for sites where sufficient historical data is available.

In 2025-26, overall PCC has reduced across the majority of sites. This reduction is primarily attributable to improvements in data quality and reporting processes. In particular, enhancements to customer account management have ensured that only occupied and active household connections are included within population counts, removing distortions caused by developer and other non-household accounts. In addition, further refinement has been undertaken to exclude non-residential consumption (e.g. landlord supplies, irrigation, bin stores and temporary building supplies) from residential demand.

Sensitivity testing indicates that if average occupancy increases from 2.4 to 2.7 persons per property (an uplift of approximately 12.5%), PCC values would fall below 125.6 l/h/d for all but one Water Resource Zone.

4.4 Non-household Consumption

As at 31 March 2026, the Company had 318 water supply points (SPIDs) recorded in the Central Market Operating System (CMOS), of which 76 were served by alternative retailers.

Non-household (NHH) consumption has been assessed using both the Company's internal billing data and CMOS records. The assessment focuses on premises eligible for participation in the NHH market, including temporary building supplies and, where relevant, standpipes (noting that standpipes represent a relatively small proportion of total volumes). Consumption associated with residential premises but not directly attributable to household demand—such as landlord supplies, bin stores, cycle stores and similar connections—has been excluded.

Total NHH consumption is reported at 1.23 MI/d, comprising volumes billed directly by the Company and volumes billed by other retailers. This figure is consistent with previous reporting and aligns with aggregate consumption data held within CMOS.

Data published by Market Operator Services Ltd (MOSL) indicates that, for Leep wholesale (trading as SSE-W), six large SPIDs account for a disproportionately high share of demand. While these SPIDs represent approximately 1.9% of the total eligible NHH base, they account for 656,000 l/d (52.5%) of total NHH consumption. The largest consumers include an airport and two student accommodation developments.

4.5 Demand Forecast

Our demand forecast considers projected connection growth, consumption trends, and the anticipated impact of water efficiency measures. LNWL expects an average of circa 14% increase in new connections per year over the next five years. Occupancy rates are assumed to remain stable at 2.4 persons per property, in line with the latest ONS guidance. PCC is expected to trend towards 120 l/h/d or lower, supported by expanded AMI coverage, targeted customer communications, and continued water efficiency campaigns, plus the build-out and occupation of later sites with low PCC.

Climate-adjusted scenarios have also been modelled, incorporating both dry year and wet year conditions. Under a dry year scenario, household demand is uplifted by 5% to reflect increased consumption from outdoor water use. Conversely, wetter-than-average years are assumed to reduce PCC by 2–3%.

The forecast also accounts for potential behaviour changes linked to technology adoption, including increased use of smart home systems and water-efficient appliances. No significant industrial demand changes are anticipated within the forecast period.

Overall, demand is expected to remain within bulk supply agreement limits, with headroom maintained through ongoing monitoring and proactive engagement with developers and customers.

4.6 Leakage

Our original financial assessment for our proposed variations applies leakage at 3% with an assumed deterioration rate of 1.5% over a 20-year modelling period.

We identified in our WRMP that this assessment, although simple, could result in distortion of apparent leakage and we elected to apply an assumption of litres per property per day for distribution and underground supply pipe losses.

Although we have made improvements to our water balancing activities, which are now embedded in our business as usual activities and form a functional part of board reports, we do not yet consider measured unaccounted for water sufficiently robust to be reported as leakage for this review.

We are therefore continuing to use an estimated value for this review. An industry-standard landscape urban development would typically have external supply pipes and around 7m of distribution main per property. We could therefore apply Underground Supply Pipe Leakage (USPL) of 10 litres per property per day and distribution leakage of 5.4 litres per property per day, modified according to the relationship to the assumed standard. For sites with all or a high proportion of internal supply pipes - typically sites with high levels of apartment living - we would remove the USPL leakage from the calculations.

This method does create issues where the number of properties is low when compared with the total build, but the length of installed network is disproportionately high, resulting in a high 'ratio' and excessive apparent leakage.

For this review we have used the ratio method described above but have modified outputs to zero distribution leakage where the completion is below 80%.

For later sites a significant proportion are 'portrait' sites i.e. central urban apartment developments. The sites have short distribution networks and minimal underground supply pipes. For most of these sites, leakage has been assessed as negligible given the s minimal underground supply pipes.

We have also elected to not disaggregate non-household or void USPL as we consider the numbers would add little value. For example, with USPL at 10 litres per day per property, Old Sarum would demonstrate 0.00008 MI/day for those two categories.

There have been some notable single leakage events:

WRZ007 (Graylingwell Park) 3,000m³

WRZ011 (Barking Riverside) 20,000m³

WRZ070 (Poverty Lane) 6,900m³

WRZ117 (School Lane) 8,600m³

We have now developed an 'early warning' system whereby our loggers will produce an automated contact to our operations team if a change is detected in the network such as an increase in the nightline or a surge in flow.

In line with our commitment to engage with customers, we have developed new communications for all customers relating to using water wisely and as demonstrated by our communications during the drought events of 2025, we continue to reach a high number of customers with these campaigns. This began in FY24 and will continue during FY26.

The “Total billed” comprises residential and commercial billing direct to customers plus commercial billing from other retailers in the non-household market, taken from the Central Market Operating System. A positive number indicates that we have billed more than we have apparently imported. Differences are not unexpected as customer billing cycles do not align with bulk billing and there will be an element of estimation in customer bills. Some of the figures for the imported volumes are based on limited actual meter readings, extrapolated over the year for accrual purposes. Further, consumption taken from the non-household market system is reliant on meter readings entered by other retailers. Distribution input is taken from bulk supplier invoices or bulk logger telemetry, where available.

At the time of writing, 123 bulk loggers are available to enable real time monitoring of consumption aligned to our WRMP24 commitments.

Table 6 shows the water delivered to customers and the volume purchased from the bulk supplier. The difference is unaccounted for water, though is not necessarily leakage. Some of the differences in percentage terms are clearly the result of inadequate bulk invoice or bulk logger data, but they are included here for completeness.

Table 6 LNWL UNACCOUNTED FOR WATER BY WRZ

WRZ	Site	Total billed (m3)	Distribution input (DI) (m3)	Difference	Difference % of DI
WRZ000	Liverpool International Business Park	2200	2200	0	0.00%
WRZ001	Old Sarum	105339	112156	6817	6.08%
WRZ002	Llanilid Park	0	0	0	0.00%
WRZ003	Hale Village	250606	267405	16799	6.28%
WRZ004	Kennet Island	89832	121144	31312	25.85%
WRZ005	Bromley Common	73208	87753	14545	16.57%
WRZ006	Park View	38283	41733	3450	8.27%
WRZ007	Graylingwell Park	62868	87316	24448	28.00%
WRZ008	Kingsmere	227286	273599	46313	16.93%
WRZ009	Great Western Park	404656	437997	33342	7.61%
WRZ010	New South Quarter	43644	48319	4674	9.67%
WRZ011	Barking Riverside	355599	404841	49242	12.16%
WRZ012	Farndon Road	59848	60809	961	1.58%
WRZ013	Brewery Square	51617	51218	-399	-0.78%
WRZ014	Marine Wharf	54980	67612	12632	18.68%
WRZ015	Riverlight	66505	75418	8913	11.82%
WRZ016	Norwich Common	35238	38670	3432	8.87%
WRZ017	Hills Farm Lane	72489	74263	1773	2.39%
WRZ018	Newlands	157896	182435	24539	13.45%
WRZ019	Heart of East Greenwich	75989	87335	11346	12.99%
WRZ020	Embassy Gardens	157902	190185	32283	16.97%
WRZ021	Emersons Green	260211	315327	55115	17.48%
WRZ022	Kingsbrook	260890	292339	31449	10.76%

WRZ	Site	Total billed (m3)	Distribution input (DI) (m3)	Difference	Difference % of DI
WRZ023	Millharbour Central	83070	109397	26327	24.07%
WRZ024	RAM Quarter	37444	43148	5704	13.22%
WRZ025	Prince of Wales Drive	75558	72009	-3549	-4.93%
WRZ026	White City	146698	165563	18865	11.39%
WRZ027	Chatham Waters	47495	50240	2745	5.46%
WRZ028	Media City	163447	177998	14551	8.18%
WRZ029	Trafford Wharf	23813	24805	992	4.00%
WRZ030	Castle Irwell	43404	36003	-7401	-20.56%
WRZ031	Oxted Gardens	0	0	0	0.00%
WRZ032	Queen Street	12553	13400	847	6.32%
WRZ033	D'urton Lane	20020	20919	899	4.30%
WRZ034	Worrall Street	0	0	0	0.00%
WRZ035	Wirral Waters	2670	2721	50	1.85%
WRZ036	Dockers Club	21241	23878	2637	11.04%
WRZ037	One Baltic Square	20136	24684	4549	18.43%
WRZ038	Oldham Street	7764	8276	512	6.18%
WRZ039	CITU	2397	2765	368	13.32%
WRZ040	Redhill Way	40945	43822	2877	6.56%
WRZ041	Liverpool John Lennon Airport	27507	83664	56157	67.12%
WRZ042	Market Quarter	26644	32572	5928	18.20%
WRZ043	Heriot Street	5646	7458	1813	24.30%
WRZ044	Station Road	21684	15946	-5738	-35.99%
WRZ045	Gold Lane	30669	29825	-844	-2.83%
WRZ046	Hallgate Lane	8577	9394	817	8.70%
WRZ047	Bridle Lane	5126	5454	328	6.02%
WRZ048	Trafford Plaza	14351	15193	842	5.54%
WRZ049	Conrad Road	15074	15296	222	1.45%
WRZ050	Regents Plaza	10093	13017	2924	22.46%
WRZ051	Element - The Quarter	16186	20924	4738	22.64%
WRZ052	Barton Farm	34892	34768	-124	-0.36%
WRZ053	Roscoe Street	3443	4076	633	15.53%
WRZ054	Seashell Trust	29499	22803	-6696	-29.37%
WRZ055	Sherdley Road	10061	15947	5886	36.91%
WRZ056	Spencers Park	16411	23461	7049	30.05%
WRZ057	Anchorage	17346	13380	-3965	-29.64%
WRZ058	Stanton Cross	31843	28090	-3754	-13.36%
WRZ059	Golf Drive	5903	5708	-195	-3.42%
WRZ060	Church Street	0	0	0	0.00%

WRZ	Site	Total billed (m3)	Distribution input (DI) (m3)	Difference	Difference % of DI
WRZ061	Twelvetrees Park	16334	21439	5105	23.81%
WRZ062	Drakelow Park	78328	84767	6439	7.60%
WRZ063	Victoria Road	16459	16317	-142	-0.87%
WRZ064	Woolavington Road	943	1750	807	46.10%
WRZ065	Victoria House	10236	13415	3179	23.70%
WRZ066	Viadux	25058	23181	-1877	-8.10%
WRZ067	Landmark X1	0	0	0	0.00%
WRZ068	Fiddington	24247	33795	9548	28.25%
WRZ069	Landywood Lane	6625	7031	406	5.78%
WRZ070	Poverty Lane	27589	40017	12428	31.06%
WRZ071	Thickthorn	9567	10963	1396	12.73%
WRZ072	Main Road	0	0	0	0.00%
WRZ073	Lapwing Drive	4672	7850	3178	40.48%
WRZ074	Rhodes Park	2677	2577	-100	-3.89%
WRZ075	Derwent Street	11106	12243	1137	9.29%
WRZ076	Broomhall Way	5163	4611	-553	-11.99%
WRZ077	Oak Lane	13065	17799	4734	26.60%
WRZ078	Manor Road	0	0	0	0.00%
WRZ079	Moorbridge Court	1549	3395	1847	54.38%
WRZ080	The Eight Gardens	3338	9526	6187	64.95%
WRZ081	Coseley Park	17717	14106	-3611	-25.60%
WRZ082	Semington Road	8638	8939	301	3.37%
WRZ083	Sundon Road	4508	5788	1279	22.11%
WRZ084	Twelve Acre Drive	0	0	0	0.00%
WRZ085	Perrybrook Farm	12436	15520	3085	19.87%
WRZ086	Apedale Road	0	0	0	0.00%
WRZ087	Woodberry Down	30204	27919	-2285	-8.19%
WRZ088	Broadway	20795	28123	7328	26.06%
WRZ089	Wirral Waters (legacy)	25033	24668	-365	-1.48%
WRZ090	Eady Drive	8914	9928	1014	10.21%
WRZ091	Milestone Road	18263	7569	-10694	-141.28%
WRZ092	Flowers Lane	0	0	0	0.00%
WRZ093	Canada Water A1&A2	0	0	0	0.00%
WRZ094	Winterbrook Lane	0	0	0	0.00%
WRZ095	Canford Park	0	0	0	0.00%

WRZ	Site	Total billed (m3)	Distribution input (DI) (m3)	Difference	Difference % of DI
WRZ096	Yaddlethorpe	0	0	0	0.00%
WRZ097	Sandyhill Lane	0	0	0	0.00%
WRZ098	Pinchington Lane	0	0	0	0.00%
WRZ099	Dunstall Farm	0	0	0	0.00%
WRZ100	Lotmead Villages	0	0	0	0.00%
WRZ101	Chilsey Green Farm	8261	12046	3785	31.42%
WRZ102	Kingsgrove	6747	11401	4654	40.82%
WRZ103	Valley Park	13025	16052	3027	18.86%
WRZ104	Birchwood Lane	2248	2516	268	10.65%
WRZ105	Shenley Wood	17865	13990	-3876	-27.70%
WRZ106	Montem Lane	0	0	0	0.00%
WRZ107	One Eastside	-2370	3495	5864	167.82%
WRZ108	Langford Bridge	0	0	0	0.00%
WRZ109	Barming	0	0	0	0.00%
WRZ110	Clayton Road	6016	20331	14315	70.41%
WRZ111	Wharton Road	6252	11706	5454	46.60%
WRZ112	Burton Road	0	0	0	0.00%
WRZ113	John Clark Way	7352	5018	-2334	-46.50%
WRZ114	Greenwich 19.05	0	0	0	0.00%
WRZ115	Shetcliffe Lane	0	0	0	0.00%
WRZ116	Boddingtons Brewery	7155	23452	16298	69.49%
WRZ117	School Lane	4840	11903	7064	59.34%
WRZ118	Mastin Moor	0	0	0	0.00%
WRZ119	Kingsley Drive	249	442	193	43.64%
WRZ120	Lumina Village	150	1120	970	86.59%
WRZ121	West Sompting	4875	4225	-650	-15.38%
WRZ122	Elm Way	4326	4482	155	3.46%
WRZ123	Clapham Park	18044	17556	-489	-2.78%
WRZ124	White Post	2336	4163	1827	43.89%

These differences have been identified through our ongoing Water Balancing activities, which seeks to identify legitimate and unbilled consumption from potential leakage. Following further assessment, a number of these sites have been scheduled for in-depth investigation over FY26.

5. Supply Demand Balances

5.1 Target Headroom

Our target headroom remains unchanged at 5%, as incorporated within the bulk supply agreements negotiated with incumbent water companies.

5.2 Supply Demand

To minimise the risk of supply demand deficits, supply and demand balances are proactively reviewed every six months. This regular monitoring helps identify any WRZs at risk of deficit due to additional or unplanned development; however, it cannot guarantee the complete elimination of any such deficits.

Table 7 shows the Water Available For Use (WAFU) taken from the bulk contracts and the resulting supply demand balance (SDB) against Distribution Input (DI). In this table, DI is based on either the bulk supplier's invoices or, where those are insufficient, our own logger telemetry where available. All values are annualised.

Table 7 LNWL SUPPLY DEMAND BALANCE BY WRZ

Resource Zone	Site Name	WAFU m3/annum	Distribution Input	SDB
WRZ000	Liverpool International Business Park	788000	2200	785800
WRZ001	Old Sarum	126000	112156	13844
WRZ003	Hale Village	283500	267405	16095
WRZ004	Kennet Island	115882	121144	-5262
WRZ005	Bromley Common	90200	87753	2447
WRZ006	Park Views	100000	41733	58267
WRZ007	Graylingwell Park	109500	87316	22184
WRZ008	Kingsmere	268800	273599	-4799
WRZ009	Great Western Park	420800	437997	-17197
WRZ010	New South Quarter	54750	48319	6431
WRZ011	Barking Riverside	1398000	404841	993159
WRZ012	Farndon Road	80000	60809	19191
WRZ013	Brewery Square	100000	51218	48782
WRZ014	Marine Wharf	71148	67612	3536
WRZ015	Riverlight	101640	75418	26222
WRZ016	Norwich Common	50700	38670	12030
WRZ017	Hills Farm Lane	120100	74263	45837
WRZ018	Newlands	317900	182435	135465
WRZ019	Heart of East Greenwich	94626	87335	7291
WRZ020	Embassy Gardens	276700	190185	86515
WRZ021	Emersons Green	325000	315327	9673
WRZ022	Kingsbrook	323800	292339	31461
WRZ023	Millharbour Central	124500	109397	15103
WRZ024	RAM Quarter	90900	43148	47752
WRZ025	Prince of Wales Drive	115300	72009	43291
WRZ026	White City	254000	165563	88437
WRZ027	Chatham Waters	255900	50240	205660
WRZ028	Media City	353000	177998	175002
WRZ029	Trafford Wharf	277516	24805	252711
WRZ030	Castle Irwell	60500	36003	24497
WRZ031	Oxted Gardens	41106	0	41106
WRZ032	Queen Street	26499	13400	13099
WRZ033	D'urton Lane	30250	20919	9331
WRZ034	Worrall Street	10648	0	10648
WRZ035	Wirral Waters	41987	2721	39266

Resource Zone	Site Name	WAFU m3/annum	Distribution Input	SDB
WRZ036	Dockers Club	27951	23878	4073
WRZ037	One Baltic Square	35816	24684	11132
WRZ038	Oldham Street	14235	8276	5959
WRZ039	CITU	30734	2765	27969
WRZ040	Redhill Way	54450	43822	10628
WRZ041	Liverpool John Lennon Airport	313900	83664	230236
WRZ042	Market Quarter	49275	32572	16703
WRZ043	Heriot Street	10950	7458	3492
WRZ044	Station Road	27786	15946	11840
WRZ045	Gold Lane	60079	29825	30254
WRZ046	Hallgate Lane	13414	9394	4020
WRZ047	Bridle Lane	57724	5454	52270
WRZ048	Trafford Plaza	24455	15193	9262
WRZ049	Conrad Road	18150	15296	2854
WRZ050	Regents Plaza	74825	13017	61808
WRZ051	Element - The Quarter	64240	20924	43316
WRZ052	Barton Farm	74095	34768	39327
WRZ053	Roscoe Street	11673	4076	7597
WRZ054	Seashell Trust	46264	22803	23461
WRZ055	Sherdley Road	41851	15947	25904
WRZ056	Spencers Park	72671	23461	49210
WRZ057	Anchorage	41254	13380	27874
WRZ058	Stanton Cross	90863	28090	62773
WRZ059	Golf Drive	109678	5708	103970
WRZ060	Church Street	63609	0	63609
WRZ061	Twelvetreves Park	453878	21440	432438
WRZ062	Drakelow Park	242000	84767	157233
WRZ063	Victoria Road	121000	16317	104683
WRZ064	Woolavington Road	15250	1750	13500
WRZ065	Victoria House	25550	13415	12135
WRZ066	Viadux	53655	23181	30474
WRZ067	Landmark X1	23232	0	23232
WRZ068	Fiddington	231365	33795	197570
WRZ069	Landywood Lane	8409	7031	1378
WRZ070	Poverty Lane	119720	40017	79703
WRZ071	Thickthorn	66550	10963	55587
WRZ072	Main Road	8954	0	8954
WRZ073	Lapwing Drive	14734	7850	6884
WRZ074	Rhodes Park	20000	2577	17423

Resource Zone	Site Name	WAFU m3/annum	Distribution Input	SDB
WRZ075	Derwent Street	23000	12243	10757
WRZ076	Broomhall Way	16249	4611	11638
WRZ077	Oak Lane	32912	17799	15113
WRZ078	Manor Road	46803	0	46803
WRZ079	Moorbridge Court	15609	3395	12214
WRZ080	The Eight Gardens	156000	9526	146474
WRZ081	Coseley Park	57112	14106	43006
WRZ082	Semington Road	19162	8939	10223
WRZ083	Sundon Road	26536	5788	20748
WRZ084	Twelve Acre Drive	44891	0	44891
WRZ085	Perrybrook Farm	76827	15520	61307
WRZ086	Apedale Road	58283	0	58283
WRZ087	Woodberry Down	71000	27919	43081
WRZ088	Broadway	68064	28123	39941
WRZ089	Wirral Waters (legacy)	71540	24668	46872
WRZ090	Eady Drive	61815	9928	51887
WRZ091	Milestone Road	30250	7569	22681
WRZ092	Flowers Lane	56940	0	56940
WRZ093	Canada Water A1&A2	75100	0	75100
WRZ094	Winterbrook Lane	70422	0	70422
WRZ095	Canford Park	110111	0	110111
WRZ097	Sandyhill Lane	17849	0	17849
WRZ098	Pinchington Lane	19100	0	19100
WRZ099	Dunstall Farm	35000	0	35000
WRZ100	Lotmead Villages	350400	0	350400
WRZ101	Chilsey Green Farm	26290	12046	14244
WRZ102	Kingsgrove	94310	11401	82909
WRZ103	Valley Park	520354	16052	504302
WRZ104	Birchwood Lane	34970	2516	32454
WRZ105	Shenley Wood	40535	13990	26545
WRZ106	Montem Lane	25652	0	25652
WRZ107	One Eastside	117802	3495	114307
WRZ108	Langford Bridge	71349	0	71349
WRZ109	Barming	22000	0	22000
WRZ110	Clayton Road	51909	20331	31578
WRZ111	Wharton Road	29182	11706	17476
WRZ112	Burton Road	24000	0	24000
WRZ113	John Clark Way	57269	5018	52250
WRZ114	Greenwich 19.05	54450	0	54450

Resource Zone	Site Name	WAFU m3/annum	Distribution Input	SDB
WRZ115	Shetcliffe Lane	18150	0	18150
WRZ116	Boddingtons Brewery	80855	23452	57403
WRZ117	School Lane	26171	11903	14268
WRZ118	Mastin Moor	52454	0	52454
WRZ119	Kingsley Drive	19602	442	19160
WRZ120	Lumina Village	89060	1120	87940
WRZ121	West Sompting	94900	4225	90675
WRZ122	Elm Way	24321	4482	19839
WRZ123	Clapham Park	62920	17556	45364
WRZ124	White Post	50673	4163	46510

5.3 Deficits

Our bulk supply contracts include a total maximum demand calculated to account for uncertainty and provide headroom. Unlike full-service water companies, which manage abstraction, treatment, and storage, most NAVs import all their potable water supplies. Consequently, such NAVs do not hold physical water volumes in reservoirs nor possess abstraction licences. For this reason, any apparent deficit in any single WRZ does not have an immediate impact on customers.

Following analysis of the supply demand balance for the purpose of this review there are three zones showing a deficit, WRZ004 (Kennet Island), WRZ008 (Kingsmere) and WRZ009 (Great Western Park).

WRZ004 (Kennet Island)

This site has moved into a 5% deficit since the last review. The nightline indicates flows of approximately 1 – 1.2 l/s. The site was investigated during 2025 – 26 using dedicated leak detection methods. No distribution leakage was identified but subsequent activities revealed issues with the internal tank systems at several apartment buildings, resulting in overflows together with unmetered operational use associated with tank cleaning. We are currently working with the management companies to resolve the issues. Until this process is complete, we do not consider it reasonable to seek an increase in the bulk supply contract although we have made the incumbent aware of the excess consumption.

WRZ008 (Kingsmere)

Kingsmere recorded a small deficit (less than 0.3%) in FY24. As there were no immediate indications of network issues, the site has been subject to ongoing monitoring. More recently, one sub-site has shown unusual consumption patterns, although not with the consistency typically associated with ongoing leakage. Further investigation, including validation of the logging data, is planned for 2026–27. In parallel, the bulk supplier has been

approached to refresh the contract so that, if the change is confirmed to reflect legitimate consumption, the supply arrangements can be updated accordingly.

WRZ009 (Great Western Park)

Prior to this review, Great Western Park was highlighted as requiring further investigation. Desktop analysis identified some unaccounted for consumption, though insufficient to fully explain the deficit. The nighttime flow remains consistent at around 2.5 l/s, not unusual for a site of some 3,500 properties. Our Revenue Assurance team are continuing to monitor individual consumption patterns. An area that may have contributed to the shortfall is the 11 commercial premises as it appears that the projected consumption from these may not have been adequately assessed in the early stages of the negotiation. There does not appear to be evidence of significant leakage hence the bulk supplier has been approached for an uplift to account for the deficit plus an additional percentage to provide headroom.

6. Customers

6.1 Occupancy Rates

Where actual occupancy rates have been confirmed with customers, these figures will be used instead for more accurate population estimates. Our customer onboarding process now specifically requests occupant numbers for each new property. In the last six months, we have collected data for 4,400 properties; however, as these are spread across multiple sites, we are not yet able to draw any firm conclusions from the data. We therefore continue to apply the national average of 2.4 people per property when calculating population for PCC purposes.

6.2 Void Properties

In our WRMP19 and previous reviews, we assumed that approximately 3% of properties are void in any given year and therefore do not contribute to consumption. This figure aligns with our financial assessments for prospective sites. However, using a flat percentage has limitations, particularly because properties may be void only for short periods. For this review, we define void properties as those where, at the end of March 2026, correspondence was addressed to 'The Occupier'.

6.3 Metering

As LNWL's sites have all been constructed since 2007, total household and non-household metering penetration is 100%. Since 2019, all new and replacement meters are AMR (Automatic Meter Reading) / AMI capable.

Currently, around 26% of our total connections have fully operational AMI meters, with plans to increase this during 2026-2027 to 33%.

We have also continued installing bulk meter loggers to provide real-time visibility of network performance, particularly nightline flows, to assist in assessing potential leakage.

Meter under or over registration has not been accounted for in this review.

7 Annual Review Reporting Table

With regard to specific parts of the Reporting Table, we would like to comment as follows:

1. QA Check Household Metering returns erroneous results. This appears to be because the formula uses only 45AR as the numerator, but the denominator is 45AR plus 45.7AR.
2. For leakage inputs, we have continued with the assessment made for the previous review as this reflects the situation with regard to the level of completion of older sites and the predominance of later sites with minimal distribution networks and few or no underground supply pipes.

8 Looking Forward

Our core principles are:

1. Develop & enhance our approach to demand prediction and measurement
2. Continuous improvement of our customer communications
3. Improve our operational understanding of our asset health
4. Engage with incumbents to understand their approach to demand management
5. Improve our understanding of occupancy at our sites

We continue to follow these basic principles and have specifically incorporated them into our WRMP24 as core company commitments. A summary of progress is detailed below.

1. We have 26% of our residential meters connected to AMI networks.
2. Our new billing system is providing improved insight into consumption and enhanced reporting capability.
3. We have installed a further 25 bulk loggers, bringing the total to 123 as at 31 March 2026.
4. The INA Water Sub Committee (INAWSC), of which LNWL is a member, continues to engage with incumbent companies and all members now receive updates on water resources and drought preparations.
5. We continue to use an average occupancy of 2.4 people per household, though we recognise that for some sites this figure may not apply. Our on-boarding procedure specifically requests occupancy details from new customers and we now hold occupancy data for around 4,400 accounts across our networks.
6. We have enhanced and formalised our water balancing activities, the outputs of which are directly reported to the Board and are used to determine inspection and review activities.

We will continue to develop metering, bulk loggers and our billing system aligned to these commitments during the coming year.

The Board of LNWL remains committed to improving its understanding consumption and driving efficiency. We currently are experiencing a meter-reading level of c95% and the company objective is to maintain this level of performance.

9 Glossary of Terms and Abbreviations

NAV	New Appointment and Variation - a regulatory mechanism allowing new companies to supply water/sewerage to specific sites in place of the incumbent.
WRZ	Water Resource Zone - the largest area in which all customers share the same water resources and supply risk.
WAFU	Water Available for Use - the volume of water available after making allowances for losses and constraints.
SDB	Supply-Demand Balance - the difference between supply and forecast demand.
PCC	Per Capita Consumption - average litres of water used per person per day.
DYAA	Dry Year Annual Average - average demand in a year with low rainfall.
AMI	Advanced Metering Infrastructure - technology providing remote, near real-time consumption data.
USPL	Underground Supply Pipe Leakage - water lost from underground pipes between the distribution main and customer meter.
DI	Distribution Input - total volume of water entering the distribution system.
EA	Environment Agency - regulator for environmental and water resource matters in England.
WRMP	Water Resource Management Plan - Every five years, this statutory report is submitted which details the water company's water resource plans for the next 25 years.

Appendix 1 – Levels of Service

LNWL Resource Zone	Site	Bulk Supplier	Supplier's Resource Zone	Temporary Use Ban (L2)	Non-essential Use Ban (L3)	Rota Cuts, Standpipes (L4)
WRZ001	Old Sarum	Wessex Water	Single Zone	1 in 30 / 3.3%	1 in 100 / 1%	1 in 200 / 0.5%
WRZ002	Llanilid Park	Dwr Cymru Welsh Water	0	1 in 20 / 5%	1 in 40 / 2.5%	1 in 200 / 0.5%
WRZ003	Hale Village	Thames Water	London	1 in 10 / 10%	1 in 20 / 5%	1 in 100 / 1%
WRZ004	Kennet Island	Thames Water	Kennet Valley	1 in 10 / 10%	1 in 20 / 5%	1 in 100 / 1%
WRZ005	Bromley Common	Thames Water	London	1 in 10 / 10%	1 in 20 / 5%	1 in 100 / 1%
WRZ006	Park View	Sutton & East Surrey Water	Single Zone	1 in 10 / 10%	1 in 20 / 5%	1 in 200 / 0.5%
WRZ007	Graylingwell Park	Portsmouth Water	Single Zone	1 in 20 / 5%	1 in 80 / 1.25%	1 in 200 / 0.5%
WRZ008	Kingsmere	Thames Water	SWOX	1 in 10 / 10%	1 in 20 / 5%	1 in 100 / 1%
WRZ009	Great Western Park	Thames Water	SWOX	1 in 10 / 10%	1 in 20 / 5%	1 in 100 / 1%
WRZ010	New South Quarter	Thames Water	London	1 in 10 / 10%	1 in 20 / 5%	1 in 100 / 1%
WRZ011	Barking Riverside	Essex & Suffolk Water	Essex	1 in 150 / 0.66%	1 in 200 / 0.5%	1 in 200 / 0.5%
WRZ012	Farndon Road	Severn Trent Water	Strategic Grid	1 in 33 / 3%	1 in 33 / 3%	1 in 200 / 0.5%
WRZ013	Brewery Square	Wessex Water	Single Zone	1 in 30 / 3.3%	1 in 100 / 1%	1 in 200 / 0.5%
WRZ014	Marine Wharf	Thames Water	London	1 in 10 / 10%	1 in 20 / 5%	1 in 100 / 1%
WRZ015	Riverlight	Thames Water	London	1 in 10 / 10%	1 in 20 / 5%	1 in 100 / 1%
WRZ016	Norwich Common	Anglian Water	Norwich & the Broads	1 in 10 / 10%	1 in 40 / 2.5%	1 in 200 / 0.5%
WRZ017	Hills Farm Lane	Southern Water	West Sussex	1 in 10 / 10%	1 in 20 / 5%	1 in 500 / 0.2%
WRZ018	Newlands	Portsmouth Water	Single Zone	1 in 20 / 5%	1 in 80 / 1.25%	1 in 200 / 0.5%
WRZ019	Heart of East Greenwich	Thames Water	London	1 in 10 / 10%	1 in 20 / 5%	1 in 100 / 1%
WRZ020	Embassy Gardens	Thames Water	London	1 in 10 / 10%	1 in 20 / 5%	1 in 100 / 1%
WRZ021	Emersons Green	Bristol Water	Single Zone	1 in 15 / 6.7%	1 in 33 / 3%	1 in 200 / 0.5%
WRZ022	Kingsbrook	Thames Water	Slough Wycombe Aylesbury	1 in 10 / 10%	1 in 20 / 5%	1 in 100 / 1%

LNWL Resource Zone	Site	Bulk Supplier	Supplier's Resource Zone	Temporary Use Ban (L2)	Non-essential Use Ban (L3)	Rota Cuts, Standpipes (L4)
WRZ023	Millharbour Central	Thames Water	London	1 in 10 / 10%	1 in 20 / 5%	1 in 100 / 1%
WRZ024	RAM Quarter	Thames Water	London	1 in 10 / 10%	1 in 20 / 5%	1 in 100 / 1%
WRZ025	Prince of Wales Drive	Thames Water	London	1 in 10 / 10%	1 in 20 / 5%	1 in 100 / 1%
WRZ026	White City	Thames Water	London	1 in 10 / 10%	1 in 20 / 5%	1 in 100 / 1%
WRZ027	Chatham Waters	Southern Water	Medway West	1 in 10 / 10%	1 in 20 / 5%	1 in 500 / 0.2%
WRZ028	Media City	United Utilities	Strategic Zone	1 in 20 / 5%	1 in 80 / 1.25%	1 in 200 / 0.5%
WRZ029	Trafford Wharf	United Utilities	Strategic Zone	1 in 20 / 5%	1 in 80 / 1.25%	1 in 200 / 0.5%
WRZ030	Castle Irwell	United Utilities	Strategic Zone	1 in 20 / 5%	1 in 80 / 1.25%	1 in 200 / 0.5%
WRZ031	Oxted Gardens	Sutton & East Surrey Water	Single Zone	1 in 10 / 10%	1 in 20 / 5%	1 in 200 / 0.5%
WRZ032	Queen Street	United Utilities	Strategic Zone	1 in 20 / 5%	1 in 80 / 1.25%	1 in 200 / 0.5%
WRZ033	D'urton Lane	United Utilities	Strategic Zone	1 in 20 / 5%	1 in 80 / 1.25%	1 in 200 / 0.5%
WRZ034	Worrall Street	United Utilities	Strategic Zone	1 in 20 / 5%	1 in 80 / 1.25%	1 in 200 / 0.5%
WRZ035	Wirral Waters	United Utilities	Strategic Zone	1 in 20 / 5%	1 in 80 / 1.25%	1 in 200 / 0.5%
WRZ036	Dockers Club	United Utilities	Strategic Zone	1 in 20 / 5%	1 in 80 / 1.25%	1 in 200 / 0.5%
WRZ037	One Baltic Square	United Utilities	Strategic Zone	1 in 20 / 5%	1 in 80 / 1.25%	1 in 200 / 0.5%
WRZ038	Oldham Street	United Utilities	Strategic Zone	1 in 20 / 5%	1 in 80 / 1.25%	1 in 200 / 0.5%
WRZ039	CITU	Yorkshire Water	Grid Surface	1 in 25 / 4%	1 in 80 / 1.25%	1 in 500 / 0.2%
WRZ040	Redhill Way	Severn Trent Water	Strategic Grid	1 in 33 / 3%	1 in 33 / 3%	1 in 200 / 0.5%
WRZ041	Liverpool John Lennon Airport	United Utilities	Strategic Zone	1 in 20 / 5%	1 in 80 / 1.25%	1 in 200 / 0.5%
WRZ042	Market Quarter	Severn Trent Water	Strategic Grid	1 in 33 / 3%	1 in 33 / 3%	1 in 200 / 0.5%
WRZ043	Heriot Street	United Utilities	Strategic Zone	1 in 20 / 5%	1 in 80 / 1.25%	1 in 200 / 0.5%
WRZ044	Station Road	Severn Trent Water	Strategic Grid	1 in 33 / 3%	1 in 33 / 3%	1 in 200 / 0.5%

LNWL Resource Zone	Site	Bulk Supplier	Supplier's Resource Zone	Temporary Use Ban (L2)	Non-essential Use Ban (L3)	Rota Cuts, Standpipes (L4)
WRZ045	Gold Lane	Anglian Water	Ruthamford Central	1 in 10 / 10%	1 in 40 / 2.5%	1 in 200 / 0.5%
WRZ046	Hallgate Lane	Severn Trent Water	Strategic Grid	1 in 33 / 3%	1 in 33 / 3%	1 in 200 / 0.5%
WRZ047	Bridle Lane	Anglian Water	South Fenland	1 in 10 / 10%	1 in 40 / 2.5%	1 in 200 / 0.5%
WRZ048	Trafford Plaza	United Utilities	Strategic Zone	1 in 20 / 5%	1 in 80 / 1.25%	1 in 200 / 0.5%
WRZ049	Conrad Road	Essex & Suffolk Water	Essex	1 in 150 / 0.66%	1 in 200 / 0.5%	1 in 200 / 0.5%
WRZ050	Regents Plaza	United Utilities	Strategic Zone	1 in 20 / 5%	1 in 80 / 1.25%	1 in 200 / 0.5%
WRZ051	Element - The Quarter	United Utilities	Strategic Zone	1 in 20 / 5%	1 in 80 / 1.25%	1 in 200 / 0.5%
WRZ052	Barton Farm	Southern Water	Western	1 in 10 / 10%	1 in 20 / 5%	1 in 500 / 0.2%
WRZ053	Roscoe Street	United Utilities	Strategic Zone	1 in 20 / 5%	1 in 80 / 1.25%	1 in 200 / 0.5%
WRZ054	Seashell Trust	United Utilities	Strategic Zone	1 in 20 / 5%	1 in 80 / 1.25%	1 in 200 / 0.5%
WRZ055	Sherdley Road	United Utilities	Strategic Zone	1 in 20 / 5%	1 in 80 / 1.25%	1 in 200 / 0.5%
WRZ056	Spencers Park	Affinity Water	Misbourne	1 in 10 / 10%	1 in 40 / 2.5%	1 in 500 / 0.2%
WRZ057	Anchorage	United Utilities	Strategic Zone	1 in 20 / 5%	1 in 80 / 1.25%	1 in 200 / 0.5%
WRZ058	Stanton Cross	Anglian Water	Ruthamford North	1 in 10 / 10%	1 in 40 / 2.5%	1 in 200 / 0.5%
WRZ059	Golf Drive	Severn Trent Water	Strategic Grid	1 in 33 / 3%	1 in 33 / 3%	1 in 200 / 0.5%
WRZ060	Church Street	Anglian Water	Central Essex	1 in 10 / 10%	1 in 40 / 2.5%	1 in 200 / 0.5%
WRZ061	Twelvetrees Park	Thames Water	London	1 in 10 / 10%	1 in 20 / 5%	1 in 100 / 1%
WRZ062	Drakelow Park	South Staffordshire Water	Single Zone	1 in 40 / 2.5%	1 in 80 / 1.25%	1 in 500 / 0.2%
WRZ063	Victoria Road	Wessex Water	Single Zone	1 in 30 / 3.3%	1 in 100 / 1%	1 in 200 / 0.5%
WRZ064	Woolavington Road	Wessex Water	Single Zone	1 in 30 / 3.3%	1 in 100 / 1%	1 in 200 / 0.5%
WRZ065	Victoria House	United Utilities	Strategic Zone	1 in 20 / 5%	1 in 80 / 1.25%	1 in 200 / 0.5%
WRZ066	Viadux	United Utilities	Strategic Zone	1 in 20 / 5%	1 in 80 / 1.25%	1 in 200 / 0.5%

LNWL Resource Zone	Site	Bulk Supplier	Supplier's Resource Zone	Temporary Use Ban (L2)	Non-essential Use Ban (L3)	Rota Cuts, Standpipes (L4)
WRZ067	Landmark X1	United Utilities	Strategic Zone	1 in 20 / 5%	1 in 80 / 1.25%	1 in 200 / 0.5%
WRZ068	Fiddington	Severn Trent Water	Strategic Grid	1 in 33 / 3%	1 in 33 / 3%	1 in 200 / 0.5%
WRZ069	Landywood Lane	South Staffordshire Water	Single Zone	1 in 40 / 2.5%	1 in 80 / 1.25%	1 in 500 / 0.2%
WRZ070	Poverty Lane	United Utilities	Strategic Zone	1 in 20 / 5%	1 in 80 / 1.25%	1 in 200 / 0.5%
WRZ071	Thickthorn	Severn Trent Water	Strategic Grid	1 in 33 / 3%	1 in 33 / 3%	1 in 200 / 0.5%
WRZ072	Main Road	Thames Water	SWOX	1 in 10 / 10%	1 in 20 / 5%	1 in 100 / 1%
WRZ073	Lapwing Drive	Severn Trent Water	Strategic Grid	1 in 33 / 3%	1 in 33 / 3%	1 in 200 / 0.5%
WRZ074	Rhodes Park	Affinity Water	Dour	1 in 10 / 10%	1 in 40 / 2.5%	1 in 500 / 0.2%
WRZ075	Derwent Street	United Utilities	Strategic Zone	1 in 20 / 5%	1 in 80 / 1.25%	1 in 200 / 0.5%
WRZ076	Broomhall Way	Severn Trent Water	Strategic Grid	1 in 33 / 3%	1 in 33 / 3%	1 in 200 / 0.5%
WRZ077	Oak Lane	South Staffordshire Water	Single Zone	1 in 40 / 2.5%	1 in 80 / 1.25%	1 in 500 / 0.2%
WRZ078	Manor Road	Severn Trent Water	Strategic Grid	1 in 33 / 3%	1 in 33 / 3%	1 in 200 / 0.5%
WRZ079	Moorbridge Court	South East Water	WRZ4	1 in 10 / 10%	1 in 40 / 2.5%	1 in 500 / 0.2%
WRZ080	The Eight Gardens	Affinity Water	Pinn	1 in 10 / 10%	1 in 40 / 2.5%	1 in 500 / 0.2%
WRZ081	Coseley Park	South Staffordshire Water	Single Zone	1 in 40 / 2.5%	1 in 80 / 1.25%	1 in 500 / 0.2%
WRZ082	Semington Road	Wessex Water	Single Zone	1 in 30 / 3.3%	1 in 100 / 1%	1 in 200 / 0.5%
WRZ083	Sundon Road	Anglian Water	Ruthamford South	1 in 10 / 10%	1 in 40 / 2.5%	1 in 200 / 0.5%
WRZ084	Twelve Acre Drive	Thames Water	SWOX	1 in 10 / 10%	1 in 20 / 5%	1 in 100 / 1%
WRZ085	Perrybrook Farm	Severn Trent Water	Strategic Grid	1 in 33 / 3%	1 in 33 / 3%	1 in 200 / 0.5%
WRZ086	Apedale Road	Severn Trent Water	Strategic Grid	1 in 33 / 3%	1 in 33 / 3%	1 in 200 / 0.5%
WRZ087	Woodberry Down	Thames Water	London	1 in 10 / 10%	1 in 20 / 5%	1 in 100 / 1%
WRZ088	Broadway	South East Water	WRZ4	1 in 10 / 10%	1 in 40 / 2.5%	1 in 500 / 0.2%

LNWL Resource Zone	Site	Bulk Supplier	Supplier's Resource Zone	Temporary Use Ban (L2)	Non-essential Use Ban (L3)	Rota Cuts, Standpipes (L4)
WRZ089	Wirral Waters (legacy)	United Utilities	Strategic Zone	1 in 20 / 5%	1 in 80 / 1.25%	1 in 200 / 0.5%
WRZ090	Eady Drive	Severn Trent Water	Strategic Grid	1 in 33 / 3%	1 in 33 / 3%	1 in 200 / 0.5%
WRZ091	Milestone Road	Thames Water	SWOX	1 in 10 / 10%	1 in 20 / 5%	1 in 100 / 1%
WRZ092	Flowers Lane	United Utilities	Strategic Zone	1 in 20 / 5%	1 in 80 / 1.25%	1 in 200 / 0.5%
WRZ093	Canada Water A1&A2	Thames Water	London	1 in 10 / 10%	1 in 20 / 5%	1 in 100 / 1%
WRZ094	Winterbrook Lane	Thames Water	SWOX	1 in 10 / 10%	1 in 20 / 5%	1 in 100 / 1%
WRZ095	Canford Park	South West Water	Bournemouth	1 in 20 / 5%	1 in 40 / 2.5%	1 in 200 / 0.5%
WRZ096	Yaddlethorpe*	NA	NA	NA	NA	NA
WRZ097	Sandyhill Lane	Anglian Water	Suffolk East	1 in 10 / 10%	1 in 40 / 2.5%	1 in 200 / 0.5%
WRZ098	Pinchington Lane	Thames Water	Kennet Valley	1 in 10 / 10%	1 in 20 / 5%	1 in 100 / 1%
WRZ099	Dunstall Farm	Thames Water	SWOX	1 in 10 / 10%	1 in 20 / 5%	1 in 100 / 1%
WRZ100	Lotmead Villages	Thames Water	SWOX	1 in 10 / 10%	1 in 20 / 5%	1 in 100 / 1%
WRZ101	Chilsey Green Farm	Affinity Water	Wey	1 in 10 / 10%	1 in 40 / 2.5%	1 in 500 / 0.2%
WRZ102	Kingsgrove	Thames Water	SWOX	1 in 10 / 10%	1 in 20 / 5%	1 in 100 / 1%
WRZ103	Valley Park	Thames Water	SWOX	1 in 10 / 10%	1 in 20 / 5%	1 in 100 / 1%
WRZ104	Birchwood Lane	Severn Trent Water	Strategic Grid	1 in 33 / 3%	1 in 33 / 3%	1 in 200 / 0.5%
WRZ105	Shenley Wood	Anglian Water	Ruthamford Central	1 in 10 / 10%	1 in 40 / 2.5%	1 in 200 / 0.5%
WRZ106	Montem Lane	Thames Water	Slough Wycombe Aylesbury	1 in 10 / 10%	1 in 20 / 5%	1 in 100 / 1%
WRZ107	One Eastside	Severn Trent Water	Strategic Grid	1 in 33 / 3%	1 in 33 / 3%	1 in 200 / 0.5%
WRZ108	Langford Bridge	South West Water	Roadford	1 in 20 / 5%	1 in 40 / 2.5%	1 in 200 years / 0.5%
WRZ109	Barming	South East Water	WRZ6	1 in 10 / 10%	1 in 40 / 2.5%	1 in 500 / 0.2%
WRZ110	Clayton Road	Affinity Water	Pinn	1 in 10 / 10%	1 in 40 / 2.5%	1 in 500 / 0.2%
WRZ111	Wharton Road	United Utilities	Strategic Zone	1 in 20 / 5%	1 in 80 / 1.25%	1 in 200 / 0.5%
WRZ112	Burton Road	Yorkshire Water	Grid Surface	1 in 25 / 4%	1 in 80 / 1.25%	1 in 500 / 0.2%

LNWL Resource Zone	Site	Bulk Supplier	Supplier's Resource Zone	Temporary Use Ban (L2)	Non-essential Use Ban (L3)	Rota Cuts, Standpipes (L4)
WRZ113	John Clark Way	Anglian Water	Ruthamford North	1 in 10 / 10%	1 in 40 / 2.5%	1 in 200 / 0.5%
WRZ114	Greenwich 19.05	Thames Water	London	1 in 10 / 10%	1 in 20 / 5%	1 in 100 / 1%
WRZ115	Shetcliffe Lane	Yorkshire Water	Grid Surface	1 in 25 / 4%	1 in 80 / 1.25%	1 in 500 / 0.2%
WRZ116	Boddingtons Brewery	United Utilities	Strategic Zone	1 in 20 / 5%	1 in 80 / 1.25%	1 in 200 / 0.5%
WRZ117	School Lane	United Utilities	Strategic Zone	1 in 20 / 5%	1 in 80 / 1.25%	1 in 200 / 0.5%
WRZ118	Mastin Moor	Severn Trent Water	Strategic Grid	1 in 33 / 3%	1 in 33 / 3%	1 in 200 / 0.5%
WRZ119	Kingsley Drive	Yorkshire Water	Grid Surface	1 in 25 / 4%	1 in 80 / 1.25%	1 in 500 / 0.2%
WRZ120	Lumina Village	United Utilities	Strategic Zone	1 in 20 / 5%	1 in 80 / 1.25%	1 in 200 / 0.5%
WRZ121	West Sompting	Southern Water	Sussex Worthing	1 in 10 / 10%	1 in 20 / 5%	1 in 500 / 0.2%
WRZ122	Elm Way	Yorkshire Water	Grid Surface	1 in 25 / 4%	1 in 80 / 1.25%	1 in 500 / 0.2%
WRZ123	Clapham Park	Thames Water	London	1 in 10 / 10%	1 in 20 / 5%	1 in 100 / 1%
WRZ124	White Post	South West Water	Roadford	1 in 20 / 5%	1 in 40 / 2.5%	1 in 200 / 0.5%

Notes on Levels of Service

1. L1 is an advice-only condition, where customers are requested to reduce consumption. It is not included in the table.
2. L2 is a temporary use ban (formerly a hosepipe ban)
3. L3 is a non-essential use ban, which will affect businesses as well as containing the measure in L2
4. L4 is a response to an extreme drought and may include rota cuts or standpipes for residential supplies.

Where Level 4 in the incumbent's plan is not defined or is expressed as 'never', we use a likelihood of 1 in 500, 0.5%.

**Yaddlethorpe transferred to IWNL during the 2025 – 26 FY*

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